CERTIFICATE OF REGISTRATION

Privacy Information Management System – ISO/IEC 27701:2019

Coalfire Certification, Inc. certifies that the following organization operates a Privacy Information Management System (PIMS) that conforms to the requirements of ISO/IEC 27701:2019 per the scope and boundaries statement detailed below. This award is an extension of the linking ISO/IEC 27001:2013 certificate on which it is based.

COMPANY: Citrix Systems, Inc.	ADDRESS:	851 West Cypress Creek Road Fort Lauderdale, FL 33309 United States
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Scope:

The certificate scope comprises the Information Management System (IMS) supporting the operation underlying the following products and service offerings:

Citrix Cloud-Based Services:

- Citrix Cloud Platform & Identity Service
- Citrix Workspace Platform
- Citrix DaaS (Desktop as a Service)
- Citrix Content Collaboration/SF (formerly known as ShareFile)
- Citrix Analytics Service

These activities are governed by the Statement of Applicability based on ISO/IEC 27001:2013 as extended by the Processor controls described within ISO/IEC 27701:2019. The organizational scope includes Compliance Risk Management, Information Security, Information Technology / Enterprise Operations, Product Engineering, Human Resources, Legal (Privacy & Compliance) and Global Security Risk Services.

STATEMENT OF APPLICABILITY:

VERSION: 2022.10 DATE: October 9, 2022

Original Registration Date:

December 17, 2021

Certificate Issuance Date:

October 21, 2022

Expiration Date:

December 3, 2025

ON BEHALF OF COALFIRE CERTIFICATION, INC.

Linking Certificate:

2019-120301

David Forman, Director of Coalfire Certification, Inc.





This certificate relates to the Privacy Information Management System, and not to the products or services of the certified organization. The certification reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotional material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate.



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Key Processes and Activities:

Central Office 851 West Cypress Creek Road Fort Lauderdale, FL 33309 United States	 Operational control and authority for the management system Policy and procedure reviews Cloud engineering services System development Application security Background checks Analysis of statutory and regulatory requirements Facilities and property management
Satellite Office #1 101 Cambridge Science Park Road Cambridge CB4 0FY United Kingdom	 Cloud engineering services System development Site reliability engineering Background checks Desktop engineering Product management Customer success and support Facilities and property management
Data Center #1 50 NE 9 th Street Miami, FL 33132 United States	Data center services

CITRIX[®] 2022 - ISO 27701 Statement of Applicability Summary

ISO 27701 Control Area (Enterprise Level)	Number of ISO 27701 Controls	Number of Applicable ISO 27701 Controls (Enterprise Level)	% Controls applicable (Enterprise Level)	Number of Applicable Controls Implemented (Enterprise Level)	% Applicable Controls Implemented (Enterprise Level)
B.8.2 Conditions for Collection & Processing	6	6	100%	6	100%
B.8.3 Obligations to PII Principals	1	1	100%	1	100%
B.8.4 Privacy by Design and Privacy by Default	3	2	67%	2	100%
B.8.5. PII Sharing, Transfer and Disclosure	8	8	100%	8	100%
Total	18	17		17	

ISO 27701 Control Area (Product Level Level)	Number of ISO 27701 Controls	Number of Applicable ISO 27701 Controls (Product Level)	% Controls applicable (Product Level)	Number of Applicable Controls Implemented (Product Level)	% Applicable Controls Implemented (Product Level)
B.8.2 Conditions for Collection & Processing	6	6	100%	6	100%
B.8.3 Obligations to PII Principals	1	1	100%	1	100%
B.8.4 Privacy by Design and Privacy by Default	3	2	67%	2	67%
B.8.5. PII Sharing, Transfer and Disclosure	8	8	100%	8	100%
Total	18	17		17	

NOTE of de-scoped control(s): B.8.4.1 : Citrix does not create temporary files containing PII within our scoped products.