Getting Started Guide



Welcome to a better way to work

# Getting started with Citrix Workspace for PC

Your new workspace is the easiest way to get work done across all your devices, from wherever you are. To get started, simply download Citrix Workspace app for instant, secure access to all your apps, desktops, and files.

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# How to install Citrix Workspace app

## Step 1

Navigate to [www.citrix.com/downloads/workspace-app/](https://www.citrix.com/downloads/workspace-app/)

on your web browser.

## Step 2

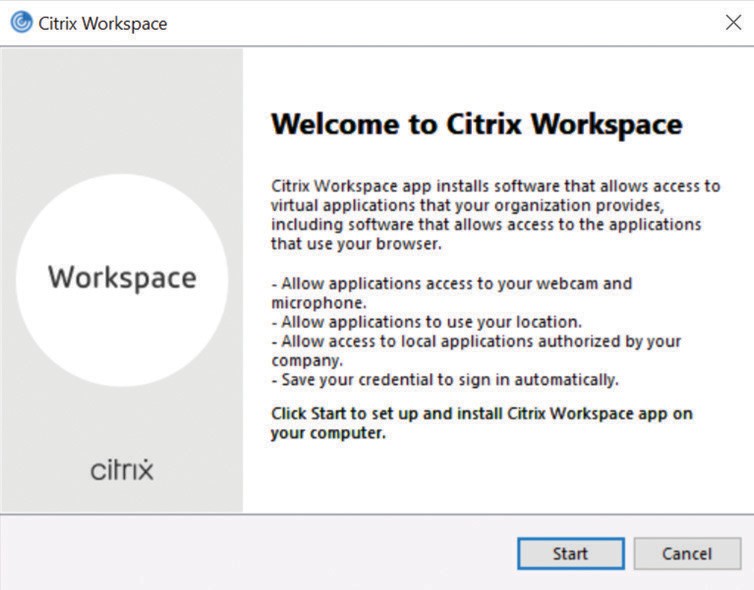
Click **Download Citrix Workspace app for Windows**. The Citrix Workspace app executable file is downloaded.

## Step 3

Double click the **CitrixWorkspaceApp.exe** file to start the installation.

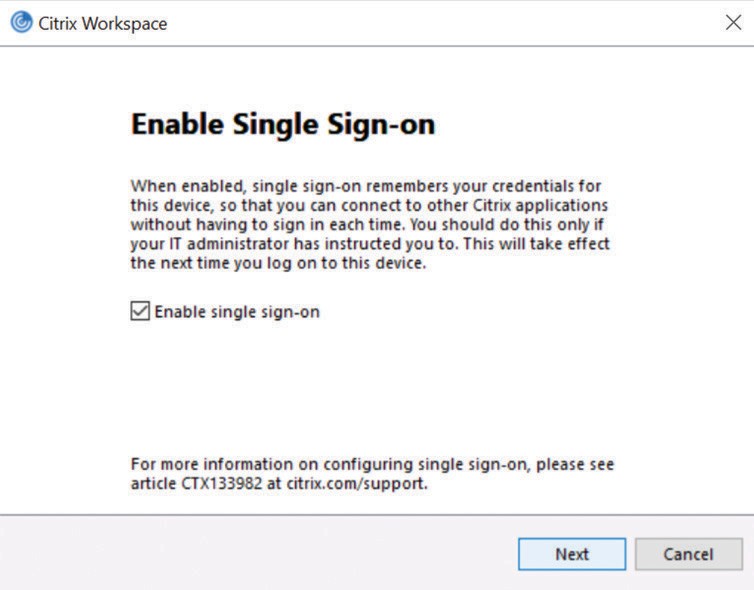
## Step 4

Click **Start** on the Installation screen to the installation.



## Step 6

If you want to enable single sign-on, select **Enable single sign-on**. For more information about single sign-on, see Domain pass-through authentication section in the product documentation.



