ShareFile for Enterprises

Share, store, sync, and secure data on any device, anywhere

ShareFile is a secure, enterprise data sync and sharing service with flexible storage options that allows IT to mobilize all business data. ShareFile enables mobile productivity with read-write access to data, workflows and collaboration and allows users to securely share files with anyone and sync files across all of their devices.

Next generation workspace Feature	Function	Benefit
ShareFile workspaces		
Internal and external file sharing	Send files to anyone from within or outside the organization	Quickly and easily send and receive files with added security.
Large file sharing	Send files up to 100GB	No more file size limitations. Secure FTP replacement, no longer share large amounts of data via USB drives.
Mobile & web app editing with Microsoft Office Online	Open and edit files stored in ShareFile and without desktop versions of Microsoft Office	Enables quick and easy collaboration from any browser, computer or mobile devices, saving time and increasing productivity.
Mobile apps	Accessing data from any device including: iPhones, iPads, Android Phones, Android Tablets, Windows Phones, Chromebooks and BlackBerry devices	Securely access data from mobile devices. Support for multiple devices to meet each company's specific needs.
Multi-language support	User interface is offered in different languages including: English, French, German, Spanish, Japanese, Korean, Simplified Chinese, Russian, Dutch and Portuguese.	Allows for multi-language support for organizations worldwide.
Custom branding	Companies have the ability to custom brand the service.	Highlight your brand front and center; make a great impression with clients.
File checking/checkout	Allows users to lock a file while making changes	Supports collaboration scenarios.
Mobile access and productivity	Distribute content via different mobile devices	Securely view and edit content in home directories, file shares, SharePoint, OneDrive without VPN as a single point of access.
Advanced workflows	Workflow control options include: Podio, RightSignature and ShareConnect	Delivers a single solution that goes beyond addressing mobility needs, but also supports requirements that drive workflows. Provides a collaborative workspace where anyone can securely exchange, track, edit and e-sign content with unlimited cloud storage.
ShareFile Tools		
Device sync	Syncing files across all devices including: PCs, Macs, tablets, and mobile phones	IT can limit access to sync feature for specific users. The sync tool automatically updates to incorporate the newest capabilities available; the sync clients also integrate into Windows Explorer and Mac Finder.
On-demand sync	On-demand sync capability is built into the ShareFile Sync Tool for Windows	Optimized for use with virtual apps and desktops, including those powered by XenApp and XenDesktop. Users are able to view all their files and folders as if they reside within the virtual desktop; however, the file will download and sync only when users want to view, edit, save or share, helping IT cut storage costs and optimize performance.
Drive Mapper	Access ShareFile via a drive letter	Delivers a familiar interface to end-users as they interact with their data stored in ShareFile. It has the added benefit of only downloading and caching content as you access. This is extremely beneficial for VDI environments
Plug-in		
Attachment conversion	Integration with Microsoft Outlook converts attachments into links	Simplifies large file sharing both within and outside the organization. Users can convert all attachments into links by default; specify minimum file size for conversion or device on a per email basis.

Overcome file size restrictions	Eliminates attachment size restrictions for sending large files	Eliminates file size restrictions and potential bounce-back from the receiver's email service. Users can also request files from co-workers or third parties by providing a link where the other party can upload attachments.
Better control and visibility	Track use of sensitive data by requiring a login to access the files	Users have the ability to track sensitive data. Senders can also request a download notification and prescribe an expiration policy on the file/files after which they will be no longer available to the recipient.

StorageZones

Flexibility to store data where you choose	Choose between customer-managed (on-prem) and Citrix-managed StorageZones	StorageZones feature gives IT the flexibility and option to choose between customer-managed (on-prem) and Citrix-managed StorageZones.
Encrypt data with private keys	Files and metadata are encrypted with customer-owned keys	Enables businesses to manage their own StorageZones.
Security and compliance	Restricted StorageZones (private data areas) is an option for custom-managed StorageZones	Provides increased data security and compliance. Files and metadata in a Restricted StorageZone are encrypted with the customer's keys for zero-knowledge vendor visibility, plus file sharing/access is exclusive and limited to specified internal users who must pass a dual authentication process.
Geographic locations	Storing data in close proximity	Enhances performance for the users. A single ShareFile account can span multiple StorageZones locations worldwide, enabling optimized performance for global performance.
Customer-managed StorageZones cloud options	Deployed in Microsoft Azure or Amazon Web Services (AWS)	Full support for data storage in Amaon S3. These deployment options provide all the elasticity and cost benefits of the cloud, together with security and control of customer management to their corporate encryption keys— an advantage typically only available on-premises.
Customer-managed StorageZones on-premises options	Integrates with an organization's existing infrastructure	Customer-managed StorageZones can be easily integrated with an organization's existing infrastructure as it is designed to support any CIFS-based network share, S3 object storage, and customer-owned object storage.

