Citrix

Citrix observability

Empower and economize your end-user environment with a cross-integrated solution.

Empowering customers to make data-driven decisions.

Citrix observability include solutions providing holistic end to end monitoring by focusing on holistic user experience and robust security monitoring.

Regardless of the constraints of your deployment type or environment, an agent-less approach dramatically shortens time to value. In addition, a light weight and highly scalable agent offers to expand the physical endpoint analysis capability.

Along with realtime monitoring, here are common use cases:

- **Infrastructure Stack Monitoring**
  Curated details of the Citrix Service Stack, provide infrastructure health and performance insights and alerts
- **Synthetic Probes** Schedule and proactive monitor access and resource availability to increase service reliability, including historical reporting
- **Cost modeling and Resource Insights**
  Reclaim resources based on adoption patterns and infrastructure resources insights to track and save costs
- **Diagnostic Insights & Recommendations**
  Level up your power users based on industry insights and recommendations provided by Citrix
- **End User Behavior Analysis (Security)**
  The only industry solution covering end-to-end risk monitoring without the need for additional agents
- **SLA Compliance**
  Ensuring adherence through precise monitoring and insights

How does Citrix observability help you?

Triage and Troubleshooting

- Realtime and historical performance visibility of user sessions, machines and Infra stack
- Shadow and record sessions
- Actionable insights to mitigate and prevent issues

Risk management and Compliance

- Predictive analytics and threat detection capabilities
- Safeguard customer PII aligning with NIS2 requirements

Third party data sharing at no extra costs

- Ready to use monitoring dashboards in third party vendor solutions (Sentinel, Splunk, ..)
- Bulk streaming and API interfaces for cross environment visibility

Citrix Director	DaaS Monitor	Synethtic Application & Desktop Probing	Analytics for Performance	Analytics for Security	Citrix uberAgent

Citrix observability

Developed by Citrix — for Citrix end-user computing

Why Citrix observability?

Trusted Solution

Citrix pioneered desktop virtualization 30 years ago. **97% of the Fortune 100 use Citrix**. 16 million cloud users and counting.

89% of Citrix customers use Citrix real-time monitoring and troubleshooting solutions.

Operational efficiency

16 hours of productive time saved per user per year. A value of $596 per user per year is realized.

30% increase in efficiency of monitoring teams by consolidating dashboards and simplifying front-line support workflows.

Frontline support

Increase **system reliability by 30%** and improve the user experience with fewer session interruptions.

Shorten mean time to resolve of support tickets (MTTR) and **reduce costs by 20%**.

Ready to get started with Citrix observability?

Contact your Citrix Account Representative or partner to learn more.

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