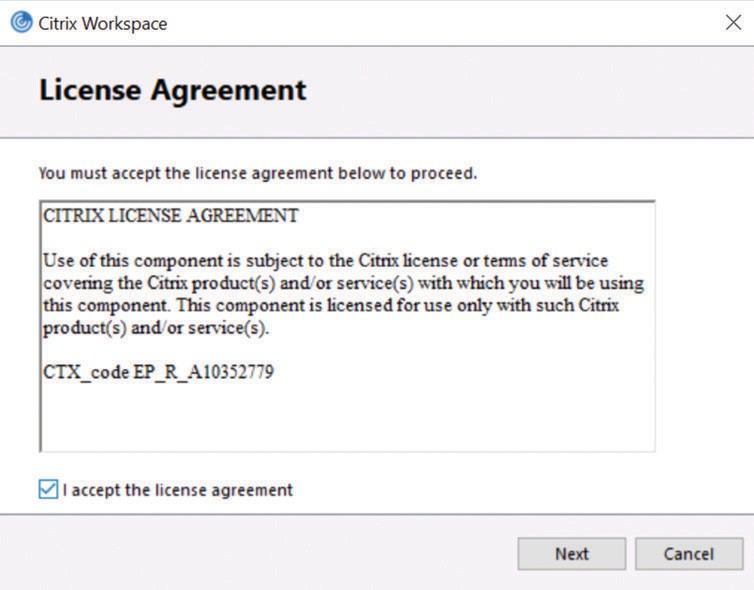
## Step 7

If you want to enable app protection, select **Enable app protection**. For more information on app protection, see App protection section in product documentation.

## Step 5



Accept the license agreement and click **Next**.



## Step 8

Follow the installation prompts to complete the installation.

## Step 9

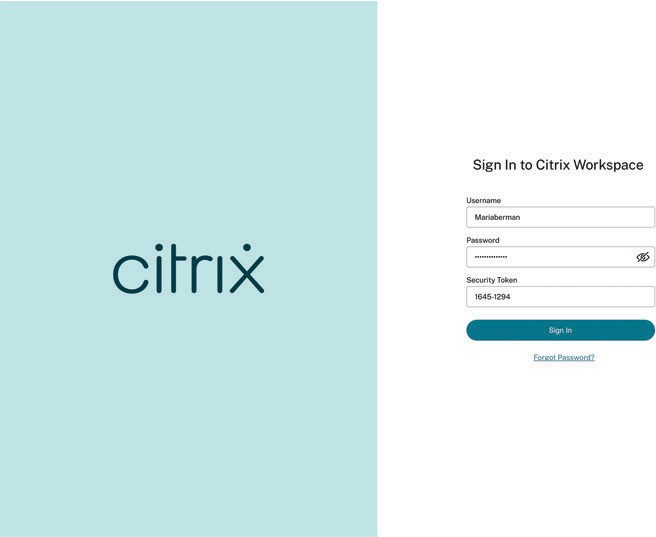
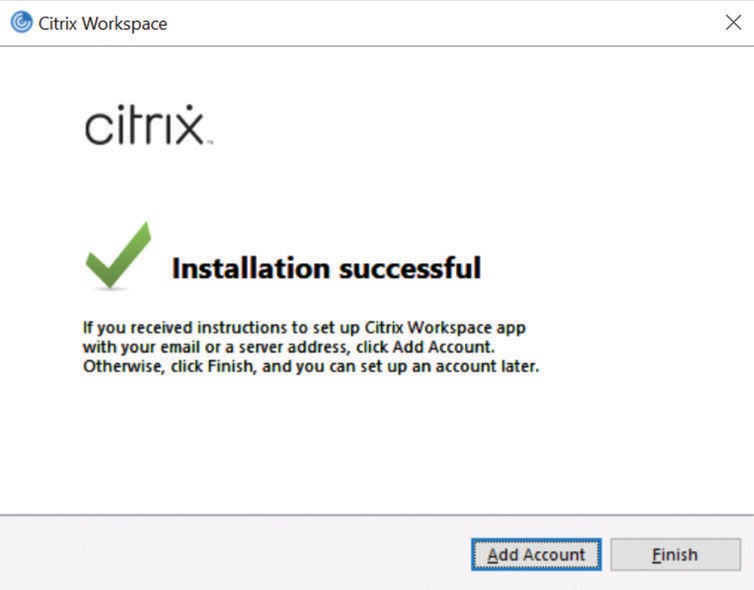
Once the installation is complete, click **Add Account**

to add an account.

