

ShareFile Enterprise QuickStart Service

Deploy your ShareFile Enterprise environment faster with the help of a Citrix Certified Engineer.



Efficient



Convenient



Valuable



Contact your **Citrix representative** today to purchase your ShareFile Quickstart Service

Overview & Benefits

According to an Enterprise Strategy Group report, the vast majority of organizations (70 percent) know or suspect their employees are using personal online file sharing accounts without formal IT approval. These services put enterprise data at a great risk. The urgency of securing data with an enterprise - class data sync and sharing solution is a project you wanted to complete yesterday. So we created this Service designed to get you up and running with ShareFile Enterprise as quickly as possible, in your own unique environment.

ShareFile with StorageZones gives IT the flexibility to choose between on-premise storage within their private cloud and Citrix-managed secure cloud storage options in multiple worldwide locations.

How do we perform a ShareFile QuickStart?

For your convenience, the service is delivered remotely by a Citrix Certified Engineer via web-based tools. Once purchased, the Engineer will schedule a discovery call to review your current environment and tailor a prerequisite checklist to prepare for implementation. Once prerequisites are in place, the engineer will work with you on: ShareFile StorageZones™, configure ShareFile to work with your SAML 2.0 identity provider, provision your user base and provide administrator training to enable you to manage the solution going forward.

Is a QuickStart right for you?

This service is ideal for customers who want part of or the whole ShareFile Enterprise configurations package: mobilize data via customer-managed StorageZones (on-premise storage) or StorageZone Connectors for existing network shares and SharePoint document libraries, Active Directory integration via supported SAML 2.0 identity providers and user provisioning through our User Management Tool (UMT).

Customers without in-house expertise in data-sharing best practices will also benefit. It is a great way for anyone to realize the vast array of ShareFile benefits quickly.

The Fine Print

So our engineers can help you get setup as quickly as possible, we rely on your team to complete all prerequisites to have your environment ready for the installation.

All services must be completed within 90 days of purchase. Engineer time is limited to 8 hours for ShareFile Standard QuickStart and 32 hours for ShareFile Advanced QuickStart. Time estimates are based on a single-instance environment for the QuickStart Standard Service and multiple-instance environments for the QuickStart Advanced Service. More complex installations may require customer consulting for additional fees. Citrix will make every effort to accommodate the schedules of all authorized technical contacts but cannot repeat the installation for training purposes if all contacts are not in attendance.

Prices are valid for weekday work only and are delivered in English.

Features	Standard	Advanced	Out of Scope
Planning			
Design review based on standard, best-practice architecture	●	●	
StorageZones Implementation			
Installation of StorageZone Controller software	●	●	
Setup of StorageZones Connectors (CIFS, SharePoint)	●	●	
StorageZones Controller configuration for high availability		●	
Number of StorageZones	1	Unlimited	
Active Directory Integration			
Configuration of ShareFile to work with supported SAML 2.0 identity providers	●	●	
User provisioning via User Management Tool	●	●	
Configuration of ShareFile to work with other Citrix® products			
NetScaler configuration for load balancing, content switching and monitoring		●	
XenMobile as the SAML identity provider		●	
Configuration guidance on GPO settings for supported XenDesktop environments		●	
Training			
Administrator Training	●	●	
Help Desk Administrative Training		●	
Available Project Hours	up to 8	up to 32	
<i>Procurement and configuration of infrastructure</i>			●
<i>Data migrations</i>			●
<i>Configuration of databases, network shares, or SharePoint</i>			●
<i>Creation of custom configurations or deployment packages</i>			●

Additional Services

You may also be interested in these services to enhance and extend your ShareFile implementation:

Consulting

4021732: XenMobile Standard QuickStart

4021735: XenMobile Advanced QuickStart

4040740: Custom Workflows & Automations**

***(Requires a Discovery Call before purchase)*

Education

CSF-201:

Deploying and Managing ShareFile Enterprise

CXM-202:

Managing and Supporting XenMobile Enterprise

CXM-303:

Deploying Enterprise Mobility with Citrix XenMobile



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