



Citrix XenDesktop Architecture Deep Dive

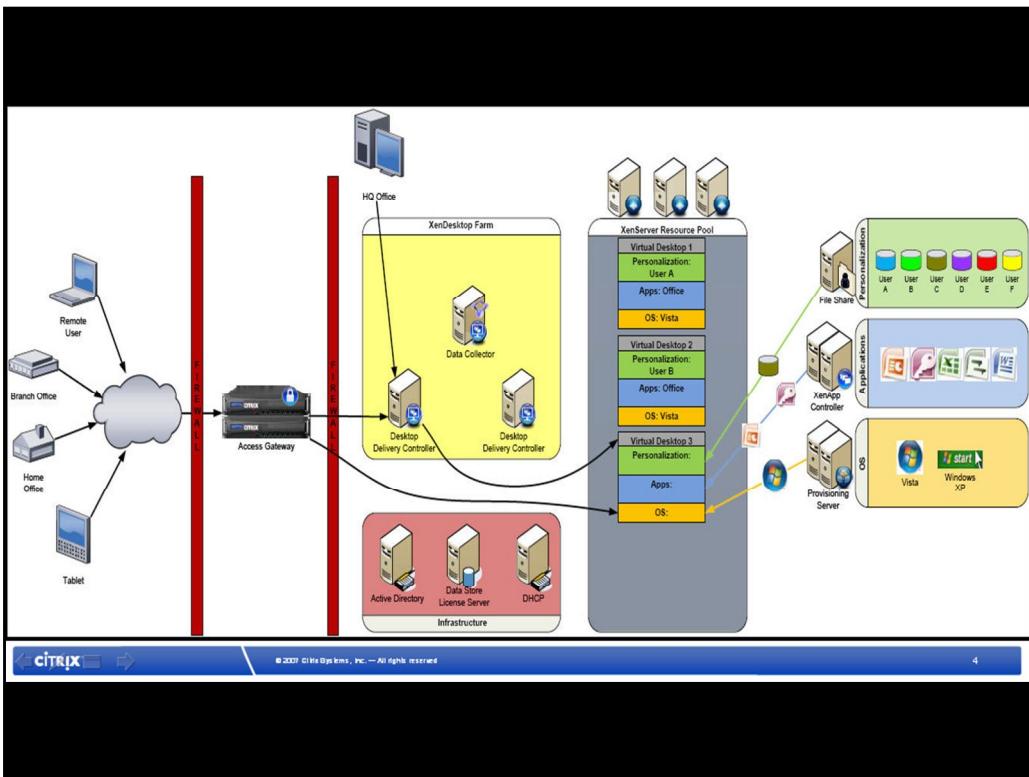
Part III



XenDesktop Pilot Architecture

Example XenDesktop Pilot Architecture





The architecture can be broken down into six core components:

1. **Virtualization Infrastructure:** The virtualization infrastructure allows for the dividing of a single physical server into multiple virtual servers all sharing resources. The virtualization infrastructure for this pilot architecture is based on XenServer as it is included as part of the XenDesktop overall solution. The virtualization infrastructure could also leverage Microsoft Hyper-V or VMware ESX.
2. **Virtual Desktop Delivery Controller:** The virtual desktop delivery controller is responsible for the registration of new virtual desktops and directing requests for virtual desktops to available systems. Users interact indirectly with the controller via the integrated Web Interface component. Through a web-based site, or through a locally installed receiver, users will be delivered their virtual desktop.
3. **Virtual Desktop Provisioning:** The provisioning server aspect of the XenDesktop solution delivers an operating system image to the virtual desktop instance on the virtualization infrastructure. A base operating system image is created that contains all operating system-level configurations as dictated by the organization's policies. The base image, however, does not contain applications. As each virtual desktop boots, the operating system is streamed over the network to the virtual desktop. The power of this solution is identified when updates are

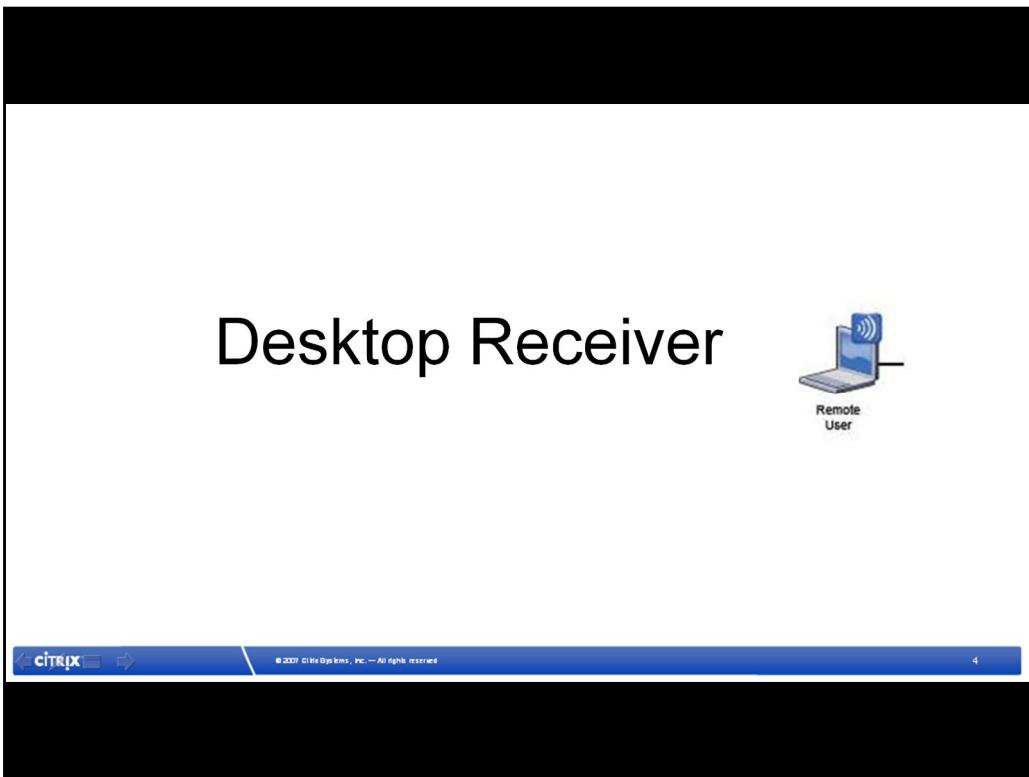
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required as only the base image requires updating and all virtual desktops will utilize the latest image upon next reboot. By stripping out the applications, a single

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Six Component Parts





End-Point

- ② Desktop Receiver: The Citrix client installed on the end-point, which allows connections to the virtual desktop using the Citrix ICA protocol.



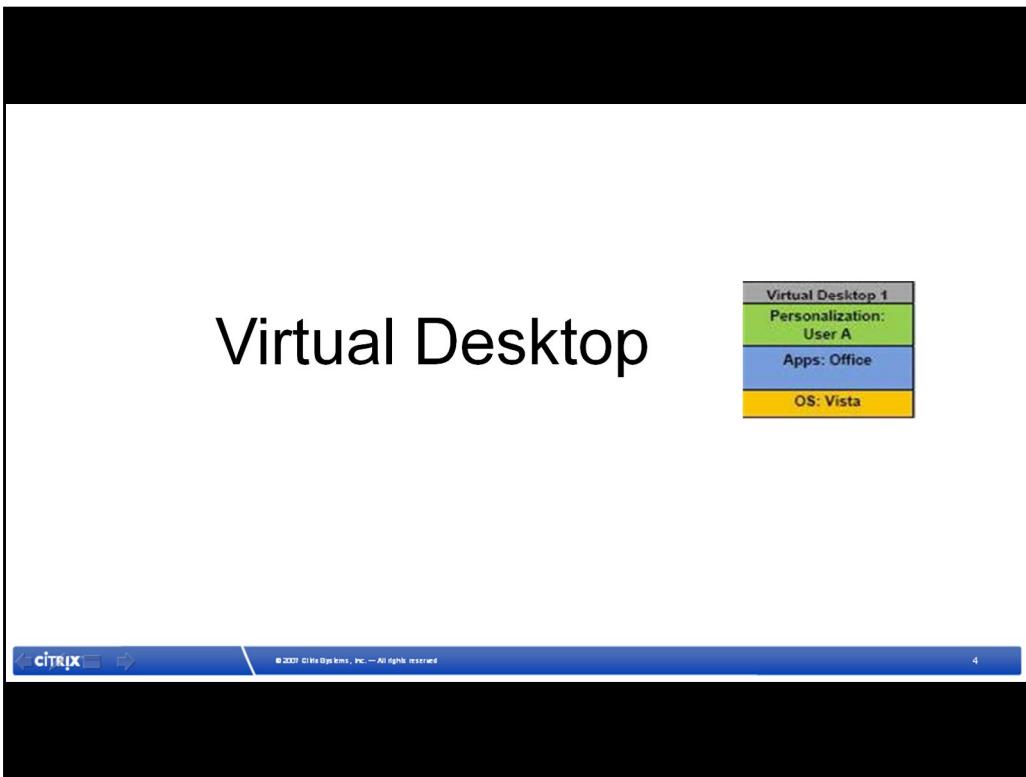
Access Gateway

- SSL-VPN: Acts as a secure proxy from the external end-point to the virtual desktop. Traffic leaving the SSL-VPN and destined for the public network is encapsulated within SSL. The SSL-VPN website is where users enter in their logon credentials.
- Authentication Service: Responsible for providing Web Interface with credentials. This process allows the user to authenticate once to the SSL-VPN and have the remaining authentication challenges provided automatically.



Desktop Delivery Controllers (XenDesktop Servers)

- ❑ Web Interface: Responsible for providing a graphical display for users to see their available virtual desktops.
- ❑ XML Service: Responsible for communications between the Web Interface component and the XenDesktop farm. The XML Service authenticates users, provides a list of available virtual desktops, and generates the information to allow the end-point to make a connection to the virtual desktop.
- ❑ Controller Service: Responsible for communicating with the Virtual Desktop Service on the virtual desktops. The Controller Service registers the virtual desktops and maintains the virtual desktop state.
- ❑ Pool Service: Based on the XenDesktop farm configuration, the Pool Service contacts the virtualization infrastructure to spin up/down a virtual desktop.
- ❑ IMA Service: The IMA Service is responsible for all inter-server communication between Desktop Delivery Controllers. This includes the traffic going to and coming from the data collector.



