CITRIX®

Citrix DesktopPlayer for Mac

Release Notes

Version 2.3.0

February 2017

Table of Contents

About this release

Thank you for purchasing DesktopPlayer for Mac 2.3, one of the most advanced client virtualization technologies in the market. This document is intended for IT administrators who want to install, configure, and explore the new features in DesktopPlayer for Mac.

DesktopPlayer for Mac enables you to remotely manage virtual machines deployed to mobile and office users. Due to the large number of configurations that these endpoints may experience, it is important that you read these notes carefully to understand the requirements and limitations for a successful deployment.

Platform (host) requirements

For the best user experience possible, DesktopPlayer for Mac should be installed in a system that meets these minimum requirements; it is possible to run DesktopPlayer for Mac in less-equipped systems, but the performance may suffer significantly. Citrix does not support such configurations.

- **Processor**: Intel i5/i7 series 3rd generation (IvyBridge) or newer
- **OS**: Mac OS X 10.12, 10.11, 10.10, and 10.9
- **Memory**: 4 GB minimum required, 8 GB (or more) highly recommended
- **Disk**: 100 GB free space (minimum) on boot partition (Drive C)

  Solid-state drives (SSD) are highly recommended. Low performance rotational drives, such as those found in laptops, should be avoided or replaced.

- **USB**: USB 2.0 and USB 3.0 devices supported
- **Displays**: Up to two displays (including internal LCD display) are supported.

Virtual machine (VM) requirements

DesktopPlayer for Windows only supports virtual machines deployed from the Synchronizer, with the following VM requirements:

- **OS**: The following Windows versions are supported:
    - Windows 7 Pro/Enterprise
    - Windows 8.1 Pro/Enterprise
    - Windows 10 LTSB
- **Memory**:
    - 2 GB minimum for 32-bit OS
    - 4 GB minimum for 64-bit OS

Installation

Refer to the *DektopPlayer for Mac Getting Started Guide* for installation procedures.

Upgrades and downgrades

If you are upgrading from a previous 2.1 or 2.2 production version no manual installation is required. If you are upgrading from version 1.x, you must uninstall DesktopPlayer for Mac first, then install the latest version.

Fixed issues

The following issues have been fixed in this release:

- Many duplex USB audio devices are unable to play and record audio within the guest simultaneously.
- Webcam devices may perform poorly in DesktopPlayer VMs. This appears more commonly with external USB webcams such as Logitech and Microsoft devices. Webcams integrated into a laptop lid appear less affected.
- Poor performance may include failure of an application (such as Skype) in the VM from connecting to the webcam, or the webcam input showing as a black screen, or issues with video quality.
- Win10 VMs with McAfee antivirus software installed may not boot.

Known issues

The following issues are known at this release:

- In certain cases audio input/output quality in a Windows guest can be poor.
- Late 2016 MacBook devices may experience a sudden shutdown of the VM.