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The Royal Berkshire NHS Foundation Trust Looks to Future of Healthcare with Citrix®

Medical services provider leverages digital workspace solutions to create exceptional experience for clinicians, support safer patient care

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FORT LAUDERDALE, FL – November23, 2020 – The future of healthcare is digital. And with the help of Citrix Systems, Inc. (NASDAQ:CTXS), The Royal Berkshire NHS Foundation Trust (RBFT) is working to deliver it today.

"At RBFT, our legacy is one of innovation and change and we are always looking ahead to the challenges of the future and how we can apply technology to overcome them and enhance the health and wellbeing of the people we serve," said Heather Allan, Director of IM&T, RBFT.

And it is working in partnership with Citrix to achieve this goal.

"We need to make information available quickly, wherever it's required, while always ensuring that patient data is protected," Allan said. "And we need IT to be an enabler and not a blocker that causes delay in patient care."

Creating the Space to Succeed

With support from Platinum Citrix Solution Advisor Ultima, RBFT has implemented Citrix Virtual Apps and Desktops, which it is using to do just this. Using Citrix Virtual Apps and Desktops, RBFT can provide secure and reliable access to the systems and applications its clinicians need, when and where they need them, and deliver a consistent experience that eliminates the distractions technology can create so they can focus and do what they do best: deliver high quality care.

"User experience is very important," Allan added. "And consistency is key. Clinicians expect their IT environments to be the same wherever they log in, because they have no time to worry about which applications are available on a particular machine, or what order the icons appear in. And they definitely don't have time to call IT support."

With Citrix, RBFT can enable faster decision making among its clinicians. And according to David Clarke, Emergency Department Consultant, RBFT, this leads to improved patient care and better outcomes.

"In the emergency department, everything moves so quickly. You only have a limited amount of time per patient and anything you can do to make that more efficient allows you to see more patients and to spend more time with each patient. It's a better, more efficient use of doctors' precious time," he said.

Securing Data and Devices

For healthcare organizations managing sensitive data, security is critical. And Citrix delivers on this front as well, providing a single pane through which IT can dynamically manage security and quickly and easily apply patches, updates and policies on all endpoints to maintain the safety of its systems and data.

"It's a 21st century platform which gives medical staff consolidated authentication through tap and go, and it saves considerable time in time-critical situations like drug dispensing," Allan said. "You don't want patients waiting for, say, morphine, while a doctor and his co-authorizing peer have their successive logins authenticated to dispense the drug. With Citrix, it's seamless."

RBFT joins dozens of leading healthcare organizations – including the 10 largest in the United States – who are using Citrix solutions to transform patient care. Click here to learn more about these solutions and the value the are delivering.

About The Royal Berkshire NHS Foundation Trust

The Royal Berkshire NHS Foundation Trust is one of the largest district general hospital foundation trusts in the UK. We provide acute medical and surgical services to Reading, Wokingham and West Berkshire and specialist services such as cancer, dialysis and eye surgery to a wider population across Berkshire and its borders. To learn more about the Trust, visit https://www.royalberkshire.nhs.uk/