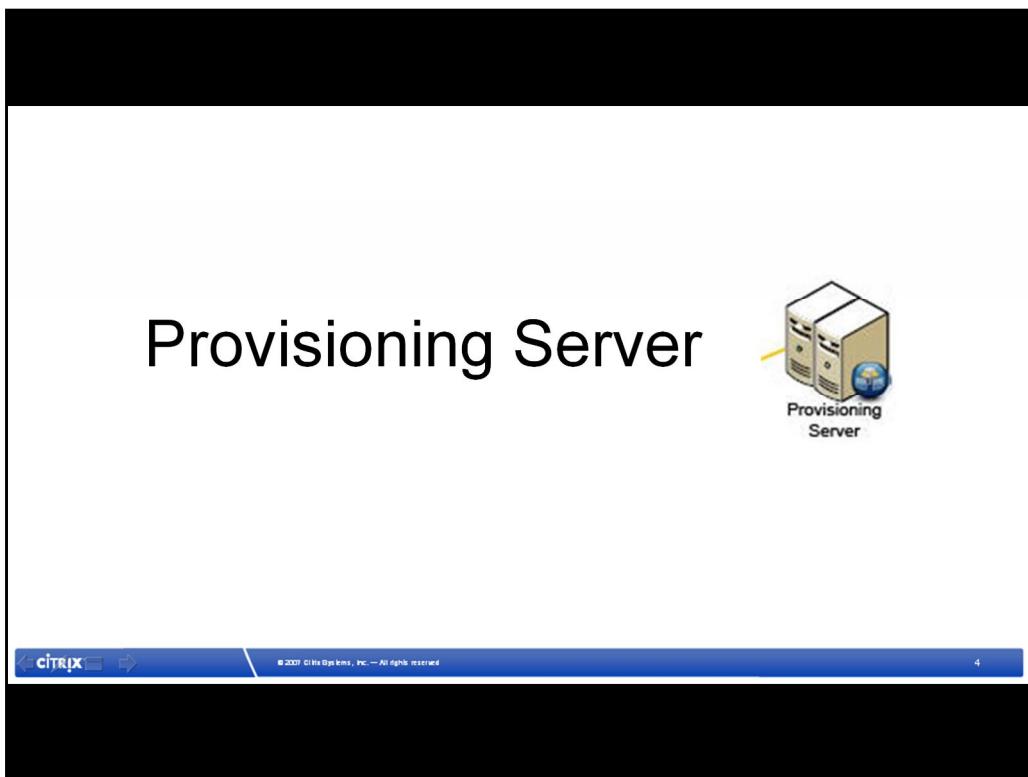
Virtual Desktop

- ❑ Virtual Desktop Service: Responsible for registering with a Desktop Delivery Controller and maintaining a heartbeat with the controller. If the heartbeat fails, the Virtual Desktop Service will re-register with another available Desktop Delivery Controller.
- ❑ Application Receiver: With appropriate credentials, the Application Receiver contacts the Application Delivery Controller to receive a list of available applications. The Application Receiver also is responsible for making requests to the Application Delivery Controllers for application launches.



Application Delivery Controllers (XenApp Servers)

- ❑ Web Interface: Responsible for providing a set of available applications to the Application Receiver based on user credentials.
- ❑ XML Service: Responsible for communications between the Application Delivery Controller's Web Interface component and the XenApp farm. The XML Service authenticates users, provides a list of available applications, and generates the information to allow the virtual desktop to make a connection to the application (hosted or streamed).
- ❑ IMA Service: The IMA Service is responsible for all inter-server communication between Application Delivery Controllers. This includes the traffic going to and coming from the data collector.



Provisioning Servers

- ❑ TFTP: When a new virtual desktop boots, it contacts DHCP to find an IP address and the location of the boot file. The boot file comes from the Provisioning Server via the TFTP service.
- ❑ Streaming Service: After the virtual desktop receives the boot file with instructions, it contacts the provisioning server and provides its MAC address. Provisioning Server identifies the correct virtual disk based on the MAC address and uses the Streaming Service to send portions of the virtual disk to the virtual desktop as needed.



1) Virtual Desktop Startup



- 1) Virtual Desktop Startup
- 2) Authentication

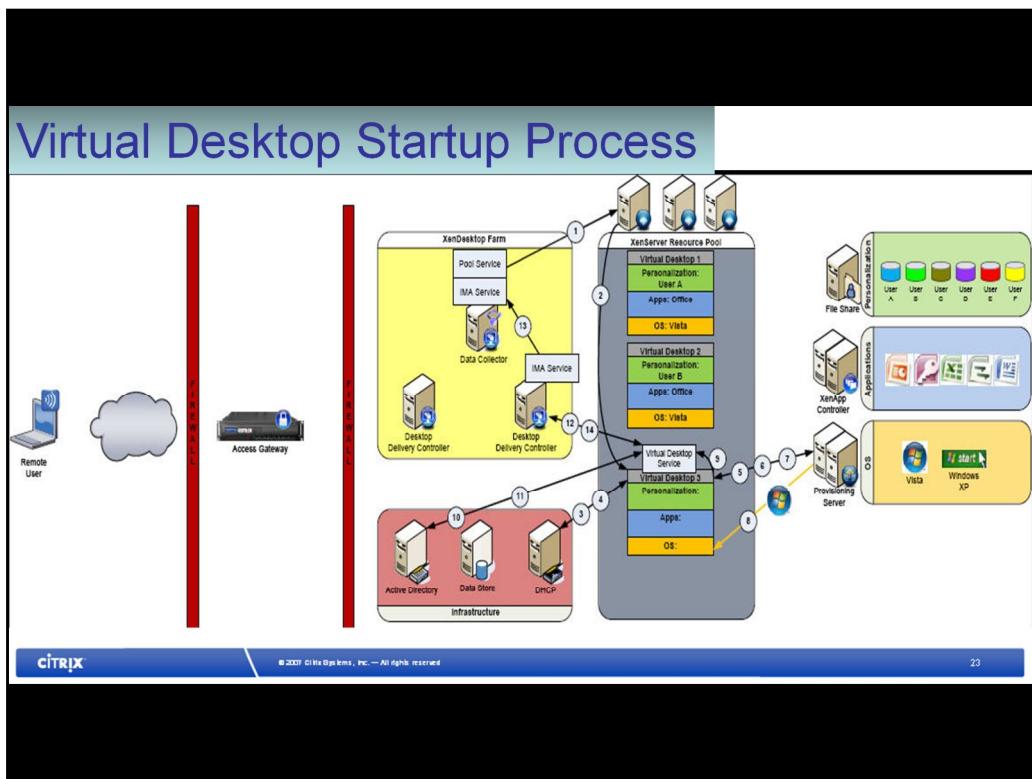


- 1) Virtual Desktop Startup
- 2) Authentication
- 3) Virtual Desktop Connection



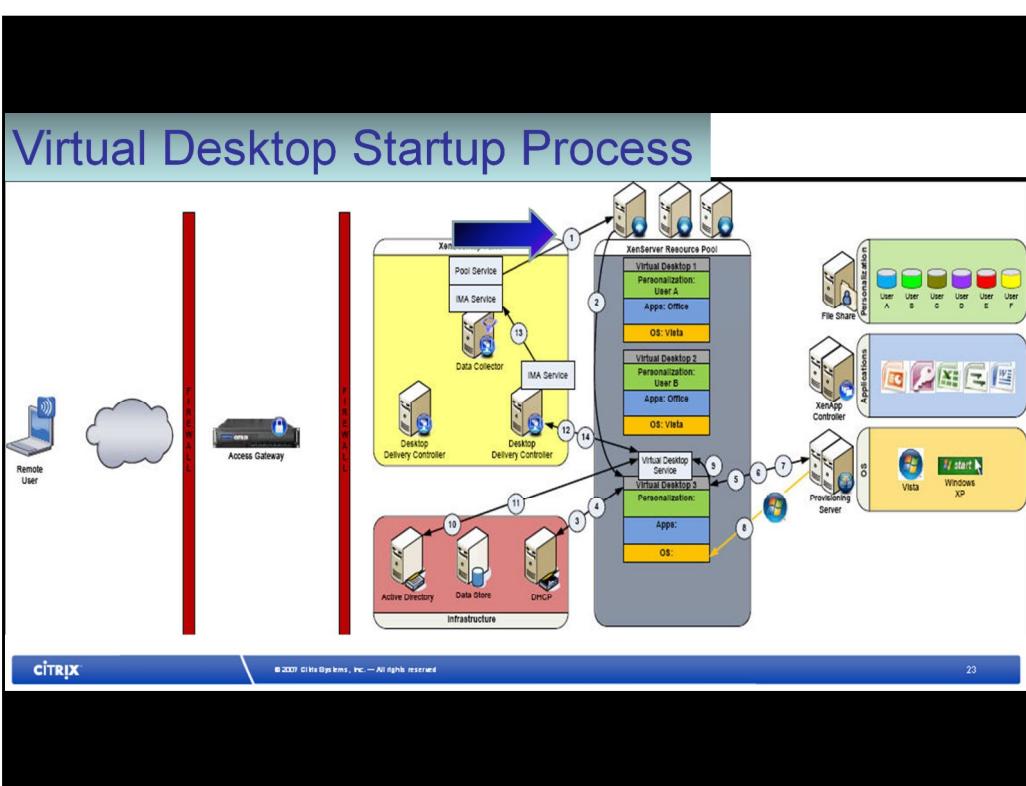
- 1) Virtual Desktop Startup
- 2) Authentication
- 3) Virtual Desktop Connection
- 4) Personalization





Virtual Desktop Startup

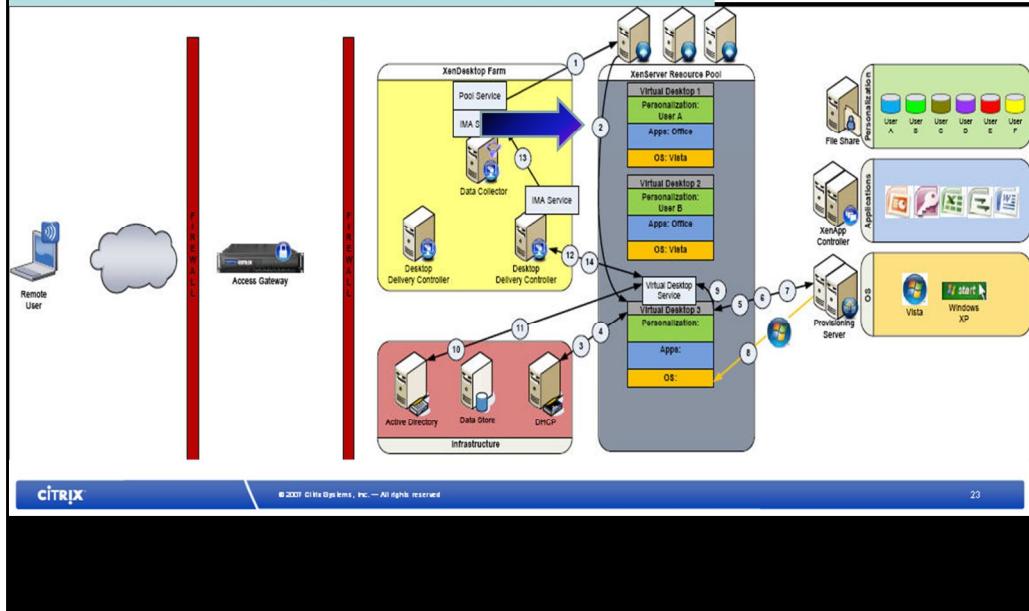
The first stage of the XenDesktop architecture is getting virtual desktops online. The Data Collector refers to the Idle Desktop thresholds and determines current availability. When a new virtual desktop is required to meet the idle threshold limits, the Data Collector implements the startup procedure with the following process:



Step	Source	Destination	Port	Description
1	Pool Service (Desktop Delivery Controller)	XenServer	80	The Pool Service, on the desktop delivery controller, tells XenServer to start a specific virtual machine.



