

Citrix Long Term Service Release Upgrade Checklist

If you're planning on upgrading to the newest Citrix Long Term Service Release (LTSR), you have quite a few things to plan and consider before you're ready to upgrade. This checklist is meant to help you develop a plan to successfully upgrade your environment by ensuring compatibility with software and operating systems, testing new features, and choosing an upgrade path that best suits your needs.

• Compatibility • Testing • Migration path

Compatibility

- [ ] Check end of life dates for non-Citrix technologies like infrastructure operating systems, VDA operating systems, SQL versions, and hypervisor versions
- [ ] Check if you are using any end of life Citrix versions like XenApp 6.5, XenApp Services (also known as PNAgent), Citrix Receiver, or outdated Citrix Workspace app versions
- [ ] Make a plan to upgrade your solution to a version supported by the new LTSR if any are out of date



Testing

- [ ] Compare features that have come out since your last LTSR upgrade
- [ ] Test the new features you wish to adopt in your test environment with the **LTSR Early Access Release**
- [ ] Practice upgrading your infrastructure with your chosen upgrade path in your test environment
- [ ] Check for quirks or interactions with software or customizations during test upgrades



Migration path

Decide on a migration path, either in place or parallel

In place

- [ ] Perform backups before starting an in-place migration
- [ ] Follow Citrix product documentation on the supported in-place upgrade path

Parallel

- [ ] Ensure you have enough hardware to support duplicating your site
- [ ] Consider your access tier migration strategy, to ensure users are seamlessly migrated to the new site

More resources on preparing for the latest Citrix LTSR

- Citrix LTSR upgrade blog 1
- Citrix LTSR upgrade blog 2
- Tech Paper: Citrix Virtual Apps and Desktops LTSR Parallel Migration
- New Citrix Virtual Apps and Desktops LTSR Master Class

