

Citrix Workspace Workflow Assessment

Assess opportunities to organize, guide, and automate everyday tasks through intelligent workflows with Citrix Workspace

Consulting methodology

Plan Implement Monitor Optimize

Customer Value

Build a strategy for transforming your employees' experience by leveraging actions and notifications features present in the latest version of Citrix Workspace.

About Citrix Workspace Workflow Assessment

As the first step towards successfully deploying microapps in Citrix Workspace, our Workspace Workflow Assessment is designed to provide your organization with an understanding of how this new technology will streamline organizational workflows.

During this assessment, our consultants will thoroughly evaluate your technical environment and related business processes, including holding in-depth discussions with your team. We'll work to uncover workflows which can be automated and identify the key benefits you can expect to receive from adopting the new intelligent features in Citrix Workspace. We'll identify key requirements and user personas, establish target workflows and associated systems of record, and define next steps for a successful deployment.

Project Scope

- Work with your employees to define relevant use cases
- Interview end users to catalog the associated workflows and the time it currently takes to perform them
- Match your existing workflows to streamlined integrations within Citrix Workspace
- Present key findings to your team at the conclusion of the engagement

Offering Benefits

- **Faster time to value:** We will identify and focus on the most meaningful workflows within your organization to achieve maximum results in the shortest time.
- **Increased understanding of business workflows:** You will obtain a better understanding of how your employees use existing systems of record, and where you can obtain efficiencies via integration into Citrix Workspace.
- **Technical knowledge transfer and leading practices:** Your team can use these deliverables – either independently or in conjunction with your Citrix partner or Citrix Consulting – to carry out our recommendations.

Prerequisites and Assumptions

A Citrix Workspace Workflow Assessment will help lay the groundwork, but to be successful, you must ensure the recommendations provided are executed by someone with relevant Citrix Certifications and in accordance with Citrix leading practices.

To conduct the assessment, we require the following:

- Access to existing documentation related to systems of record and your environment
- Access to business and technical resources throughout the engagement
- List of workflows to be investigated

Outcomes and Deliverables

- We'll determine the viability of assessed workflows along with technical requirements. You'll then receive clear instructions and next steps required for a pilot or full deployment of your new Citrix Workspace solution.

Follow-on Engagements

Project
MA01 - Citrix Workspace - Microapps Pilot
MA03 - Citrix Workspace - Microapp Creation Service
Citrix Workspace Managed Services - with Workspace Microapps

Additional Education

- [CWS-206](#) - Citrix Workspace Microapps Essentials



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