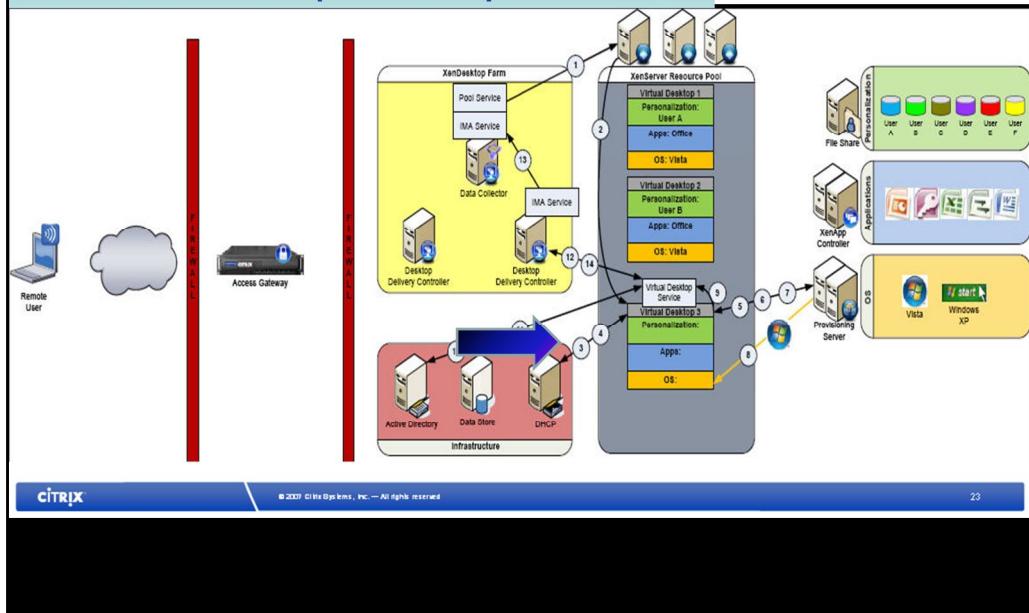
Virtual Desktop Startup Process



Step	Source	Destination	Port	Description
2	XenServer	Virtual Desktop	Local	XenServer starts the appropriate virtual desktop through a local API call.

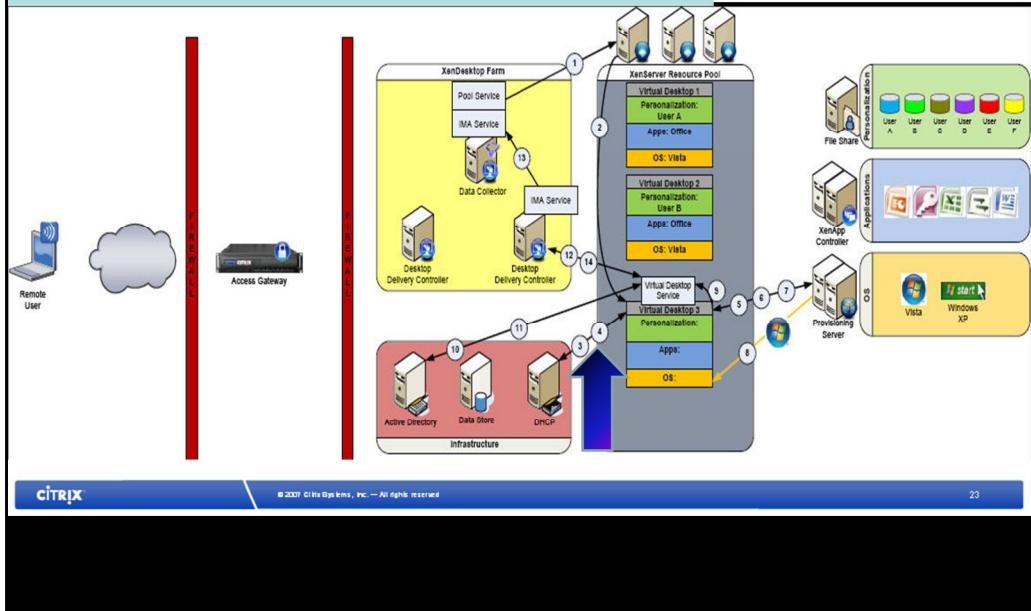
A screenshot of a Citrix interface. The top bar is blue with the Citrix logo and navigation icons. The main area is black, indicating a blank or loading screen. The bottom bar is also blue, showing the text "© 2009 Citrix Systems, Inc. -- All rights reserved." and the number "4".

Virtual Desktop Startup Process



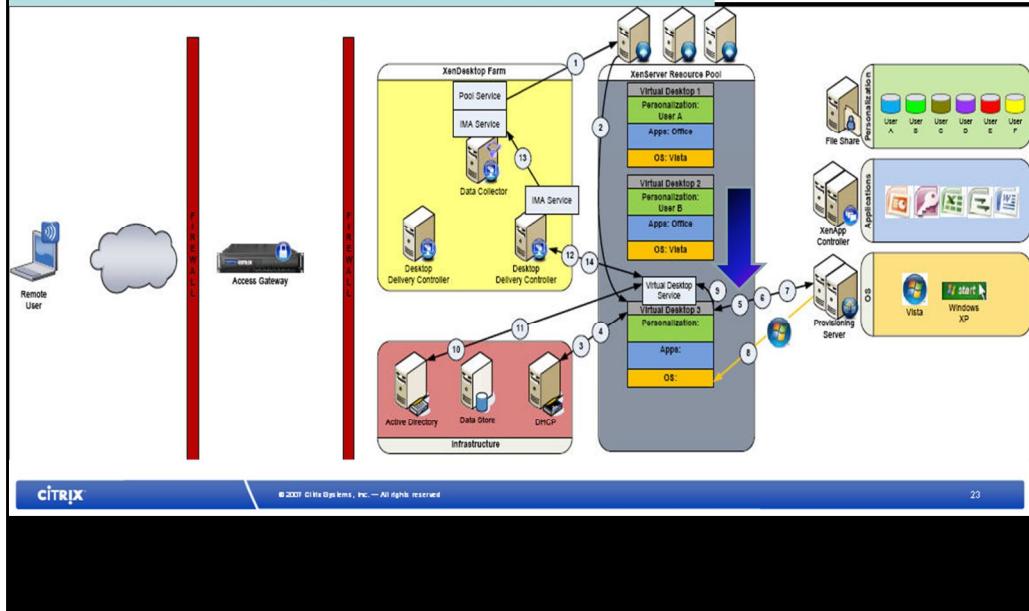
Step	Source	Destination	Port	Description
3	Virtual Desktop	DHCP	67	The virtual machine boots via the network with PXE boot. The virtual machine requests IP information from the DHCP server

Virtual Desktop Startup Process



Step	Source	Destination	Port	Description
4	DHCP	Virtual Desktop	67	The DHCP server tells the virtual machine the IP address and any other configured DHCP options.

Virtual Desktop Startup Process



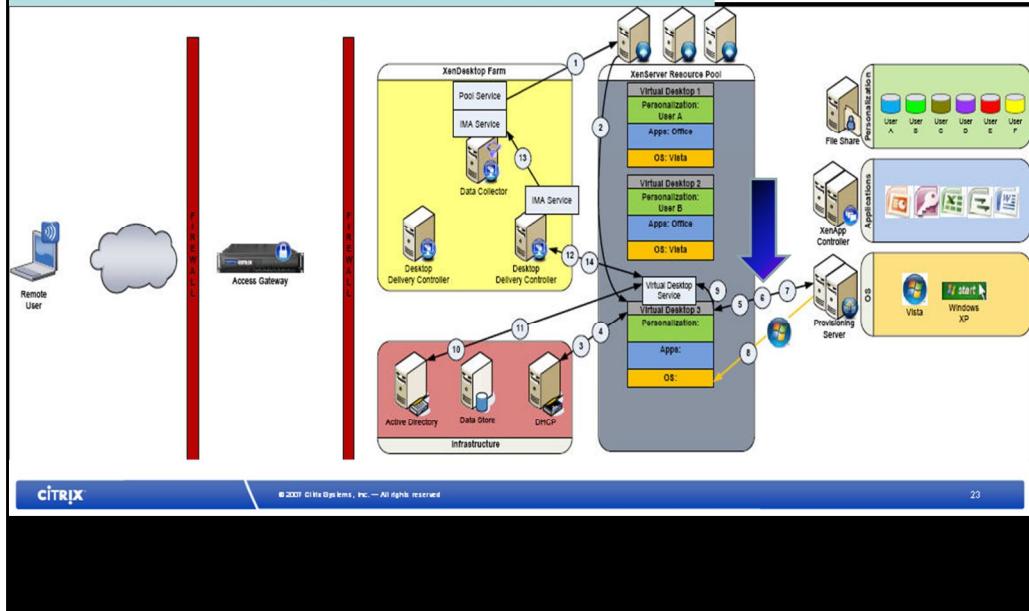
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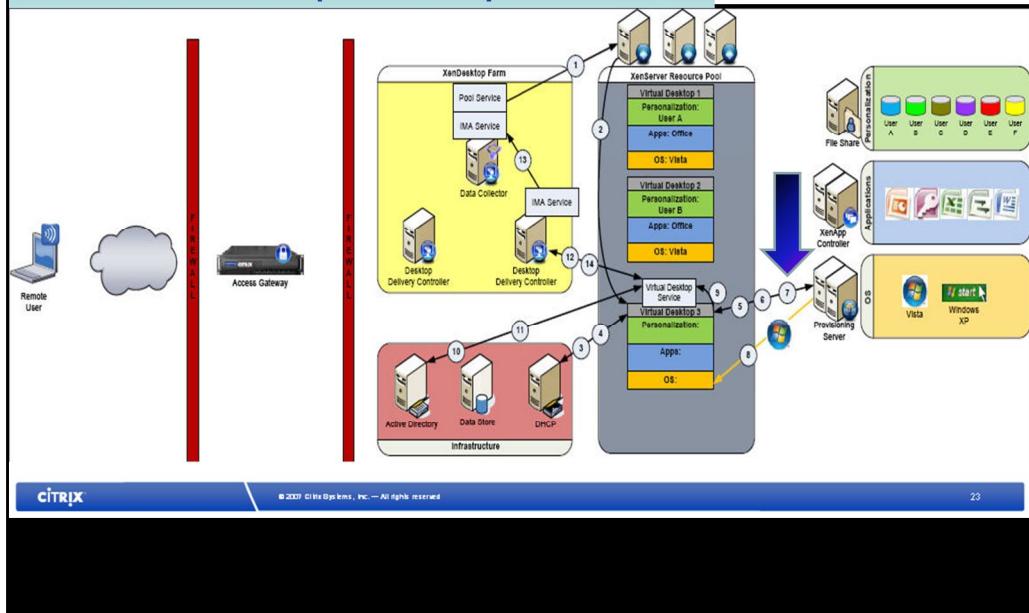
Step	Source	Destination	Port	Description
5	Virtual Desktop	Provisioning Server (Bootstrap Server)	68	The virtual machine was given an address for a bootstrap server, which corresponds to the Provisioning Server. Also, the Virtual Machine was given a boot filename.

Virtual Desktop Startup Process



Step	Source	Destination	Port	Description
6	Provisioning Server (Bootstrap Server)	Virtual Desktop	TFTP	Provisioning Server receives the bootstrap request from the virtual machine and the appropriate boot filename. The TFTP service on the Provisioning Server sends the boot file.

