



Citrix **healthcare** solutions

Frictionless clinical workflows. Resilient care delivery. Secure access for every role.

Industry
Healthcare

Location
North America

Solution brief



Healthcare under pressure

Healthcare organizations face significant operational pressures - workforce shortages, aging endpoints, escalating cyber threats, and increasingly complex infrastructure environments. Clinicians rely on fast, consistent access to core applications - but traditional security measures often slow them down, forcing a tradeoff between protecting patient data and delivering immediate care.

Citrix eliminates that compromise. The Citrix platform delivers secure, unified, clinically optimized workspaces that allow healthcare organizations to simplify, modernize, and innovate without disrupting patient care.

The Citrix difference: Secure application access for modern care delivery

Citrix is designed to ensure care never stops. As the industry's leading secure application access provider, Citrix delivers frictionless access to any application - Windows, SaaS, web, or legacy - across any device or location.



Productivity

Clinical uptime replaces server uptime, keeping care workflows available at the bedside, even during disruption.



Security

PHI, EMRs, and imaging are secured across devices, locations, and care settings — without slowing clinicians.



Simplicity

A unified platform replaces fragmented tools, reducing complexity and freeing budget for care and innovation

Addressing healthcare's most critical IT challenges

1. Security & business resiliency

Protecting care without compromising speed and access: Isolated workspaces limit the blast radius of ransomware and enable rapid recovery

2. Workforce strain & clinician burnout

Reducing friction at the bedside: Clinicians lose valuable minutes to repetitive logins, delayed app launches, and session disruptions. Modern digital workspaces can return up to 45 minutes per clinician per shift, directly supporting retention and patient safety.

3. Financial instability & complex infrastructure

Consolidating the tech stack to reduce cost and complexity: Health systems face disjointed legacy systems, fragmented management, and hardware sprawl. Citrix helps by unifying disparate tools into a single platform; reducing total cost of ownership across hardware, software, labor, and infrastructure; supporting secure access across hybrid and multi-cloud estates; and delivering Day 1 clinical readiness for M&A.

Healthcare AI governance

Citrix provides a governed, secure, performance-optimized foundation for clinical AI, ensuring tools are available when and where clinicians need them, without increasing operational risk.

- **Secure AI execution environments**

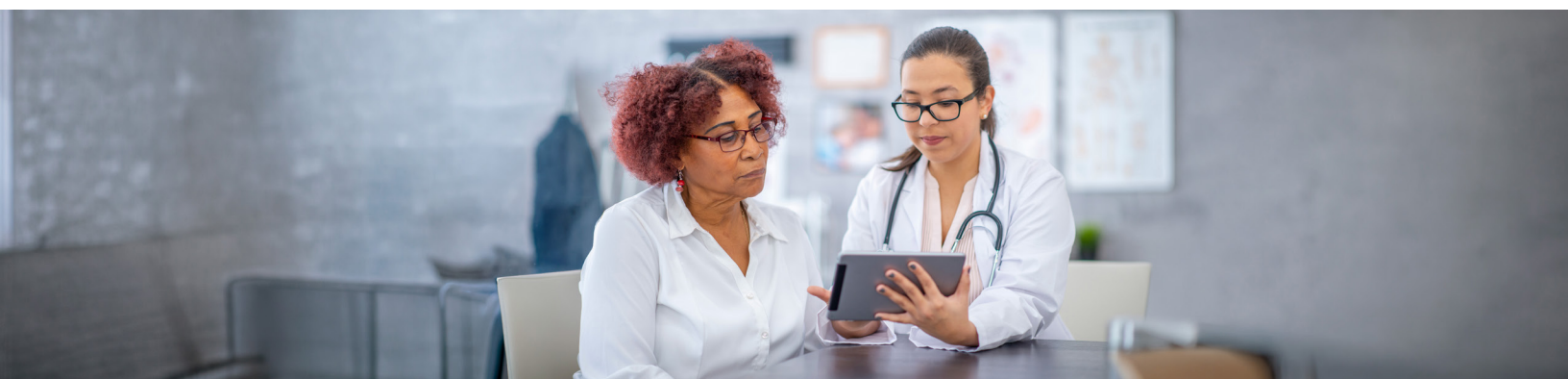
Enterprise browser isolation, secure private access, and NetScaler enforcement prevent data leakage and protect PHI.

- **AI foundations and governance built into the platform**

Citrix enables health systems to build AI foundations and governance frameworks that ensure safe, compliant adoption.

- **Performance consistency across devices**

Citrix removes clinical “abrasion” by ensuring AI behaves consistently across aging, varied, or mobile hardware.



Case study: Atlantic Health System Day 1 clinical readiness with Citrix

Atlantic Health System is a large integrated healthcare delivery network with approximately 4,300 licensed beds across nearly 30 hospitals and more than 500 care sites, serving communities primarily in New Jersey and the greater New York metropolitan area.

Challenge

Rapid growth through mergers and acquisitions left Atlantic Health System managing fragmented legacy systems, complex endpoint environments, and rising operational overhead. These conditions made it difficult for IT to provide day-one clinical access at newly acquired facilities without disrupting clinician workflows or increasing security risk.



Solution

Atlantic Health System standardized on the Citrix platform to deliver a single, secure digital workspace across its hybrid environment. Citrix enabled AHS to integrate new hospitals quickly by requiring only a compatible Workspace app on endpoints, while access, applications, and security policies were centrally engineered and managed. This approach eliminated the need for VPNs or extensive reconfiguration during acquisitions.

Results

- Day 1 clinical readiness for new acquisitions with no visible disruption to clinicians.
- 25% reduction in manual IT labor hours through centralized management and automation.
- Lower total cost of ownership (TCO) by consolidating multiple point solutions into a single platform.

“All we have to do is make sure the new acquisition has a compatible Workspace app. After that, the Citrix environment is all engineered so that it’s hands off for us.”

— Kyle Hedden, Lead Engineer, Atlantic Health System

For more information about the benefits
of the Citrix platform in healthcare:
<https://www.citrix.com/solutions/healthcare/>

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