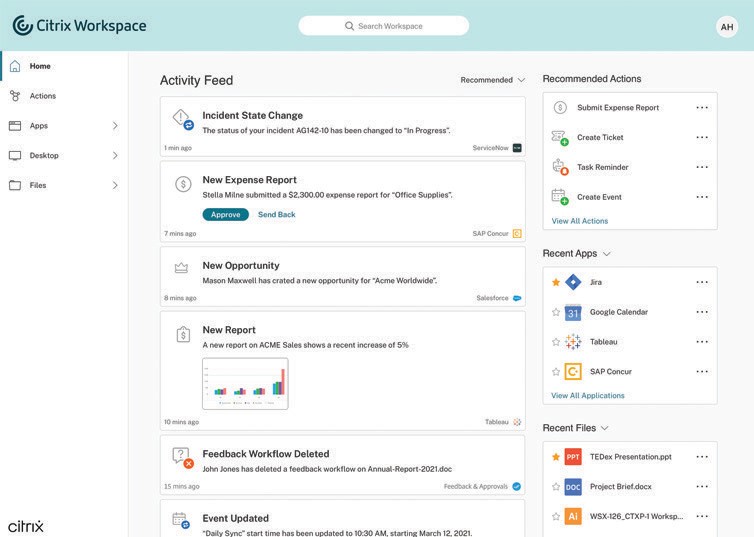
## Step 11

After you add the account, a prompt appears asking you to enter your credentials. Enter your username and password and click **Sign in**.

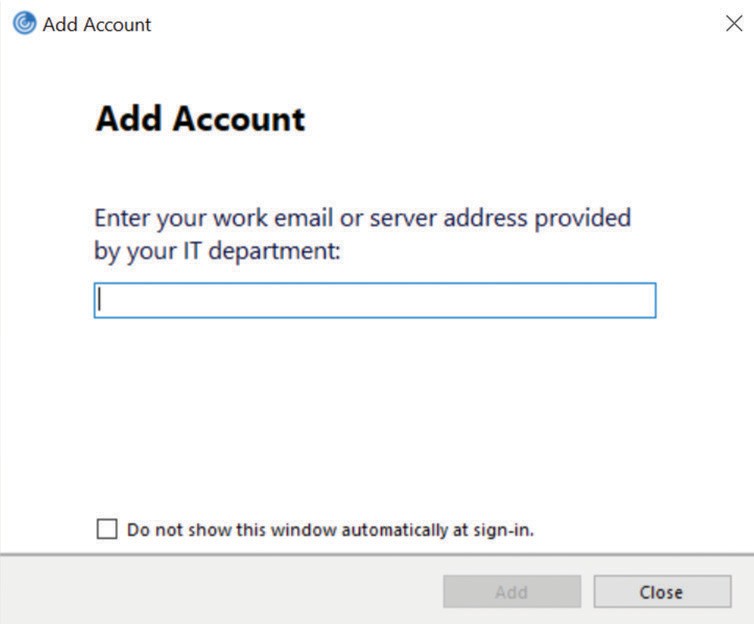
Citrix Workspace app is launched with published apps and desktops.



## Step 10



Enter your workspace URL as provided by your organization and click **Add**.



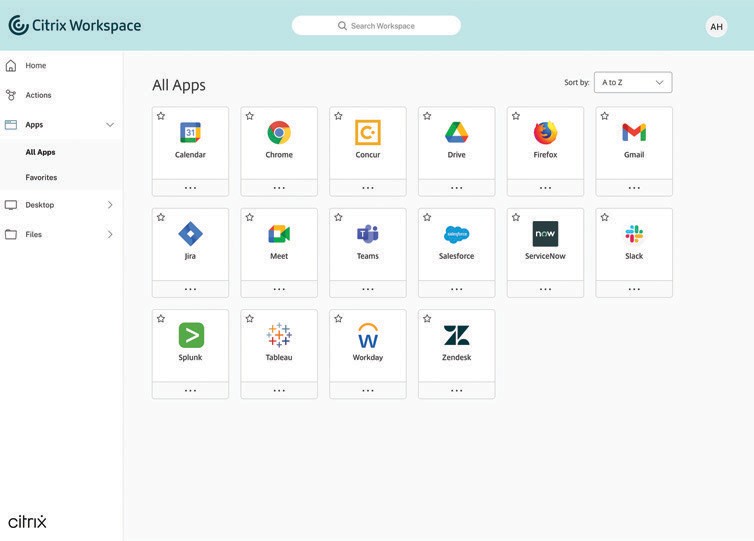
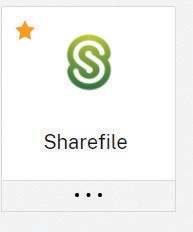
# How to access your apps

## Step 1

From the Home screen, click on the **Apps** tab on the left navigation bar. From there, you can choose **All Apps** or **Favorites**.

## Step 2

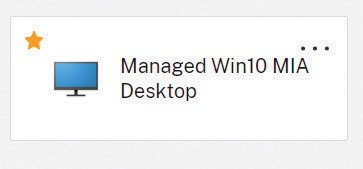
To “Favorite” an app, **select the star**. Then, click on the **application card** to open it an access the app.



