A woman with blonde hair tied back, wearing a green button-down shirt and blue jeans, is looking at a mobile device in her hands. She is standing in an industrial or outdoor setting with metal structures in the background. The image is overlaid with two large circular shapes: a white one on the left and a blue one on the right.

## Secure Forms Simplifies ShareFile Custom Workflows and Mobile App Creation

Citrix ShareFile is not just a leading enterprise solution for file sync and sharing. It offers a long list of features and capabilities for improving employee productivity, collaboration and mobility in a secure environment.

One of the productivity challenges organizations face today is the digitization of forms-based processes that drive countless business functions. Organizations that still rely on paper or digital PC forms are now looking to harness smart phones and tablets for the same purpose. In doing so they can take advantage of each device's unique capabilities such as geolocation, built-in cameras, video and bar code scanning to streamline processes and bring more portability to field work and sales functions.

Mobile Web-based solutions are one way to address this challenge, but Web forms are slow to use on mobile phones and depend on a fast Internet connection. Native forms applications can function offline in remote locations with weak or no connectivity and harness the unique advantages and capabilities of each device and OS.

Developers accustomed to writing Windows applications on the Microsoft.NET platform are now challenged to provide these applications for a less familiar mobile Apple iOS and/ or Google Android environment with smaller screens and different quirks and capabilities. To accelerate the process and path to mobile productivity, Citrix ShareFile now offers Custom Workflows with Secure Forms, an easy-to-use drag and drop environment for almost instant development of forms-based mobile apps without having to write a single line of mobile code.

Using ShareFile Custom Workflows with Secure Forms is so easy-to-use, yet full featured, that it can be harnessed successfully by nontechnical users and developers alike, dramatically slashing development and integration costs and efforts and accelerating time to value. It can be used not only to develop the mobile forms apps but to populate and store forms data securely to existing Records Management Systems. In doing so, ShareFile helps organizations digitize and automate manual workflows and processes rapidly and eliminate double data entry and paperwork in the field.

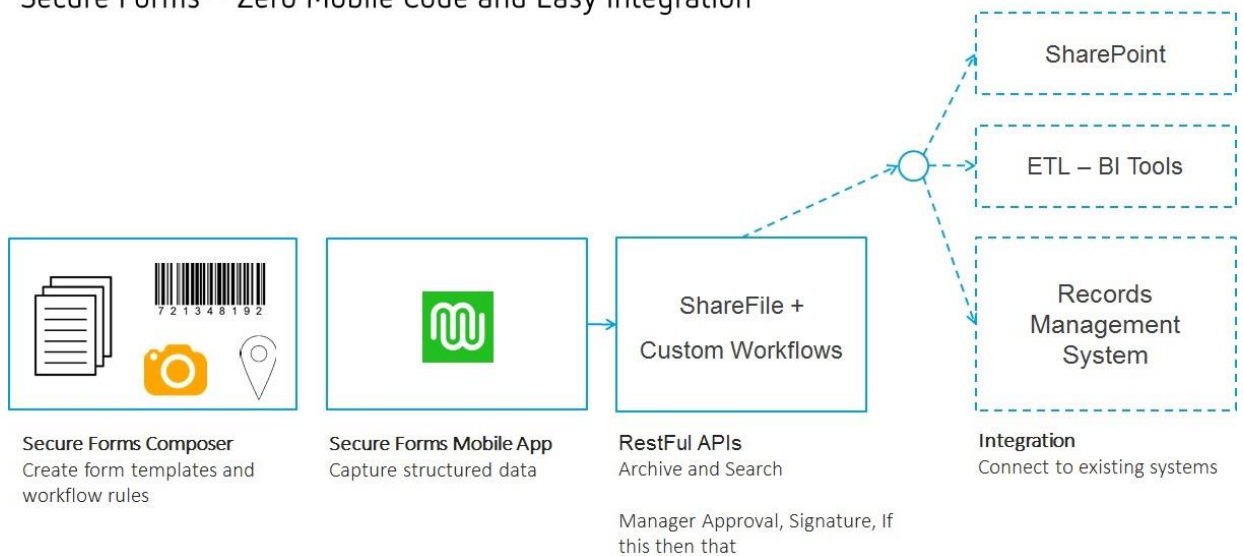
Secure Forms currently supports Apple iOS, Android and web platforms allowing developers and even business users to develop applications without writing code.

**Custom Workflows with Secure Forms consists of two principal components:**

**Secure Forms Mobile App** lets users collect and submit forms data securely from the mobile device to ShareFile or any back end enterprise, Web or cloud application, file system and data repository.

**Secure Forms Desktop Composer** is a completely drag-and-drop forms development environment that makes it incredibly easy to create and customize many different types of electronic business forms, leveraging native device features such as bar code scanning and geolocation.

## Secure Forms – Zero Mobile Code and Easy Integration



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Creating Custom Workflow forms using the Desktop composer consists of dragging any number of available objects onto a digital form template, including date, location, phone number, bar code scanning, audio, video and signatures, and allows users to add their own company logos and other images to their forms. It's easy to choose which fields users are required to fill and which are optional and each field can be linked easily to Help screens or more detailed field descriptions. Users can create fields that require highly structured responses or those that allow more unstructured data such as text notes or audio. Desktop Composer also comes with a large number of prepackaged forms templates to help the user get started fast with common business forms.

Custom Workflows forms can also be used offline, allow users to populate forms and, to save on data plan costs, policies can be configured to transmit the data when a Wi-Fi connection is available.

#### ShareFile Integration

With ShareFile, users can access, share and synchronize files easily either in the cloud or in their original directories on file servers in the enterprise datacenter. ShareFile encrypts all content with FIPS 140-2 AES 256-bit encryption to prevent data theft. ShareFile also allows IT to configure granular access control policies and policies that restrict ShareFile file opening, forwarding, editing, printing and saving.

#### Use Cases

Custom Workflows can be used for a variety of applications to streamline common processes. For example, police could use a mobile forms app to create a traffic ticket, with all the driver's information, including vehicle photographs, and collect the ticket fine on the spot using a smart phone or tablet and third party payment vendor.

The forms data can then be uploaded to a Web service as XML or JSON data with a link to the video stored on ShareFile.

Mobile healthcare workers can use mobile forms when they travel to a patient's home after surgery, use a mobile app to fill out to transmit information securely to healthcare systems such as electronic health records, saving the time and resources needed for data reentry. If the home has no data connection, they can fill out forms offline and store them encrypted in a secure container on the device until a wireless connection is available.

Other validated use cases include government evidence collection, prison inspection, probable cause declaration, and housing inspections. Oil and gas companies can use Secure Forms apps for corrosion control and pipeline inspection. IT can leverage mobile forms apps to bring new employees onboard, issue new smart phones, or create IT helpdesk tickets at geographically distributed sites. Banks can use them for account signup at community or college events, lead generation or any number of remote banking functions. Roaming healthcare providers can use any number of different forms for home care, adolescent health records, referral forms. The list is almost endless.

#### Conclusion

Companies looking to harness mobile devices to enhance employee productivity are mobilizing forms base applications to accelerate countless business processes. ShareFile Custom Workflows with Secure Forms provides an incredibly easy drag-and-drop development environment that developers and business users alike can leverage to get up and running with forms based apps on Apple iOS and Android smart phones and tablets fast.



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