Virtual Desktop Startup Process

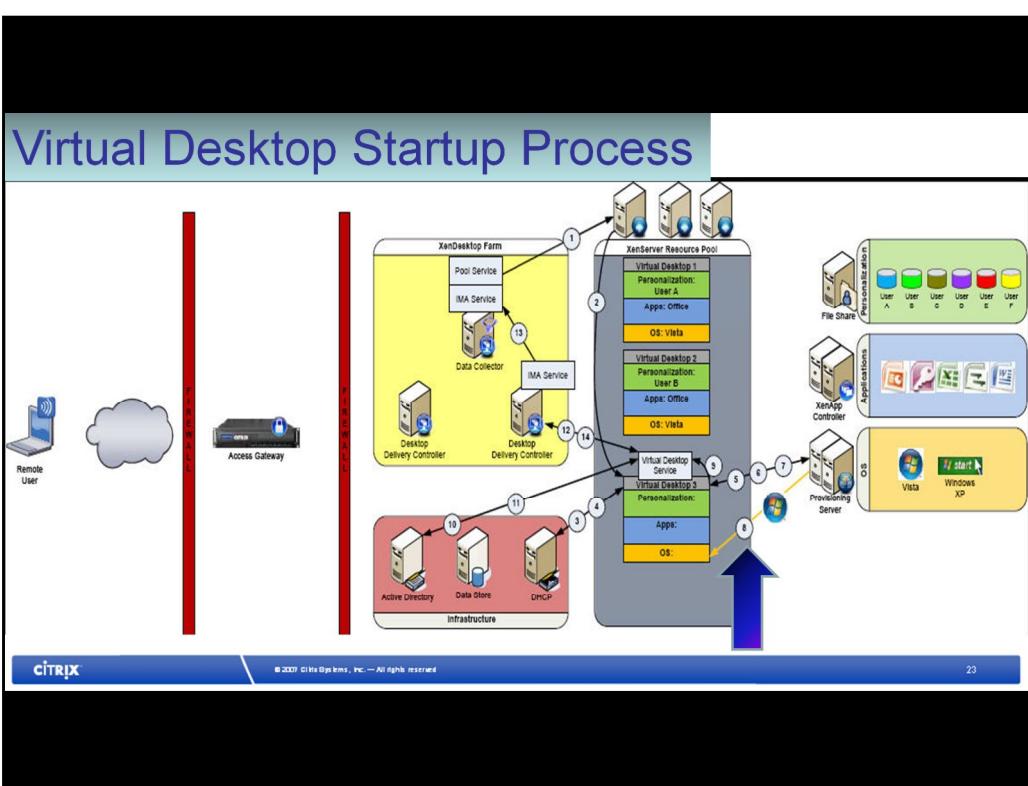


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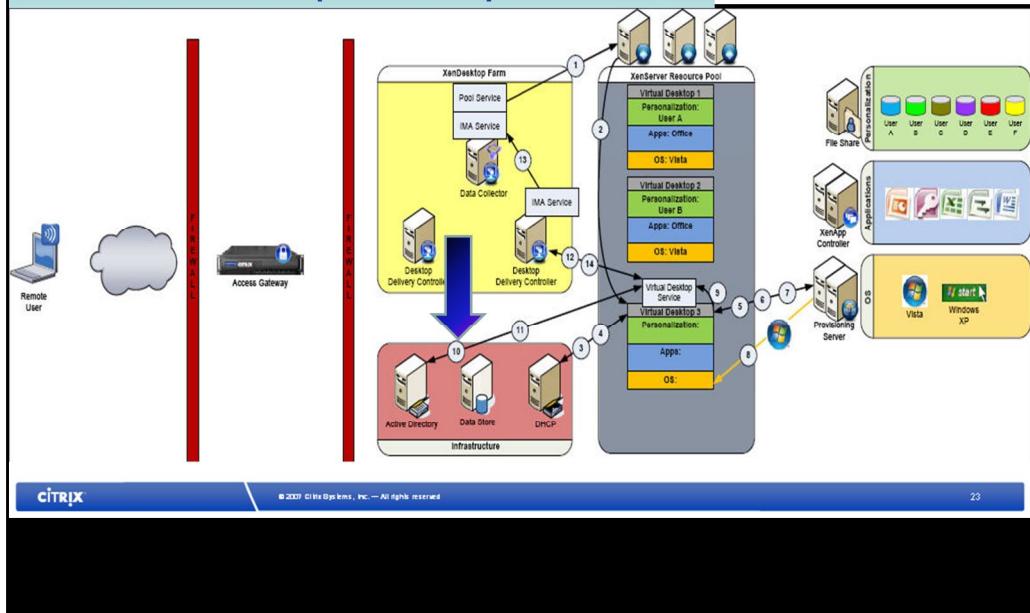
Step	Source	Destination	Port	Description
7	Virtual Desktop	Provisioning Server	6910-6930	The virtual desktop executes the bootstrap file and receives instructions for obtaining its streamed image. The request is made to the Provisioning Server.



Step	Source	Destination	Port	Description
8	Provisioning Server	Virtual Desktop	6910-6930	Provisioning Server looks into its database for the appropriate virtual disk to stream based on the virtual machines MAC address. Upon identifying the correct virtual disk, the Provisioning Server starts streaming the Operating System.

Step	Source	Destination	Port	Description
9	Virtual Desktop	Virtual Desktop Service (Virtual Desktop)	Local	Once the virtual desktop starts, it tells its local virtual desktop service to start.

Virtual Desktop Startup Process



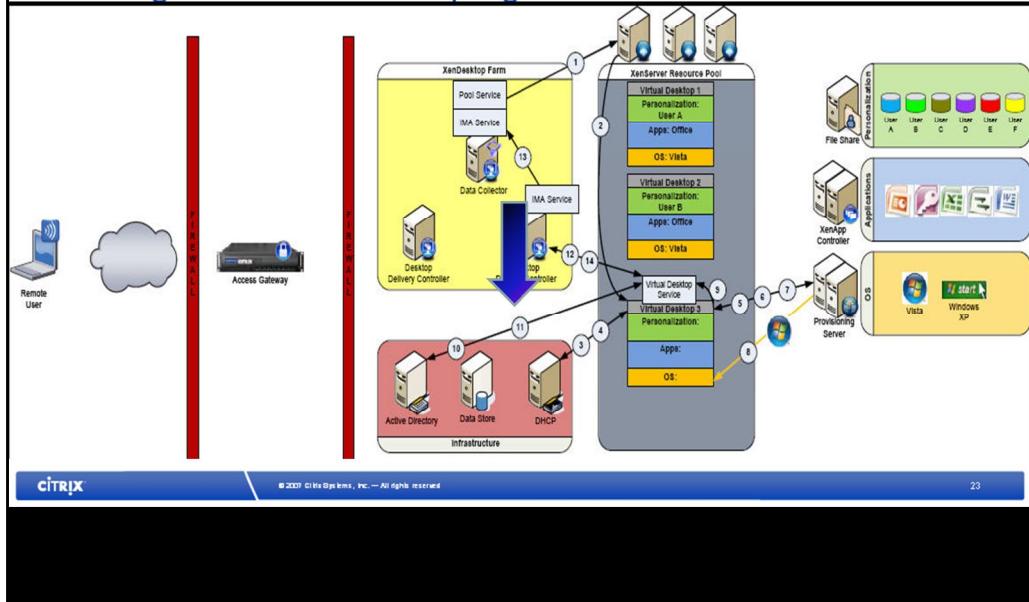
Step	Source	Destination	Port	Description
10	Virtual Desktop Service (Virtual Desktop)	Active Directory	LDAP	The Virtual Desktop Service validates the farm ID with Active Directory.



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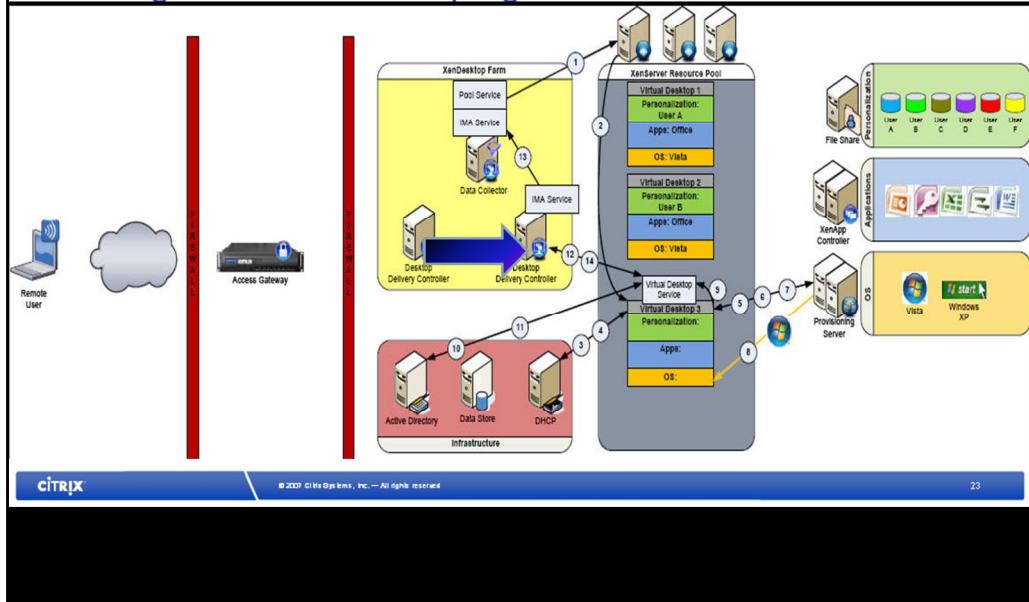
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Virtual Desktop Startup Process



Step	Source	Destination	Port	Description
11	Active Directory	Virtual Desktop Service (Virtual Desktop)	LDAP	Upon success validation of the farm ID, Active Directory sends the virtual desktop service a list of desktop delivery controllers for the farm.

Virtual Desktop Startup Process



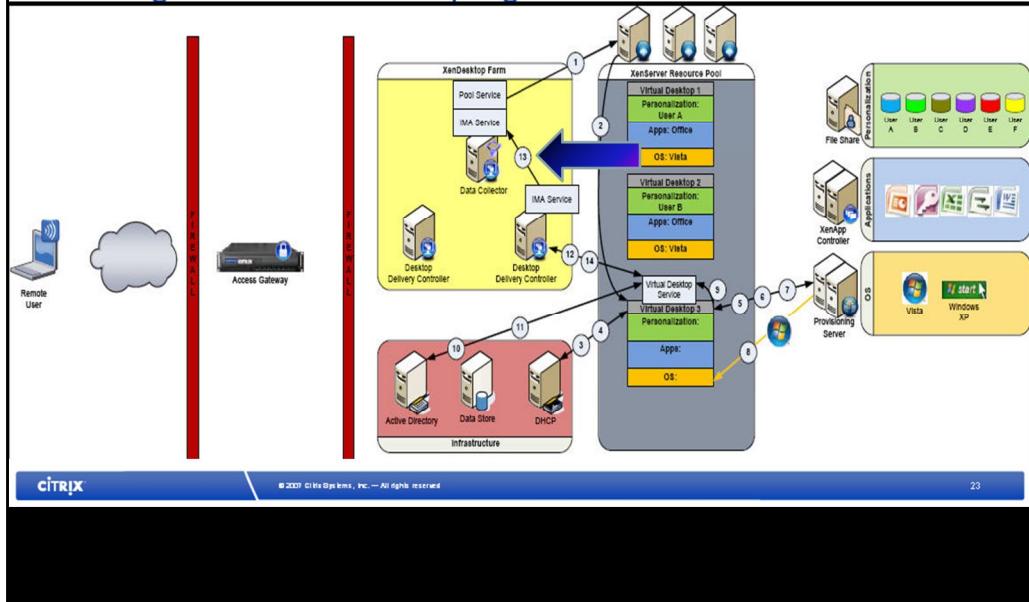
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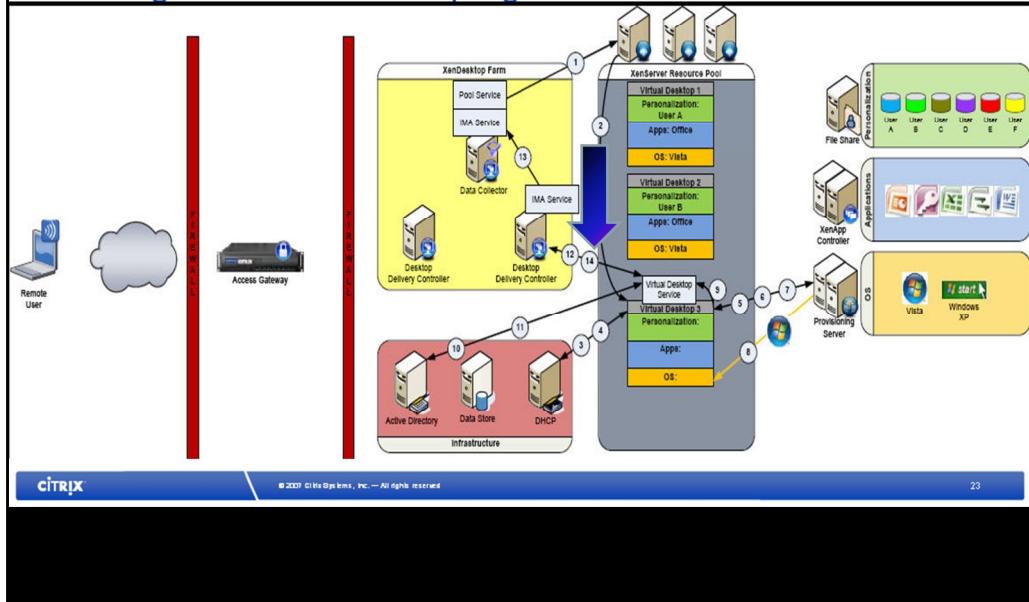
Step	Source	Destination	Port	Description
12	Virtual Desktop Service (Virtual Desktop)	Desktop Delivery Controller		The Virtual Desktop Service tries, at random, to connect with the desktop delivery controller.