# How to access your desktops

## Step 1

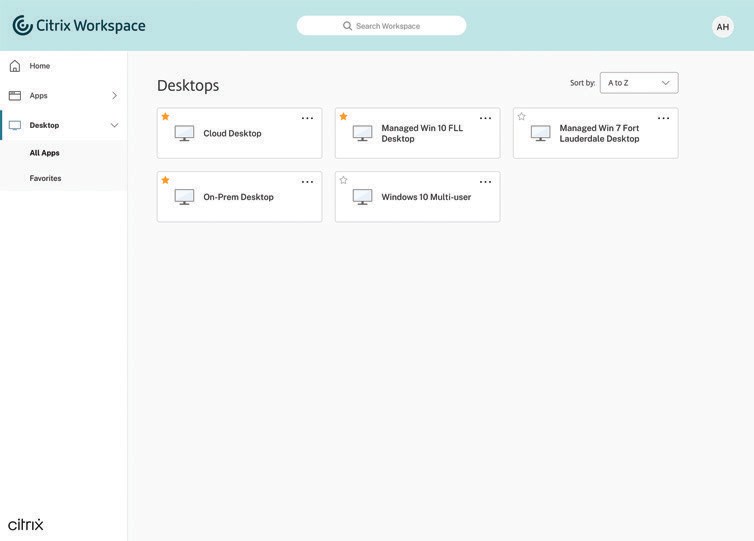
From the Home screen, click on the **Desktops tab** on the left navigation bar. From there, you can choose **All Desktops** or **Favorites**.



## Step 2

To “Favorite” a desktop, **select the star**. Then, click

on the **desktop card** to open it an access the desktop.

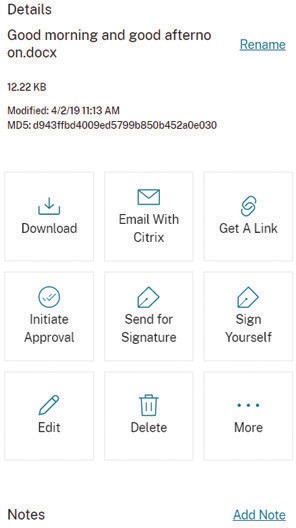


# How to access your files

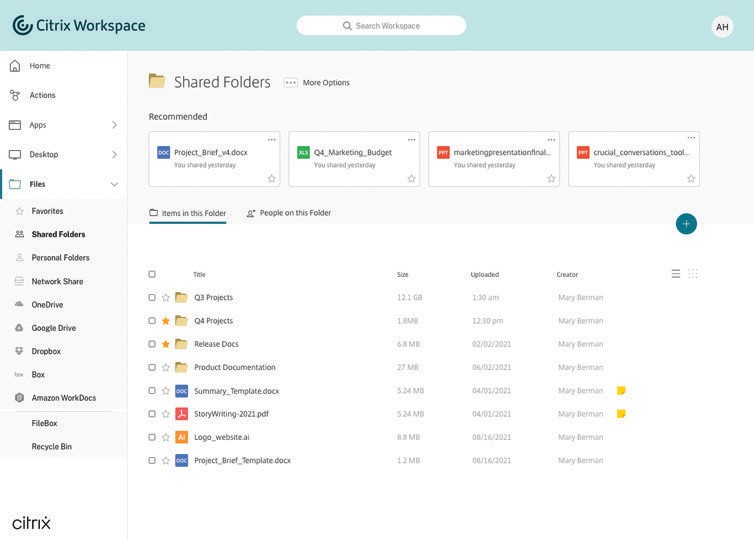
## Step 1

From the Home screen, click on the **Files tab** on the left navigation bar. From there, you will have access to all your files, no matter where they are stored.

## Step 2



When you access a file, you’ll be able to perform the following actions:



* Download
* Email
* Get a link
* Initiate approval
* Delete
* Copy
* Move
* Add notes

