

# ShareFile Enterprise QuickStart Program

## Deploy ShareFile Enterprise faster

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### ShareFile Enterprise QuickStart Program

According to an Enterprise Strategy Group report, the vast majority of organizations (70 percent) know or suspect their employees are using personal online file sharing accounts without formal IT approval. These services put enterprise data at great risk. So, if you're like most of our customers, the urgency of securing data with an enterprise - class data sync and sharing solution is a project you wanted to complete yesterday. We get it. That's why we created ShareFile® QuickStart, a program designed to get you up and running with ShareFile Enterprise as quickly as possible, in your own unique environment.

Through the QuickStart Program, a ShareFile implementation engineer will work with you to fully install ShareFile StorageZones™, provision your initial user base and provide administrator training to enable you to manage the solution going forward. ShareFile with StorageZones gives IT the flexibility to choose between customermanaged StorageZones that leverage on-premise storage within their private cloud and Citrix-managed secure cloud storage options in multiple worldwide locations.

### What is the process?

The ShareFile QuickStart Program is delivered remotely by a ShareFile implementation expert via web-based tools. This engineer will schedule a discovery call with you shortly after you sign up for the service. We will rely on your team to participate in the initial discovery session and follow our Environment Readiness Checklist to prepare your environment for the installation. The ShareFile expert will work with you to set up your first ShareFile StorageZone Controller in just a few hours.

### Who should choose QuickStart?

This service is ideal for customers who want to mobilize the data they already have via customer-managed StorageZones (on-premise storage) or StorageZone Connectors for network shares and SharePoint. Customers without in-house expertise in data-sharing best practices will also benefit. It is a great way for anyone to realize the vast array of ShareFile benefits very quickly.

Feature	QuickStart	QuickStart Advanced	Out of Scope
Completion of a discovery process	•	•	
Installation of StorageZone Controller software	•	•	
Setup of Connectors (CIFS Network Shares, SharePoint Doc Libraries)	•	•	
Configuration of ShareFile to work with SAML 2.0 identity providers, including: XenMobile®, ADFS	•	•	
User provisioning via user management tool	•	•	
Configuration of ShareFile to work with other Citrix® products	•	•	
Administrator training	•	•	
Configuration for a Single StorageZone	•	•	
One full day of support from a QuickStart support engineer	•	•	
Configuration for multiple StorageZones (unlimited)		•	
High availability deployments		•	
Additional three days of support from a QuickStart support engineer		•	
Procurement and configuration of infrastructure			•
Data migration			•
Configuration of databases, network Shares or SharePoint			•
Creation of custom configurations and deployment packages			•

To begin the ShareFile QuickStart Program, your infrastructure must comply with the StorageZones Controller system requirements. ShareFile QuickStart implementation engineer time is limited to eight hours for the QuickStart service and thirty-two hours for the QuickStart Advanced Service. Time estimates are based on a single-instance environment for the QuickStart service and multiple-instance environments for the QuickStart Advanced Service. More complex installations may require customer consulting for additional fees. Citrix will make every effort to accommodate the schedules of all authorized technical contacts but cannot repeat the installation for training purposes if all contacts are not in attendance.

Prices are valid for weekday work only and are delivered in English. Services must be completed within 90 days and are not subject to acceptance.



**About Citrix**

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