Virtual Desktop Startup Process



Step	Source	Destination	Port	Description
13	IMA Service (Desktop Delivery Controller)	IMA Service (Data Collector)	IMA: 2512	Once a Desktop Delivery Controller has been contacted, the virtual desktop is registered with the controller. The controller is now responsible for this particular virtual desktop. The registration information of a virtual desktop with a desktop delivery controller is sent to the data collector of the XenDesktop farm.

Virtual Desktop Startup Process



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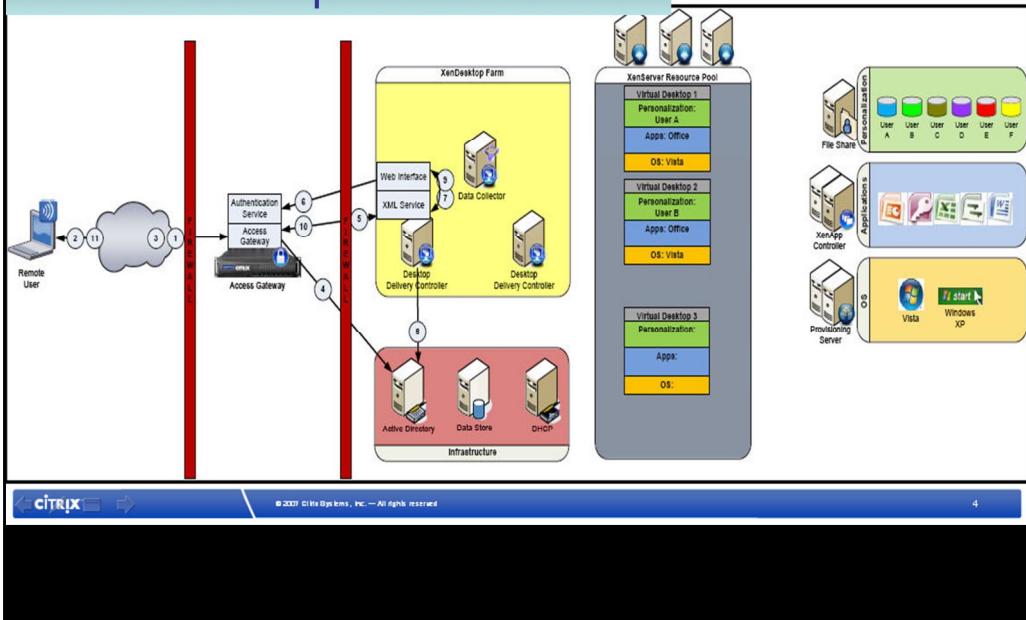
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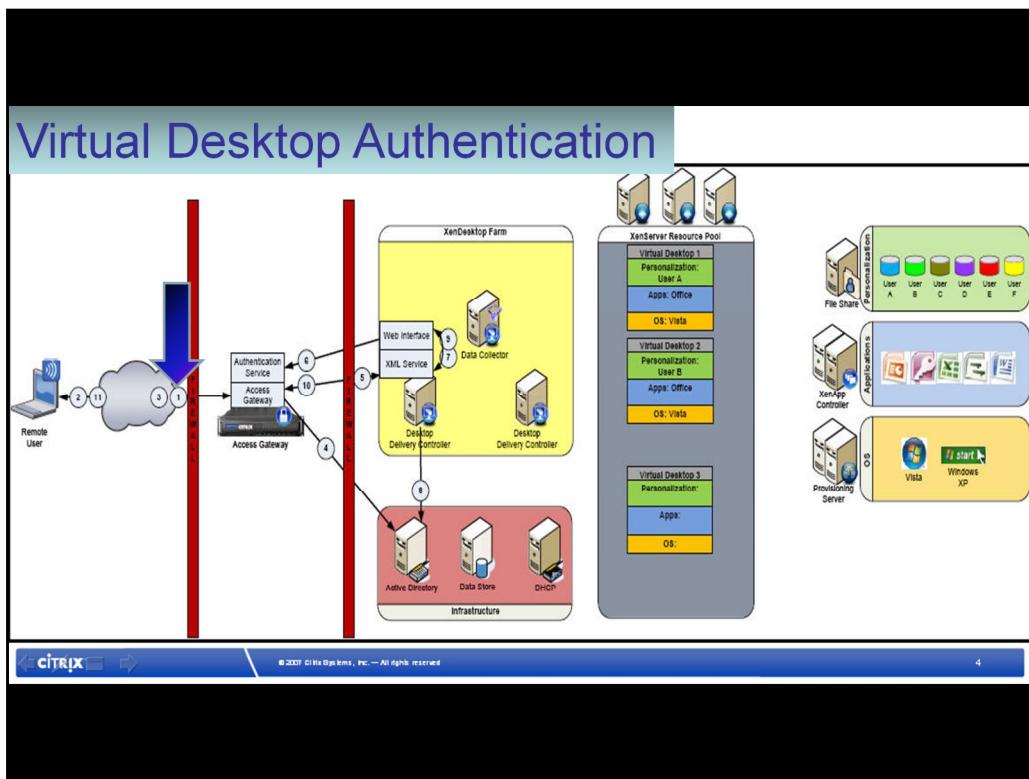
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Step	Source	Destination	Port	Description
14	Virtual Desktop Service (Virtual Desktop)	Desktop Delivery Controller	8080	The virtual desktop continues to send a 30 second heartbeat to the desktop delivery controller informing that it is still available for a connection.

Virtual Desktop Startup Process				
Step	Source	Destination	Port	Description
1	Pool Service (Desktop Delivery Controller)	XenServer	80	The Pool Service, on the desktop delivery controller, tells XenServer to start a specific virtual machine.
2	XenServer	Virtual Desktop	Local	XenServer starts the appropriate virtual desktop through a local API call.
3	Virtual Desktop	DHCP	67	The virtual machine boots via the network with PXE boot. The virtual machine requests IP information from the DHCP server
4	DHCP	Virtual Desktop	67	The DHCP server tells the virtual machine the IP address and any other configured DHCP options.
5	Virtual Desktop	Provisioning Server (Bootstrap Server)	68	The virtual machine was given an address for a bootstrap server, which corresponds to the Provisioning Server. Also, the Virtual Machine was given a boot filename.
6	Provisioning Server (Bootstrap Server)	Virtual Desktop	TFTP	Provisioning Server receives the bootstrap request from the virtual machine and the appropriate boot filename. The TFTP service on the Provisioning Server sends the boot file.
7	Virtual Desktop	Provisioning Server	6910-6930	The virtual desktop executes the bootstrap file and receives instructions for obtaining its streamed image. The request is made to the Provisioning Server.
8	Provisioning Server	Virtual Desktop	6910-6930	Provisioning Server looks into its database for the appropriate virtual disk to stream based on the virtual machines MAC address. Upon identifying the correct virtual disk, the Provisioning Server starts streaming the Operating System.
9	Virtual Desktop	Virtual Desktop Service (Virtual Desktop)	Local	Once the virtual desktop starts, it tells its local virtual desktop service to start.
10	Virtual Desktop Service (Virtual Desktop)	Active Directory	LDAP	The Virtual Desktop Service validates the farm ID with Active Directory.
11	Active Directory	Virtual Desktop Service (Virtual Desktop)	LDAP	Upon success validation of the farm ID, Active Directory sends the virtual desktop service a list of desktop delivery controllers for the farm.
12	Virtual Desktop Service (Virtual Desktop)	Desktop Delivery Controller		The Virtual Desktop Service tries, at random, to connect with the desktop delivery controller.
13	IMA Service (Desktop Delivery Controller)	IMA Service (Data Collector)	IMA: 2512	Once a Desktop Delivery Controller has been contacted, the virtual desktop is registered with the controller. The controller is now responsible for this particular virtual desktop. The registration information of a virtual desktop with a desktop delivery controller is sent to the data collector of the XenDesktop farm.
14	Virtual Desktop Service (Virtual Desktop)	Desktop Delivery Controller	8080	The virtual desktop continues to send a 30 second heartbeat to the desktop delivery controller informing that it is still available for a connection.

Virtual Desktop Authentication





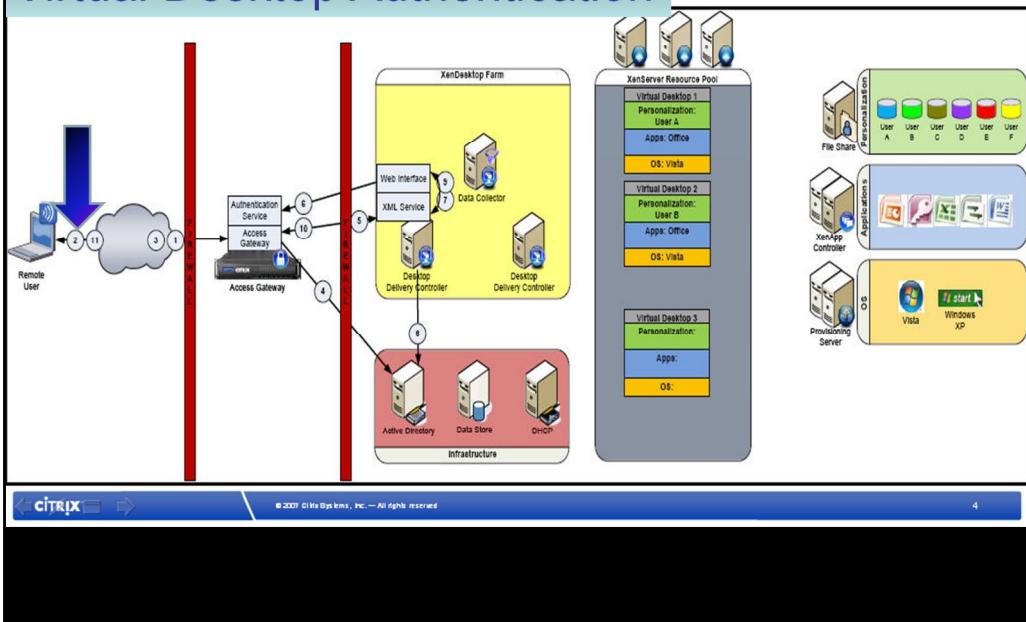
Authentication

Users will need delivery of a virtual desktop. This requires proper authentication. For external users, the authentication happens initially at the Access Gateway, which prevents unauthorized users from gaining access to the internal network. The authentication process happens as follows:

