

Citrix Workspace App (Earlier known as Citrix Receiver) Feature Matrix

Feature		Windows 1907	Windows Store	Windows LTSR 4.9	Windows LTSR 4.4	Linux 1908	Mac 1906	iOS 1908	Android 1908	HTML5 1908	Chrome-OS 1908
Supported version of OS		Win 7-10	Win 10	Win 7-10	Win 7-10	Multiple	10.11 and above	10 and above	6.0 and up	Chrome/Firefox/IE10+/Safari	latest
Citrix Workspace	Citrix Virtual Apps	●	●	●	●	●	●	●	●	●	●
	Citrix Virtual Desktops	●	●	●	●	●	●	●	●	●	●
	Citrix Content Collaboration (Citrix Files)	●	●							●	●
	Citrix Access Control Service	●					●				
	Citrix Workspace Browser	●					●				
	SaaS/Webapps with SSO	●	●	●	●	●	●	●	●	●	●
Endpoint Management	Citrix Mobile Apps							●	●		
	Auto configure using DNS for Email Discovery	●	●	●	●		●	●	●		
	Centralized Management Settings	●	●	●	●	●					●
UI	App Store Updates / Citrix Auto updates	●	●				●	●	●		●
	Desktop Viewer/Toolbar	●	●	●	●	●	●	●	●	●	●
	Multi-tasking	●	●	●	●	●	●	●	●	●	●
HDX Host Core	Follow Me Sessions (Workspace Control)	●	●	●	●	●	●	●	●	●	●
	Adaptive transport	●	●	●		●	●	●	●		
	SDWAN support	●	●	●	●	●	●			●	●
	Session reliability	●	●	●	●	●	●	●	●	●	●
	Auto-client Reconnect	●	●	●	●	●	●		●		
	Bi-directional Content redirection	●	●	●	●						
	URL redirection	●	●	●	●	●	●	●		●	●
	File open in Citrix Workspace app	●	●	●	●	●	●		●		●
HDX IO / Devices / Printing	Browser content redirection	●	●	●	●	●					
	Multiport ICA	●	●	●	●	●					
	Local Printing	●	●	●	●	●	●			●	●
HDX Integration	Generic USB Redirection	●	●	●	●	●	●				●
	Client drive mapping / File Transfer****	●	●	●	●	●	●		●	●	●
	Local App Access	●	●	●	●						
	Multi-touch	●	●	●	●			●	●	●	●
	Mobility Pack	●	●	●	●			●	●	●	●
	HDX Insight	●	●	●	●	●	●			●	●
	HDX Insight with NSAP VC	●	●	●	●		●	●			
HDX Multi-media	EUEM Experience Matrix	●	●	●	●	●	●			●	●
	Session Sharing	●	●	●	●	●	●	●	●	●	●
	Audio Playback	●	●	●	●	●	●	●	●	●	●
	Bi-directional Audio (VoIP)	●	●	●	●	●	●	●	●	●	●
	Web-cam redirection	●	●	●	●	●	●	●	●	●	●
	Video playback	●	●	●	●	●	●	●	●	●	●
	Flash redirection	●	●	●	●	● (x86 only)					
	Microsoft Teams Optimization	●	●	●	●						
	Skype for business Optimization pack	●	●	●	●	●	●		● (Chrome OS)		
Security	Cisco Jabber Unified Communications Optimization	●	●	●	●	●	●				
	Widows Multimedia redirection	●	●	●	●	●	●				
	UDP Audio	●	●	●	●	●	●				
	TLS 1.2	●	●	●	●	●	●	●	●	●	●
	TLS 1.0/1.1	●	●	●	●	●	●	●	●	●	●
	DTLS 1.0	●	●	●	●	●	●	●	●	●	●
	DTLS 1.2	●	●	●	●	●	●	●	●	●	●
	SHA2 Cert	●	●	●	●	●	●	●	●	●	●
HDX Graphics	Smart Access	●	●	●	●	●	●				
	Remote Access via Citrix Gateway	●*	●	●*	●*	●	●		●	●	●
	Workspace for Web Access	●	●	●	●	●	●	Via ICA file	●	●	●
	IPV6	●	●	●	●	●	●	●	●	●	●
	H.264-enhanced SuperCodec	●	●	●	●	●	●	●	●	●	●
HDX Graphics	Client hardware acceleration	●	●	●	●	●	●	●	●	●	●
	3DPro Graphics	●	●	●	●	●	●	●	●	●	●
	External Monitor Support	●	●	●	●	●	●	●	●	●	●
	Desktop Composition redirection	●	●	●	●	●	0				
	True Multi Monitor	●	●	●	●	●	●			●	●
	Location Based Services (Location available via API-description)	●	●	●	●			●	●		