StorageZone connectors

StorageZone connectors for network shares and ECM software (SharePoint, Documentum)	Mobile access to data stored in existing corporate network shares or ECM repositories	Eliminates the need for massive data migration, extends the benefits of mobile file sync and sharing services to existing network shares and ECM software like SharePoint or Documentum, enhances workforce productivity.
Office 365 connectors	Access to SharePoint Online and OneDrive for Business	Enables secure mobile access and editing for documents stored in SharePoint Online and OneDrive for Business
Personal cloud connectors	Extend businesses' data strategy to include third-party access to Box, Dropbox, Google Drive and OneDrive using Connectors.	IT can choose to enable this feature for a defined period and require users to migrate all corporate data from personal file sharing services to ShareFile or for communicating with third parties that have standardized on a different file sync and sharing service.

Mobile access

Support for mobile phones and tablets	Access to critical data through mobile devices that ShareFile supports: Apple iPhone®, Android, and Windows® 8 phones and iPad, Android tablets and Chromebook; ShareFile apps are specifically designed to provide a brilliant and intuitive experience on these devices	Enables mobile workstyles by giving users access to critical data on a variety of mobile devices.
Built-in mobile content editor	Edit documents through ShareFile	Create, review, and edit Microsoft Office documents within the ShareFile app.
Offline access	Save files locally	Enables offline access and editing from mobile devices.

Enterprise directory integration

Two options	Integrates AD and XenMobile	Offers support for Active Directory integration via SAML or XenMobile
SAML 2.0 provider	Integration for Identity Providers (IDP's)	ShareFile supports Form-Based authentication, providing a consistent SSO log-in experience across all devices, the ShareFile website and the Plug-in for Microsoft Outlook.
XenMobile Integrations	Enterprise Directory Integration	Simplifies and accelerates role-based provisioning and deprovisioning of the service.

