

7

keys to delivering secure remote access

As work moves beyond office walls, you need an IT security and management framework that enables more flexibility, productivity, and innovation, not less. Use this checklist to uncover how you can securely deliver the apps and data your users need — without sacrificing user experience.



Simplified access for end users

Whether bring-your-own-device (BYOD), corporate-owned-devices (COD), a dedicated desktop, or a shared device, your remote access solution should simplify the user experience. Features like single sign-on (SSO) gives users access to all of their apps and data with one secure log in — while minimizing the burden on IT to resolve password problems or reset expired access privileges.



Exceptional user experiences

If they have a poor IT experience, your end users will find workarounds. That's why it's critical to deliver a remote access solution that offers a consistent experience and intuitive interface — so even when your end users move across devices, they can seamlessly pick up right where they left off.



Secure access to data — wherever it resides

Giving users the flexibility to store, access, and share their data helps boost user adoption and drive efficiency.



Visibility for improved performance

Poor application performance can leave users frustrated and unproductive. But with increased visibility and control across app performance, IT can reduce network latency and outages for remote sites and users — ensuring uptime, improving helpdesk SLAs and in turn, reducing the possibility of users working around security controls as a result of poor app performance.



Apply advanced controls over SaaS and web apps

A complete remote access solution provides IT teams with the tools to monitor and manage user behavior even after they're signed in to SaaS and web apps. Our secure digital perimeter extends IT control into cloud apps and devices beyond a traditional firewall; actions like restrictions on copying and pasting limits unauthorized sharing of sensitive information.



IT infrastructure consolidation

Consolidating management of your IT services, networks, clouds, and apps into a unified platform helps reduce IT complexity, deliver the tools your end users need, lower total cost of ownership, and prevent security gaps in your infrastructure.



Actionable insights from analytics

Advanced telemetry allows you to collect data across your Citrix portfolio, which then helps track, analyze, and spot anomalies throughout your networks, clouds, apps, web traffic, and users, proactively alerting IT to potential issues before they infect your systems.

Find out how a digital workspace can help you deliver the secure remote access your organization needs to protect your apps, data, and devices.

Learn more at Citrix.com/digital-workspace



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