Feature		Windows	Windows Store	Windows 4.9 LTSR	Windows 4.4 LTSR	Linux	Mac	iOS	Android	HTML5	Chrome-OS
Supported version of OS		Win 7-10	Win 10	Win 7-10	Win 7-10	Multiple	10.11 and above	10 and above	4.0 and up	Chrome/Firefox/IE10+/Safari	latest
Authentication	Federated Authentication (SAML/Azure AD)	●	●	●	●	●	●	●	●	●*	●
	NetScaler Full VPN	●	●	●	●	●	●	●	●		
	RSA Soft Token							●	●		
	Challenge Response SMS (Radius)	●	●	●	●		●				
	User Cert Auth via NetScaler Gateway (via Browser Only)	●	●	●	●		●	●			
	Smart Card (CAC,PIV Etc.)	●	●	●	●	●	●	●	●		●
	Proximity/Contactless Card	●		●	●	●					●
	Credential insertion (E.g.. Fast Connect, Storebrowse)	●		●	●	●					●
	Pass Through Authentication	●									
	Save credentials *(on prem and only SF)	●		●	●		●				
	NetScaler nFactor Authentication	●					●	●		●	
	Netscaler Native OTP	●					●	●	●	●	●
	Biometric Authentication (Touch ID, Face ID..)								●		
	Single Sign-On to Citrix Files App	●						●	●	●	
Single Sign on to Citrix Mobile apps							●	●			
Anonymous Store Access	●	●	●	●	●	●	●	●	●	●	
Keyboard Enhancements	Dynamic Keyboard Layout Synchronization with Windows VDA	●	●	●		●†	●†		●†		
	Unicode Keyboard Layout Mapping with Windows VDA					●	●	●	●	●	●
	Client IME Enhancements with Windows VDA	●	●	●			●				
	Language Bar Show/Hide with Windows VDA Applications	●	●				●				
	Option Key mapping for server-side IME input mode on Windows VDA						●	●			
	Dynamic Keyboard Layout Synchronization with Linux VDA	●	●			●	●				
	Client IME Enhancements with Linux VDA	●	●				●				
Language Bar support for Linux VDA Applications	●	●		●	●	●	●		●		

Indicators	
●	Blue dot indicates supported features In case of Windows store column Blue Dot indicates feature is supported for devices such as Windows 10 S, PC, IoT Enterprise, Surface hub, mixed reality headsets, IoT Core, Windows 10 Phone supporting windows 10 OS.
●	Grey dot indicates feature is supported for devices such as Windows 10 S, PC, IoT Enterprise supporting windows 10 OS only
*	StoreFront Only.
**	HDX 3D Pro reverts to JPEG for these Citrix Workspace apps. 3 Mbps is recommended compared to 1.5 Mbps with H.264 Deep Compression.
****	File transfer feature applies to Workspace app for HTML5/Chrome only as these Workspace app don't support Client Drive mapping
†	Dynamic Keyboard Layout Sync for Non-Windows receivers, requires enablement of the Unicode Keyboard Layout Mapping feature on the Windows VDA
0	Deprecated in the latest release.

[For more information on Citrix Workspace app on Windows Store refer here](#)

Feature Definitions		
Citrix Workspace Aggregation	Citrix Virtual Apps	Access Citrix Virtual Apps formerly known as XenApp hosted applications.
	Citrix Virtual Desktops	Access Citrix Virtual Desktops formerly known as XenDesktop virtual desktops.
	Citrix Content Collaboration (Citrix Files)	Access Citrix Files formerly known as Citrix ShareFile
	Citrix Access Control Service	With the Access Control service IT administrators can govern access to approved SaaS apps with a simplified single sign-on experience administrators can also protect the organization's network and end user devices from malware and data leaks by filtering access to specific websites and website categories.
	Citrix Workspace Browser	Embedded Browser engine inside Citrix Workspace app to deliver SaaS and WebApps securely
	SaaS/Web Apps with SSO	Access SaaS/Web Apps configured using NetScaler Gateway Service with SSO
	Citrix Mobile Apps	Access Citrix Mobile Apps aggregated by Citrix Endpoint Management formerly known as XenMobile
	Citrix Mobile App Upgrades	Access Citrix Mobile Apps aggregated by Citrix Endpoint Management formerly known as XenMobile
Endpoint Management	Auto configure using DNS for Email Discovery	Enable Citrix Workspace app to be configured via auto discovered settings.
	Centralized Management Settings	App setting from a centralized service e.g.: Google chrome management or GPOs
	Auto Discovery/Configuration	Enable Citrix Workspace app to be configured via auto discovered settings.
	App Store Updates / Citrix Auto updates	Updates from vendor application store and for Windows and Mac through Citrix Auto-upgrade functionality
UI	Desktop Viewer/Toolbar	Enables in session control of session functions like sending Ctrl+Alt+Del via a toolbar.
	Multi-tasking	Enable multiple apps and desktop to be used at the same time
	Follow Me Sessions (Workspace Control)	Allows users to move between devices and automatically connect to all of their sessions.