Secure IT oversight

Feature	Function	Benefit
Reporting, auditing and control		
Enterprise ready service	Complex security, integrations, reporting and admin rights	ShareFile offers complex security/compliance, SSO/AD integration, audit/reporting, IT control, policies and controls and admin rights.
End user and IT reporting	Receive report file sharing activity	Provides IT comprehensive capabilities to track, log and report on user file access, sync and sharing activity, including the date, type, place, and network address of each user event.
Access control policies	Custom configured access	Limited download-only access or in addition to downloading, a user can be granted a combination of upload/edit/delete and admin access to folders.
Storage quotas	Enterprise admins can set StorageZone quotas on My Files and Folders	Gives IT increased visibility and control over the amount of storage each individual user can consume.
Device security policies		
Remote wipe	Wipe all ShareFile stored data and passwords	Allows both users and IT to wipe ShareFile stored data and passwords on mobile device in case of loss or theft. Alternatively, IT can lock the device to restrict its use for a limited time.
Poison pill	Prescribe data expiration policies	Enables IT to prescribe data expiration policies for mobile devices and activate audit controls to track user logging activity.
Restrict modified devices	Restrict use of devices	IT can restrict the use of modified or jailbroken devices.
Restrict third party apps	Restrict use of third party apps that can store copies of sensitive data	Provides build-in capabilities like a mobile content editor as a secure alternative.
Passcode lock	Require users to enter a passcode	IT has the ability to require users to enter a passcode every time the user wants to access their ShareFile account on a mobile device, making it easier for users to access their data while ensuring unauthorized access is denied.
Data security		
Secure file sync and share	Sharing files securely	Solve your company's Dropbox problem (unauthorized use of personal file sharing accounts) with ShareFile, a secure alternative to personal file sharing services.
Storage and in-transit encryption	Transferring files through ShareFile	Ensuring files are shared over a secure SSL/TLS connection and stored at rest with AES 256-bit encryption.
Mobile device encryption	Enforces encryption on mobile devices	IT can leverage the mobile device's encryption capabilities and enforce encryption for all ShareFile data on the device.
Compliance	HIPAA compliant (HIPAA Compliant Seal of Approval from Sword & Shield)	Citrix implements and maintains commercially reasonable and appropriate physical, technical and organizational complimentary controls to protect customer data. ShareFile also offers a ShareFile Cloud for Healthcare –a secure enclave within a private cloud where IT can upload, store and share patient health information (PHI).
Data Loss Prevention (DLP) systems integration	Integrates with McAfee DLP prevent, Websense TRITON AP-DATA, RSA Data Loss Prevention and others for customer-managed StorageZones deployment	Restricts document sharing based on the file's DLP classification. Connecting ShareFile with customer's existing DLP system enables the ability to classify files based on their content to enforce sharing restrictions per company policy.
Read-only/view-only sharing	Securely share sensitive documents with others with read-only restrictions	Users can share "read-only" documents in cases when preventing other members from adding, editing, or deleting files is required.
Multi-tenancy	Hosting ShareFile data for clients	Service providers can host ShareFile data for their clients in their own data centers with ShareFile multi-tenant StorageZone capabilities. Beneficial to service providers to expand their services footprint and increase customer value.
Information Rights Management (IRM)	Securely share documents with others and have defined security parameters follow the file as it moves around.	Adds a layer of security to a shared file that ensures the recipient(s) are the only ones who can access the shared file with the permissions assigned. Provides the ability to control whether a document can be printed, edited or viewed online | offline

Open and extensible platform		
API	Platform to request data	Citrix ShareFile v3 API platform allows users to utilize the API to request data and perform actions against a ShareFile account. The API is fully RESTful, utilizing JSON format for request/response protocols and it has implemented a subset ODATA. The ODATA specification will allow developers to extend base requests with Query Parameters to retrieve additional information. This gives developers a powerful tool to leverage ShareFile's file sharing capabilities within their own applications.
SDK Connectors	Create connections with third-party data sources	Allows end users access to files from the data source by navigating, in supported ShareFile clients, to a connector folder, which then authenticates the users to the custom data source.

Integrates with what you have today

Feature	Function	Benefit
Industry's most comprehensive and seamlessly integrated solutions	Managing mobile apps, data and devices with ShareFile and XenMobile	Enables IT-managed mobile apps to intelligently interoperate with ShareFile to open, edit, sync and share data, all within a secure container.
Single sign-on and federated identity	Enterprise directory integration with XenMobile	Simplifies and accelerates role-based provisioning and deprovisioning of the follow-me data service. It enforces two-factor authentication with NetScaler Gateway and helps monitor service levels and license usage.
Complete mobile device management	Manage and configure corporate and personal devices	IT manages and configures corporate and personally owned devices, including app blacklist/whitelists, full or selective device wipe, and enterprise integrations via LDAP and PKI. Plus, XenMobile offers over sixty security policies to manage and control apps and data.
Mobile app containers	Personal apps run in a separate vault	Isolates them from mobile enterprise apps and data.
WorxMail integration	Attachments open in ShareFile	Enables users to attach files from their ShareFile repository without requiring that the file be downloaded to the device. Citrix provides SSO experience from the WorxMail client into ShareFile when attaching documents to e-mails, removing the need for users to log into ShareFile during the workflow.
Citrix product integrations	ShareFile integrates with XenMobile, XenApp, XenDesktop, Citrix Workspace Cloud, Citrix Workspace Suite	Enabling an all-in-one solution suited for any workplace environment.

Features Comparison	ShareFile Enterprise	ShareFile Platinum
Enterprise File Sync & Sharing	√	√
Mobile Access & Security	√	√
StorageZones	√	√
StorageZone Connectors	√	√
AD Integration	√	√
DLP Systems Integrations	√	√
Citrix RightSignature		√
Citrix Podio		√
Citrix ShareConnect		√
Unlimited Cloud Storage		√

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