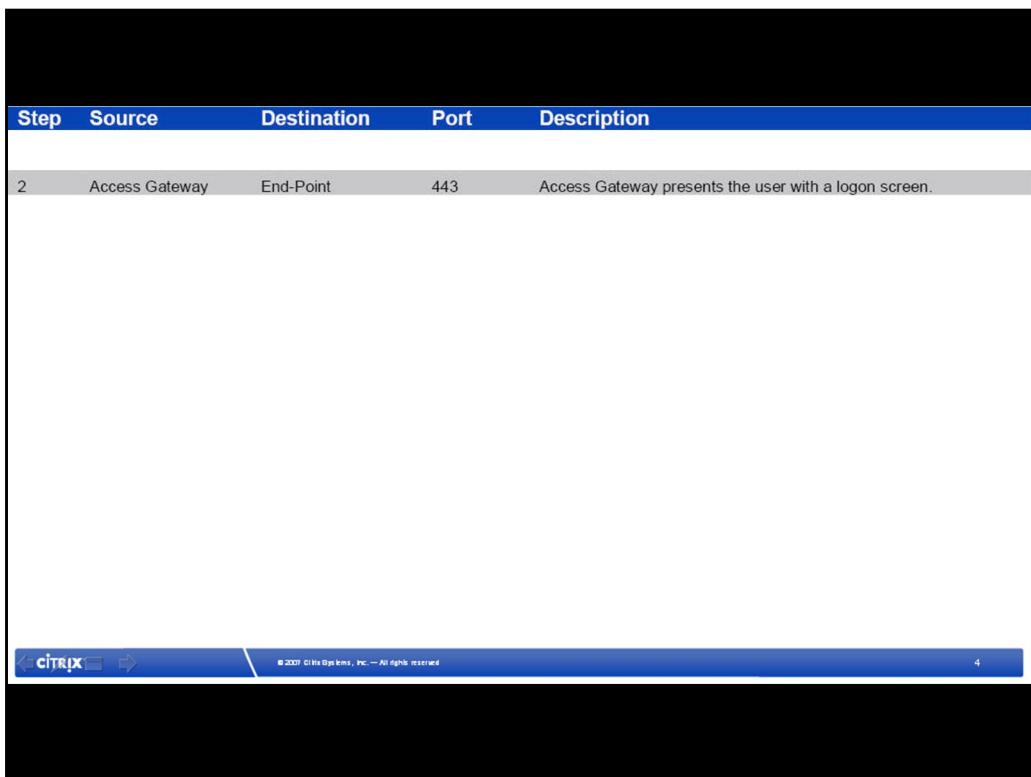
Step	Source	Destination	Port	Description
1	End-Point	Access Gateway	443	User starts a browser and makes a request to the fully qualified domain name of the Access Gateway.



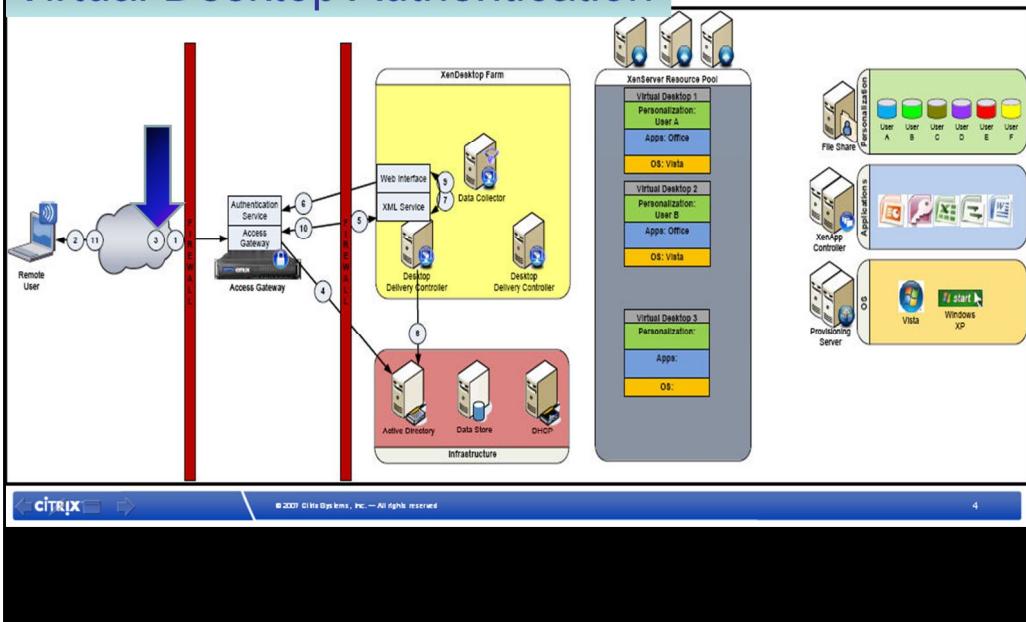
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
2	Access Gateway	End-Point	443	Access Gateway presents the user with a logon screen.



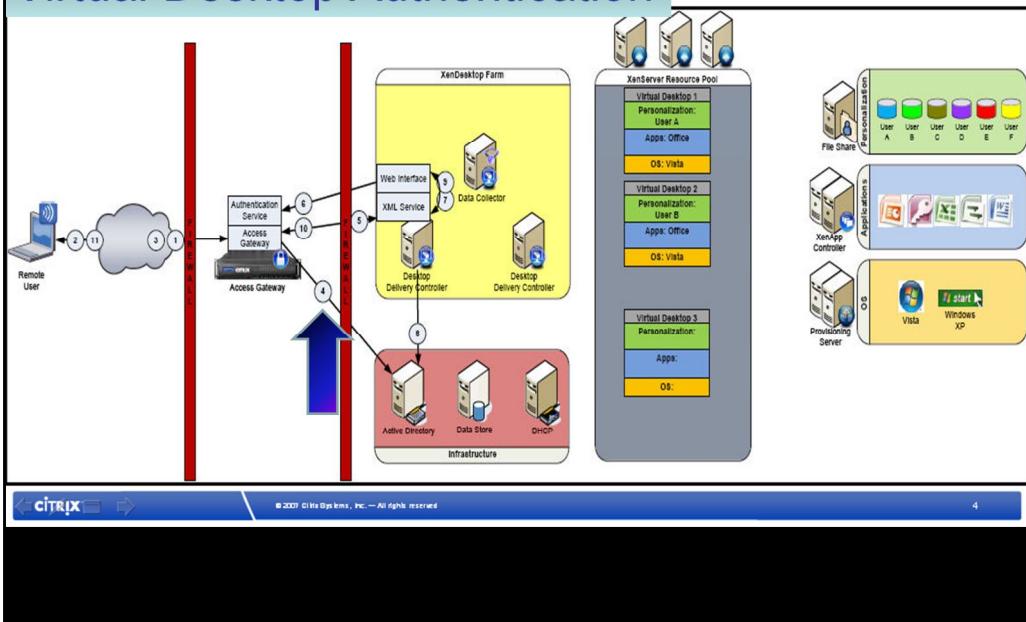
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
3	End-Point	Access Gateway	443	User enters in the logon credentials into the logon page

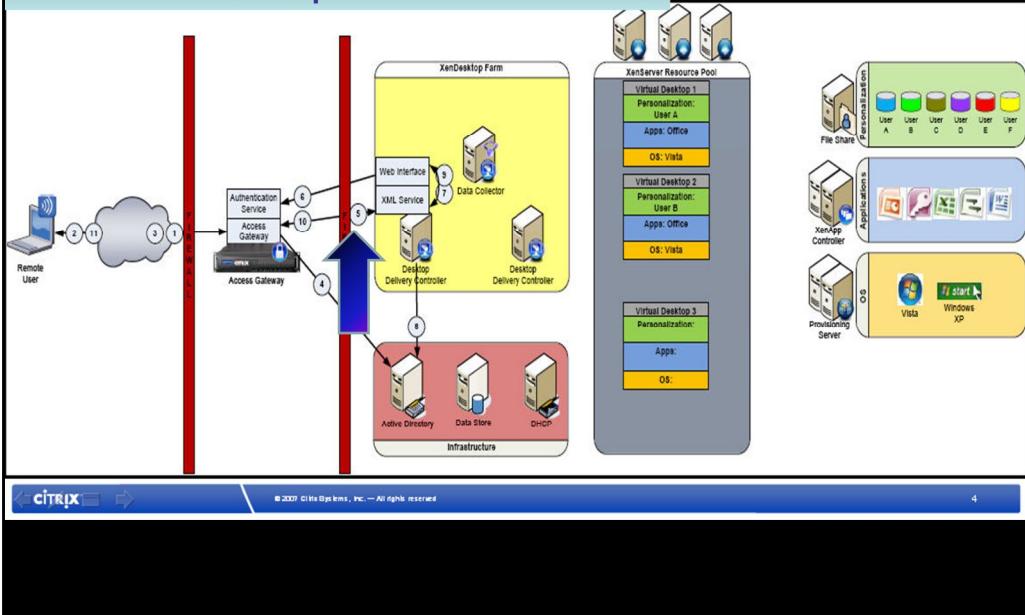


Virtual Desktop Authentication



Step	Source	Destination	Port	Description
4	Access Gateway	Active Directory	389	Access Gateway authenticates the user's credentials with the configured Active Directory server.

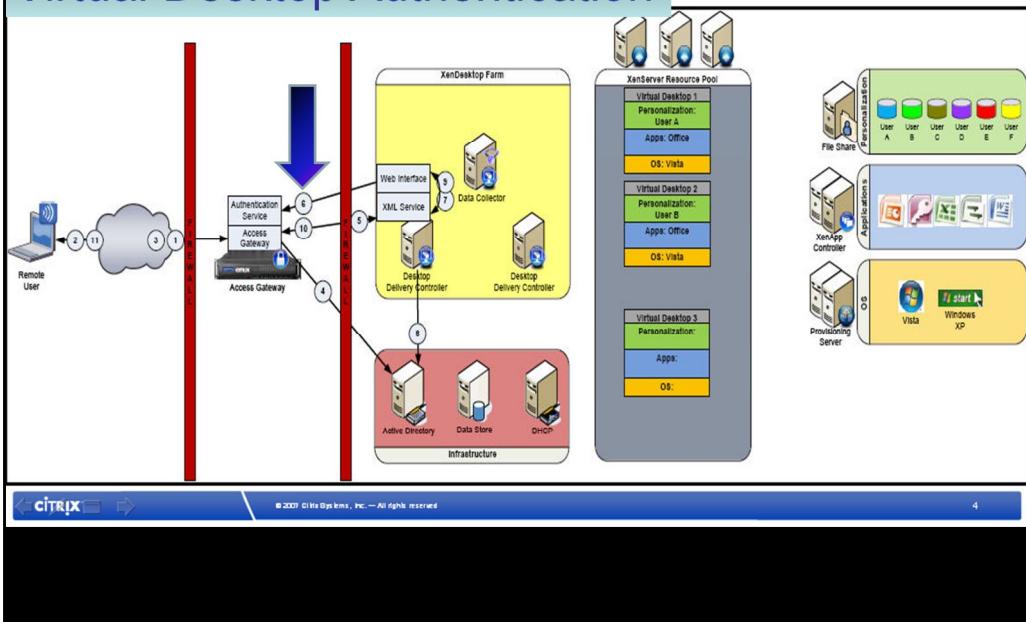
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
5	Access Gateway	Web Interface	80	Upon successful authentication, Access Gateway requests the Web Interface site.