HDX Host Core	Adaptive transport	Enables EDT transport for HDX for improved throughput independent of network conditions
	SDWAN support	Enables SDWAN acceleration for QoS, TCP, compression and de-duplication.
	Session reliability	Keeps sessions active and on the user's screen when network connectivity is interrupted.
	Auto-client Reconnect	Prompts and reconnects the session on connection interruption .
	Bi-directional Content redirection	Enable client to host and host to client URL redirection.
	URL redirection	Allows running of applications locally on client.
	File open in Citrix Workspace app	Allows opening a local file in Citrix Workspace app using hosted application (Client to Server Content Redirection).
	Browser content redirection	Enables an entire webpage (a browser's viewport) to be redirected to the endpoint for local rendering, offloading the server.
	Multipoint ICA	Allows support for multiple TCP ports for HDX traffic to improve the quality of service.
HDX IO / Devices / Printing	Local Printing	Enables users to print documents via shared or local printers.
	Generic USB Redirection	Enables use of USB devices inside the session.
	Client drive mapping / File Transfer****	Enables use of client drives inbuilt or attached for data storage.
HDX Integration	Local App Access	Access the local application on client device inside the session.
	Multi-touch	Enables ten finger multi-touch control of Windows/Linux desktops and apps.
	Mobility Pack	Enables native device experience features (e.g., auto popup keyboard and local device UI controls) and tablet-optimized desktops.
	HDX Insight	Provides visibility into the session startup/end times using ICA network performance metrics.
	HDX Insight with NSAP VC	Provide visibility into the session startup/ end time using NetScaler App Experience or NSAP Virtual channel to get HDX insights
	EUEM Experience Matrix	Provides Citrix administrators visibility into the logon duration metrics via Citrix Virtual Desktop formerly known as XenDesktop 7 Director.
	Session Sharing	Enables published application to be executed over the same connection as other published applications when already running on the same server.
HDX Multi-media	Audio Playback	Enables server rendered audio playback.
	Bi-directional Audio (VoIP)	Enables use of hosted softphone / voice chat collaboration applications.
	Web-cam redirection	Enables use of video chat collaboration applications using a local webcam.
	Video playback	Enable viewing of recorded videos.
	Flash redirection	Enables Flash content to be rendered using a local Flash Player.
	Microsoft Teams Optimization	Offloads Microsoft Teams media processing from the Citrix server to the user device.
	Skype for business Optimization	Offloads Skype for business media processing from the Citrix server to the user device. In case of Workspace app for Android we support only on Chrome devices.
	Cisco Jabber Unified Communications Optimization	Offloads Jabber media processing from the Citrix server to the user device.
	Windows Multimedia redirection	Enables Windows Multimedia to be rendered on the user device, offloading the server.
	UDP Audio	Support for audio input and output over UDP .
HDX Graphics	H.264-enhanced SuperCodec	Enables streamlined delivery of applications using XenApp/Desktop 7.X H264-enhanced Supercodec.
	Client hardware acceleration	Enables hardware acceleration for HDX features like graphics, webcam etc. The leverage of hardware capability vary with different Citrix Workspace apps
	3DPro Graphics	Enables use of 3D professional graphics applications hosted in the data center.
	External Monitor Support	Enables use of an external monitor.
	Desktop Composition redirection	Enables graphics command remoting to client for rendering to ensure server scalability. Deprecated in Receiver for Mac 12.9 release.
	True Multi Monitor	XenApp/ XenDesktop creates the same number of monitors as supported by the client.
	Location Based Services (Location available via API-description)	Enables location informations to be used by applications delivered by Citrix Virtual Desktops earlier known as XenDesktop.
Security	TLS 1.2	Successor to SSL, strong communication channel security.
	TLS 1.0/1.1	Successor to SSL, strong communication channel security.
	DTLS 1.0	DTLS is a derivation of SSL protocol. It provides the same security services (integrity, authentication and confidentiality) but under UDP protocol.
	DTLS 1.2	DTLS is a derivation of SSL protocol. It provides the same security services (integrity, authentication and confidentiality) but under UDP protocol.
	SHA2 Cert	Ability to use SHA2 Certificates.
	Smart Access	Controls access to available applications through the use of NetScaler Gateway policies and filters.
	Remote Access via Citrix Gateway (NetScaler Gateway)	Provides users with secure access to enterprise applications, virtual desktops, and data anywhere without a VPN client.
	Workspace for Web Access	Access to hosted applications or virtual desktops using a browser.
	IPV6	Enables use on IPV6 networks.

