

Citrix Education Services

In order to fully maximize the potential of Citrix in your environment, you need to understand how to apply it. The right training will help you get the most out of your Citrix investment.

94% of students said with Citrix training, they were able to extract greater value from their Citrix products.¹

97% of customers would take another Citrix training course, if given the opportunity.²

92% of students applied the skills they learned in a Citrix training course within 6 months or less.³



Get the most from your products and people!

Citrix Education will help you:

Enhance self-sufficiency – gain a working understanding of your Citrix technology, and realize value from day one.

Increase productivity – reduce support calls and time spent troubleshooting by equipping your team with the right knowledge.

Grow talent – expand employees' skills through training and certification while increasing loyalty and morale.

Testimonials:

"After taking a Citrix training course, I saw a decrease in reliance on technical support and a better understanding of the product. Citrix offers among the best training courses."

- System Administrator, Medium Enterprise Industrial Manufacturing Company

"Through Citrix training, I was able to acquire deep know how knowledge to optimize the products of our customers. In case of malfunctions, I can find the cause faster."

- Volker Lippert, IT Architect, Atos IT Services

"I was able to freshen up my knowledge about Citrix products and could better explain features to customers. Taking training is an advantage over other professionals."

- Leo Rainer Hasenzagl, IT Business Architect, Bechtle GmbH

¹TechValidate: <https://www.techvalidate.com/tvid/558-A17-12A>

²TechValidate: <https://www.techvalidate.com/tvid/E16-1EC-A46>

³TechValidate: <https://www.techvalidate.com/tvid/619-878-BF3>

Citrix Education Training Offerings

Four ways to learn: group training, custom video training for end users, individual training, or online learning subscription.

Group Training (6-14 students)

If you have a group of people with a similar need for training, consider group training. We will customize a training to fit your needs, and deliver it when and where you want it – and you benefit from economies of scale! Training is delivered by an expert Citrix Certified Instructor (CCI) on-site or through a live virtual experience, depending on your preference.

Custom Video Training for End Users

Train a large audience of end users with a custom-built training video that demonstrates how to use your Citrix products in your organization's environment.

Individual Training

Join like-minded professionals in a physical or virtual classroom environment and learn through hands-on experience with Citrix product; or navigate course content at your own pace via self-paced eLearning.

All-Access Learning Subscription







































Learn anywhere, anytime with access to all available Citrix eLearning content, labs, instructor office hours, and more.

Course Offerings

A Associate **P** Professional **E** Expert

Course Format

ILT/VILT **eLearning**

Solution Area	Certifications	Short Description	Days	ILT SKU	eL SKU	Format
Virtualization		CXD-105: Citrix Virtual Apps and Desktops 7 Help Desk Support	2	4019150	4070493	 
		CWS-206: Citrix Workspace Microapps Essentials	3	4019151	4070494	 
	A CCA-V CC-VAD-CC	CWS-215: Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud	5	2000682	4070496	 
	P CCP-V	CWS-315: Citrix Virtual Apps and Desktops 7 Advanced Administration	5	2000682	4070496	 
	A CCA-V CCP-V CC-VAD-CC	CMB-318: Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (<i>Fast-Track</i>)	5	2000683	4070497	 
		CWS-313: Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration	3	4019151	4070494	 
		CWS-314: Citrix App Layering and WEM Administration	2	4019150	4070493	 
		CWS-316: Citrix Provisioning 7 Administration*	2	4019150	4070493	 
	CC-XAD-CC	CXD-250: Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud	3	4019151	4070494	 
	CC-XAD-MA	CXD-251: Citrix Virtual Apps and Desktops Service on Microsoft Azure	2	4019150	4070493	 
CC-XAD-CC CC-XAD-MA	CXD-252: Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure	5	2000682	4070496	 	
CC-XS	CXS-301: Citrix XenServer 7.1 LTSR Administration	5	2000682	4070496	 	
E CCE-V	CWS-415: Citrix Virtual Apps and Desktops 7 Assessment, Design and Advanced Configuration*	5	2000682	4070496	 	
Networking		CNS-218: Citrix ADC 12.x Essentials <i>*Available in EMEA and APJ only</i>	3	4019154	4070494	 
		CNS-219: Citrix ADC 12.x Traffic Management <i>*Recommended prerequisite CNS-222</i>	2	4019153	4070493	 
	A CCA-N	CNS-220: Citrix ADC 12.x Essentials and Traffic Management	5	2000761	4070496	 
		CNS-221: Citrix ADC 12.x Gateway <i>*Recommended prerequisite CNS-220</i>	2	4019153	4070493	 
	A CCA-N	CNS-222: Citrix ADC 12.x Essentials and Gateway	5	2000761	4070496	 
	CC-SDWAN	CNS-230: Deploy & Manage Citrix SD-WAN - Essentials	3	4019154	4070494	 

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Solution Area	Certifications	Short Description	Days	ILT SKU	eL SKU	Format
Networking		CNS-318: Citrix ADC 12.x Advanced Concepts – Secure Web Applications	3	4019154	4070494	● ●
	P CCP-N	CNS-319: Citrix ADC 12.x Advanced Concepts – Management and Optimization	2	4019153	4070493	● ●
		CNS-320: Citrix ADC 12.x Advanced Topics - Security, Management and Optimization	5	2000761	4070496	● ●
	E CCE-N	CNS-420: Citrix Networking Assessment, Design, and Advanced Configuration*	5	2000761	4070496	● ●
Enterprise Mobility Management	<u>CC-SHARFFIL F</u>	CXM-303: Deploying Enterprise Mobility Solutions with Citrix Endpoint Management	5	4031978	N/A	●
	<u>CC-CEM</u>	CSF-201: Citrix Content Collaboration Enterprise Essentials	2	4046281	4070493	● ●
		CEM-205: Manage Citrix Endpoint Management*	3	4031976	4070494	● ●
		Individual All Access Learning Subscription	N/A	N/A	4070491	●
		Group All Access Learning Subscription	N/A	N/A	4070490	●
		Group Training Pass (Up to 12 Students)	5	4042228	N/A	●

*Course may not be available on-demand until Mid-December 2019.

*Partial preparation for CCP-V exam and 2 exam vouchers included.

‡For courses that include an assessment, students will have two assessment attempts. If the student fails both attempts, additional assessment attempts are available for purchase.

§SoftLayer labs: Reserve via the TCC CALC Console three days before the class start date.

¶Azure labs: Lab activate button located in the CCI Classroom Manager Dashboard and CALC Console is available to launch labs on the class start date.