

Frequently Asked Questions

What is the Trade-in program for Juniper SSL VPN?

The Trade-in program allows customers that are using Juniper Junos Pulse SSL VPN solution to trade-in their existing Juniper SSL VPN appliances with NetScaler Enterprise or Platinum licenses and get 10% off on SRP of NetScaler appliances (hardware only)

Which edition of Juniper is included in this promotion?

Customers with any edition of Juniper Junos Pulse SSL VPN solution are eligible to participate in this program. Customers will get 10% discount on either NetScaler Enterprise or NetScaler Platinum license editions.

If I am looking to trade-in NetScaler Standard edition, can I get 10% discount by trading-in my Juniper Junos Pulse SSL VPN appliance?

If you are looking to get the SSL VPN functionality you will need to purchase a minimum of NetScaler Enterprise or NetScaler Platinum edition. NetScaler Standard edition will not provide SSL VPN functionality.

Which countries are included in this promotion?

This offer is valid for customer across the globe.

What do I need to provide to the sales rep in order to qualify for this promotion?

The sales rep may ask you to provide the following information:

- Product model number, description and appliance serial number of your Juniper SSL VPN appliance
- A signed Certificate of destruction along with the order