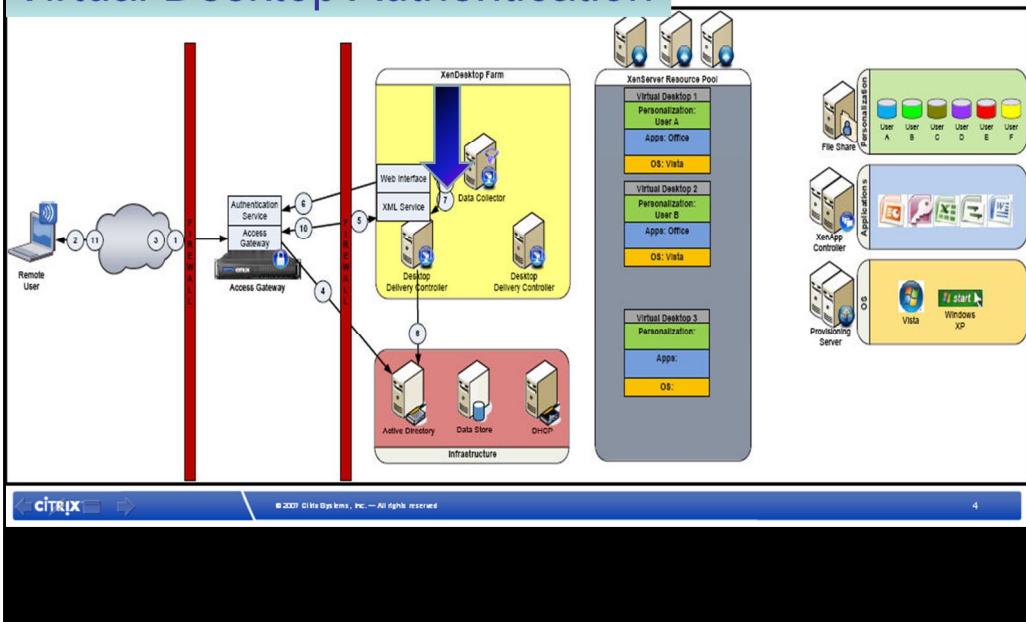
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
6	Web Interface	Authentication Service (Access Gateway)	443	Web Interface receives the request and retrieves the credentials from the Authentication Service on the Access Gateway



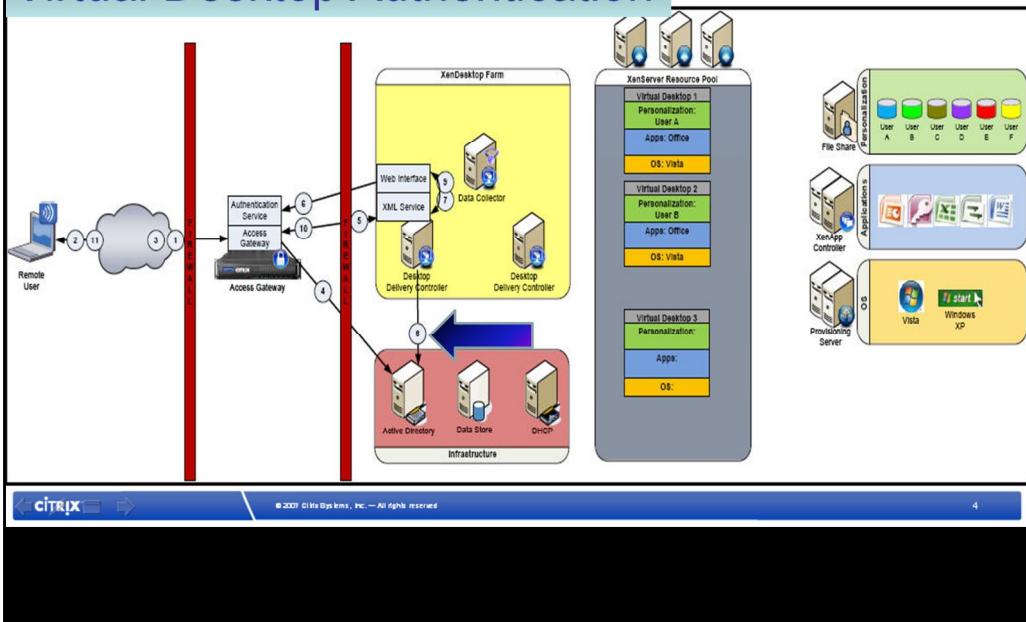
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
7	Web Interface	XML Service (Desktop Delivery Controller)	80	With the credentials obtained from the authentication service, Web Interface passes the user's credentials to the XML Service.

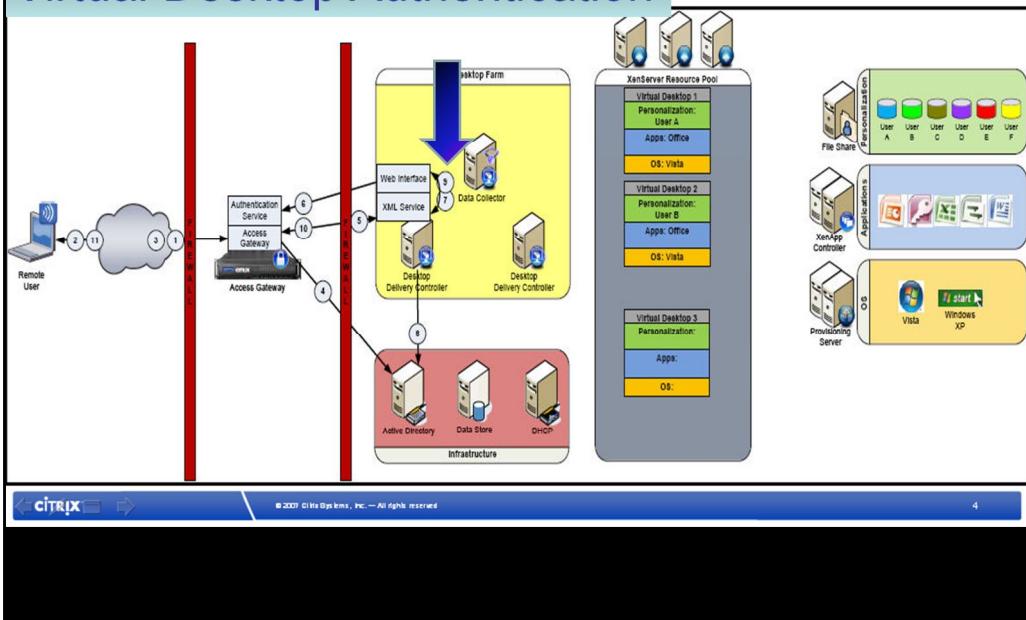


Virtual Desktop Authentication



Step	Source	Destination	Port	Description
8	XML Service (Desktop Delivery Controller)	Active Directory	LDAP	The XML Service authenticates the user against Active Directory.

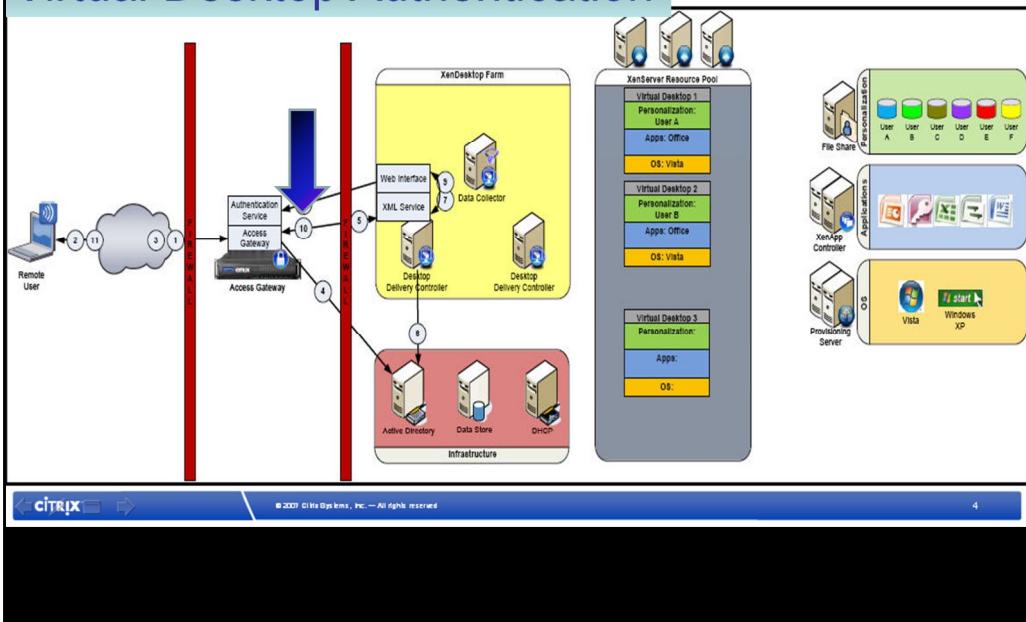
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
9	XML Service (Desktop Delivery Controller)	Web Interface	80	After successful authentication, the XML Service determines which virtual desktops are available for the user. The information is sent to Web Interface.



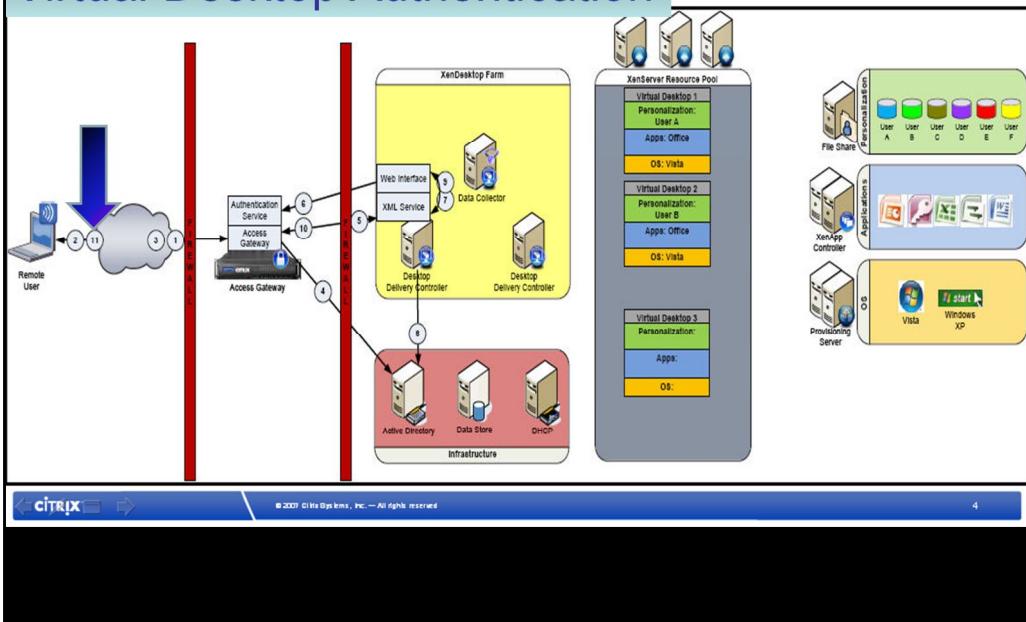
Virtual Desktop Authentication



Step	Source	Destination	Port	Description
10	Web Interface	Access Gateway	443	Web Interface creates a web page containing a list of virtual desktops for the user.