Authentication	Federated Authentication (SAML/Azure AD)	Enables FAS server the authentication of a user to be delegated to the Microsoft ADFS server (or other SAML-aware IdP) either by Azure AD or SAML
	NetScaler Full VPN	Builds full VPN tunnel for NetScaler Gateway.
	RSA Soft Token	Enables simplified authentication when using RSA Soft Tokens.
	Challenge Response SMS (Radius)	Enables use of challenge response authentication for example the use of SMS passcodes.
	User Cert Auth via NetScaler Gateway (via Browser Only)	Enable use of users certificates as one factor for authentication with NetScaler Gateway. This is for browser based authentication on Windows and Linux
	Smart Card (CAC,PIV Etc.)	Enable use of standard PC/SC compatible cryptographic smart card for authentication and signing.
	Proximity/Contactless Card	Enable users to use Citrix applications or Desktops by authenticating with proximity or contactless smart card.
	Credential insertion (E.g.: Fast Connect, StoreBrowse)	Enable users to use Citrix applications or Desktops by authenticating with proximity or contactless smart card. Storebrowse is a command-line utility tool available with Citrix Workspace app for Windows that you can use to customize Citrix Workspace app by scripting the storebrowse utility.
	Pass Through Authentication	User credentials are passed to a Web Interface site and then to the Citrix Virtual Apps and Desktops formerly known as XenApp/XenDesktop servers, preventing users from having to explicitly authenticate at any point during the Citrix application launch process.
	Save credentials *(on prem and only SF)	Enables save credentials for on-prem and only using Citrix storefront
	Netscaler Native OTP	NetScaler Gateway supports one-time passwords (OTPs) without having to use a third-party server, by keeping the entire configuration on the NetScaler appliance.
	NetScaler nFactor Authentication	nFactor authentication enables dynamic authentication flows based on the user profile. In some cases, these could be simple flows to be intuitive to the user. The minimum version of Netscaler required is 12.1.49.x
	Biometric Authentication (Touch ID, Face ID.)	Enables Bio-metric Authentications such as Touch ID and Face ID
	Single Sign-On to Citrix Files App	Enables Single-Sign-on to Citrix Files app formerly known as Sharefile
Single Sign on to Citrix Mobile apps	Enables Single-Sign-on to Citrix Files app formerly known as Sharefile	
Anonymous Authentication	Support access for unauthenticated (anonymous) users	
Keyboard Enhancements	Dynamic Keyboard Layout Synchronization with Windows VDA	Keyboard layout synchronization enables users to switch among preferred keyboard layouts on the client device and the same keyboard layout gets automatically set on the Windows VDA
	Unicode Keyboard Layout Mapping with Windows VDA	Support Unicode keyboard layout mapping for Windows VDA with non-Windows Citrix Workspace app
	Client IME Enhancements with Windows VDA	Enhanced Client IME usability and improved seamless experience for Windows VDA
	Language Bar Show/Hide with Windows VDA Applications	Users can choose to show or hide the remote language bar in a Windows VDA application session using the graphical user interface. The language bar displays the preferred input language in a session.
	Option Key mapping for server-side IME input mode on Windows VDA	Provides keyboard mappings for server-side Windows IME input mode keys that are not available on Client keyboards. Here the Option key on the Client is mapped to the server-side IME input mode keys
	Dynamic Keyboard Layout Synchronization with Linux VDA	Automatically synchronizing the keyboard layout of the Linux VDA with that of the client device. Anytime the keyboard layout on the client device changes, the layout on the VDA follows suit.
	Client IME Enhancements with Linux VDA	Enhanced Client IME usability and improved seamless experience for Linux VDA
	Language Bar support for Linux VDA Applications	Language bar helps users to select a server-side IME and to switch between server-side keyboard layouts during LinuxVDA application sessions.

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