

Citrix Workspace Microapps Pilot

Integrate Citrix Workspace microapps
into an existing Citrix Cloud environment

Consulting methodology

Plan Implement Monitor Optimize

Customer Value

Begin transforming your employees' experience by leveraging new actions and notifications features of Citrix Workspace.

About Citrix Workspaces Microapps Pilot

Our pilot is the second step toward successfully deploying the new intelligent features in Citrix Workspace. It is designed to integrate Citrix Workspace Microapp services into an existing Citrix Cloud environment.

During the pilot, our consultants will work with your team to choose the workflows and microapps to be implemented. Once they have been selected, we'll identify configuration details, integrate the appropriate systems of record, build the necessary microapps, and deploy Citrix Workspace actions and notifications to a select user group. We'll also transfer knowledge and provide a configuration summary so you can continue to build on this deployment using your internal team, a Citrix partner, or Citrix Consulting.

Project Scope

During the engagement our consultants will:

- Validate workflows selected, systems of record, security considerations, and microapps
- Map your systems of record to determine your unique requirements
- Integrate your systems of record into Citrix Workspace
- Define and build microapps that enable the selected workflows
- Conduct basic testing and validation of implemented microapps
- Provide knowledge transfer and configuration summary documentation

Offering Benefits

- **Faster time to value:** A well-deployed pilot can help identify and resolve many unknowns as you work toward a full deployment of Citrix Workspace. Faster testing and deployment can accelerate results.
- **Reduced troubleshooting:** We leverage a proven methodology that yields consistent results and successful deployments.
- **Technical knowledge transfer:** These deliverables can be used by your team – independently or in conjunction with your Citrix partner or Citrix Consulting – to carry out our recommendations.

Prerequisites and Assumptions

A Citrix Workspace Microapps Pilot will establish a foundation for success, but to maximize the full potential of your Citrix environment, you must ensure the deployment is led by someone with relevant Citrix Certifications and in accordance with Citrix leading practices.

To complete the pilot, we require the following:

- A functional Citrix Cloud environment
- List of possible workflows to be implemented
- Access to the existing systems of record and Citrix Cloud environment

Outcomes and Deliverables

- A functional Citrix Workspace pilot environment with new microapp features configured
- Configuration documents created by our team that are specific to your environment and capture authentication policies, targeted endpoints, use cases, integration configuration, and microapp definitions
- A key findings presentation including technical accomplishments during the pilot and next steps as you build out additional workflows

Follow-on Engagements

Project

WA04 - Citrix Workspace - Workflow Assessment (for additional workflows)

MA03 - Citrix Workspace - Microapp Creation Service

Citrix Workspace Managed Services - with Workspace Microapps

Additional Education

- [CWS-206](#) - Citrix Workspace Microapps Essentials



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