# How to access your workspace on your mobile device

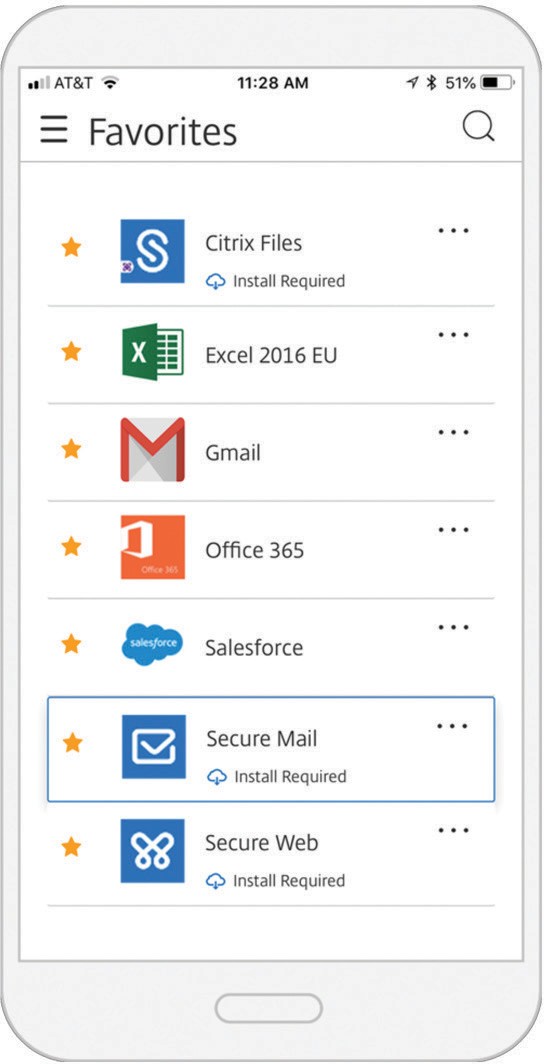
## Step 1



To download Citrix Workspace app on your mobile device, visit the App Store or Google Play, search for “**Citrix Workspace app**.” Once you download the app, sign in with your corporate credentials.

## Step 2

Step 3



On your mobile device, you have access to secure productivity apps, like Secure Mail. For more on how to use Secure Mail, read the user guides.



Enterprise Sales

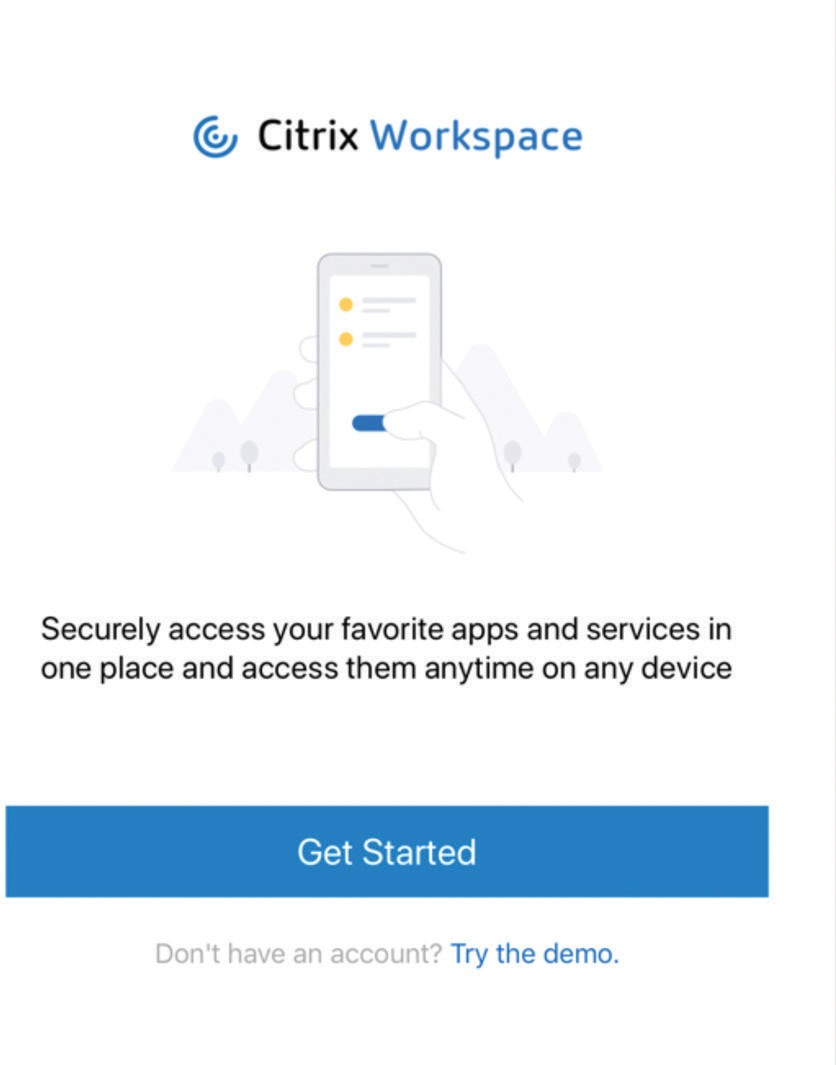
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Citrix Workspace app will prompt you to then download



**Citrix Secure Hub** for authentication purposes.