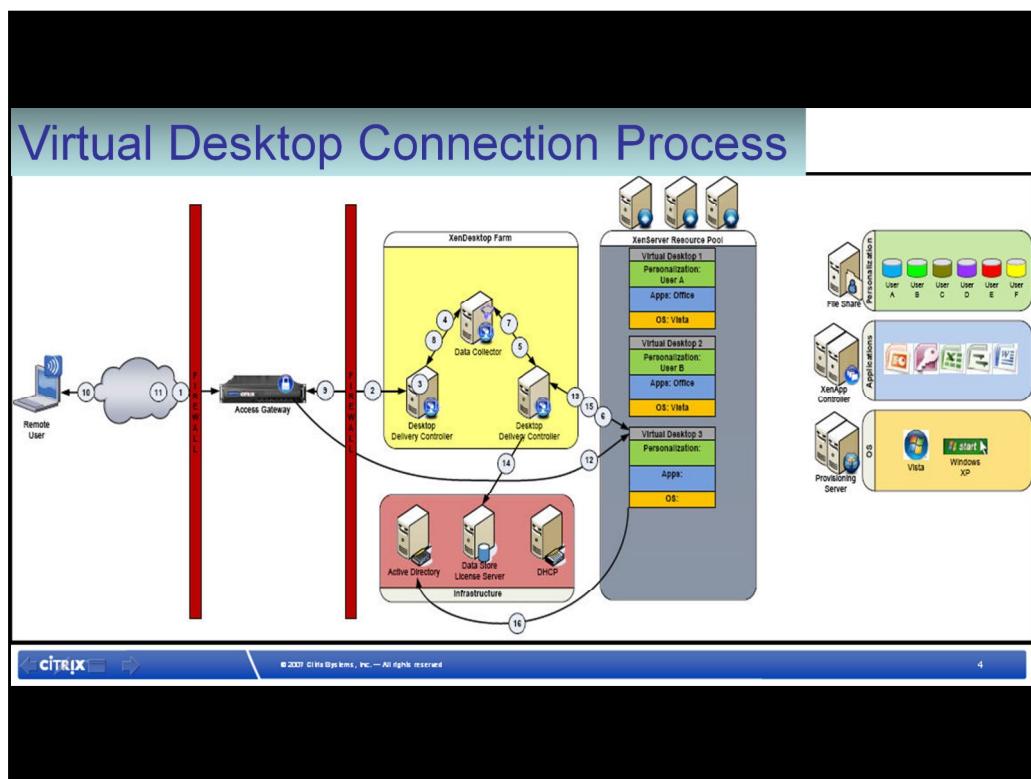
A screenshot of a Citrix web interface. The top navigation bar is blue with the Citrix logo on the left and a search bar on the right. The main content area is white and displays a table with three columns: 'Desktop', 'Name', and 'Status'. The table contains several rows of virtual desktops. At the bottom of the page, there is a footer bar with the text '© 2009 Citrix Systems, Inc. -- All rights reserved'.

Virtual Desktop Authentication



Step	Source	Destination	Port	Description
11	Access Gateway	End-Point	443	Access Gateway proxies the Web Interface information back to the end-point's browser.

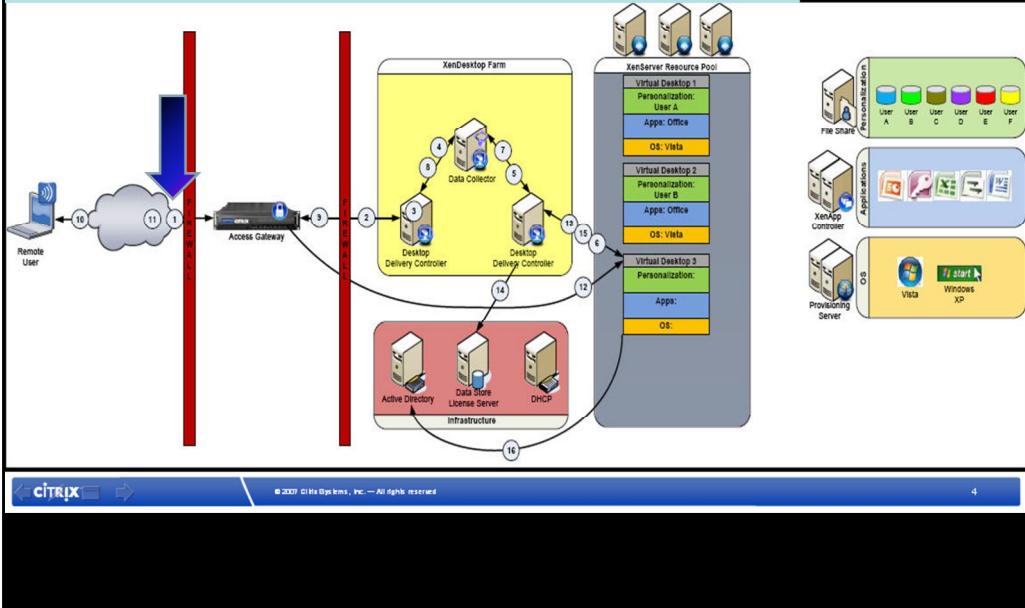
Authentication				
Step	Source	Destination	Port	Description
1	End-Point	Access Gateway	443	User starts a browser and makes a request to the fully qualified domain name of the Access Gateway.
2	Access Gateway	End-Point	443	Access Gateway presents the user with a logon screen.
3	End-Point	Access Gateway	443	User enters in the logon credentials into the logon page
4	Access Gateway	Active Directory	389	Access Gateway authenticates the user's credentials with the configured Active Directory server.
5	Access Gateway	Web Interface	80	Upon successful authentication, Access Gateway requests the Web Interface site.
6	Web Interface	Authentication Service (Access Gateway)	443	Web Interface receives the request and retrieves the credentials from the Authentication Service on the Access Gateway
7	Web Interface	XML Service (Desktop Delivery Controller)	80	With the credentials obtained from the authentication service, Web Interface passes the user's credentials to the XML Service.
8	XML Service (Desktop Delivery Controller)	Active Directory	LDAP	The XML Service authenticates the user against Active Directory.
9	XML Service (Desktop Delivery Controller)	Web Interface	80	After successful authentication, the XML Service determines which virtual desktops are available for the user. The information is sent to Web Interface.
10	Web Interface	Access Gateway	443	Web Interface creates a web page containing a list of virtual desktops for the user.
11	Access Gateway	End-Point	443	Access Gateway proxies the Web Interface information back to the end-point's browser.



Virtual Desktop Connection

Once users have properly authenticated, they must make a request for an available virtual desktop. This requires the user to select a single icon or the environment could be configured to auto-launch the desktop upon completion of the authentication process. Regardless of the solution selected, the process flows as follows:

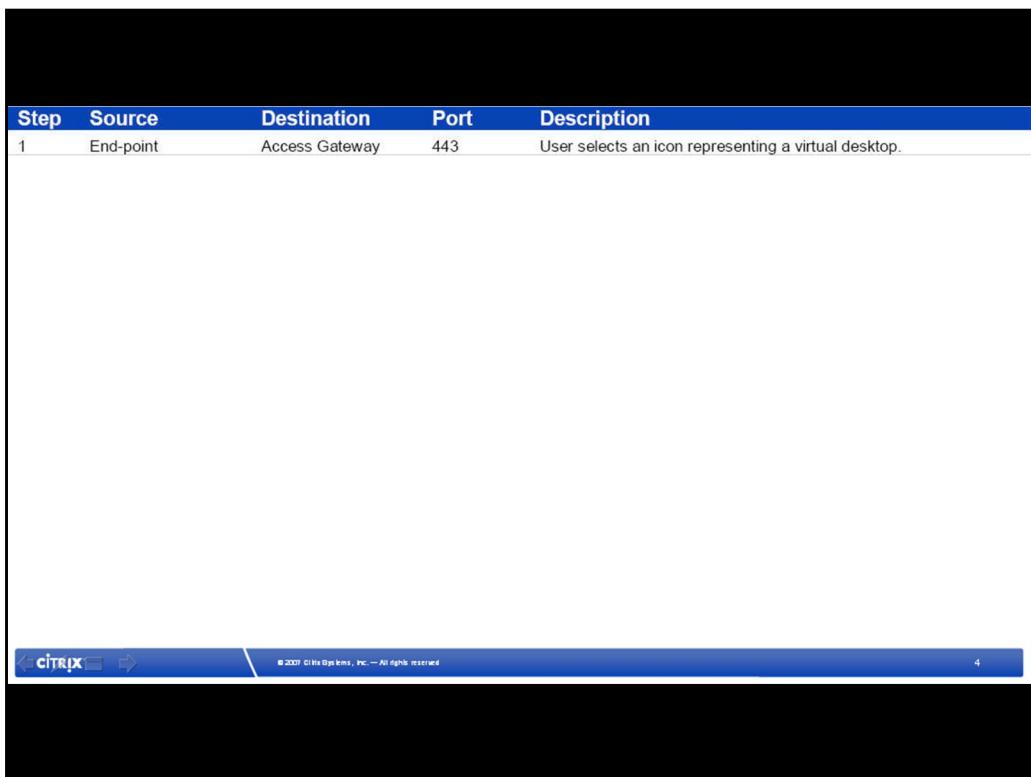
Virtual Desktop Connection Process



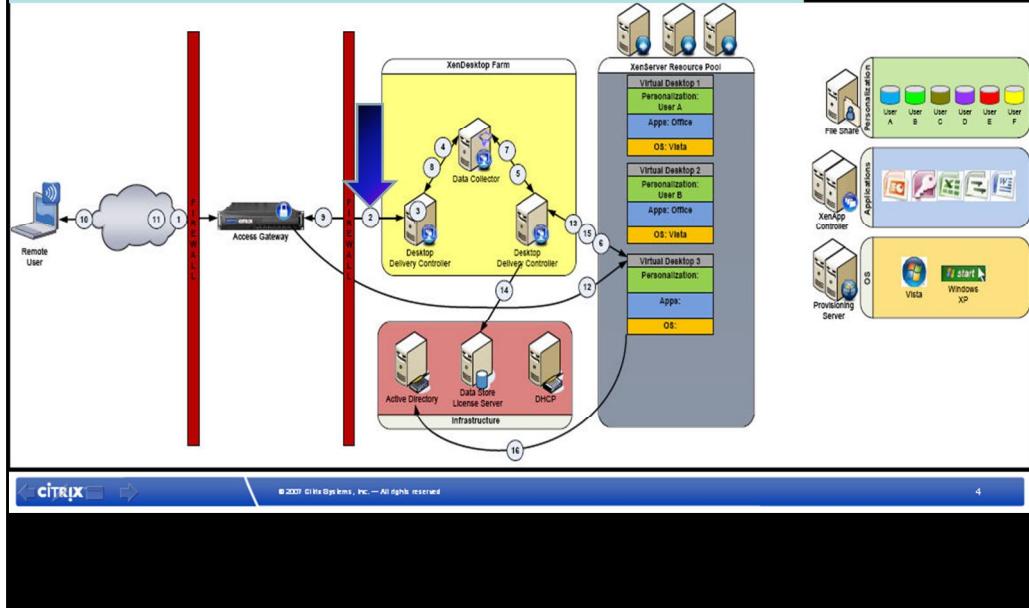
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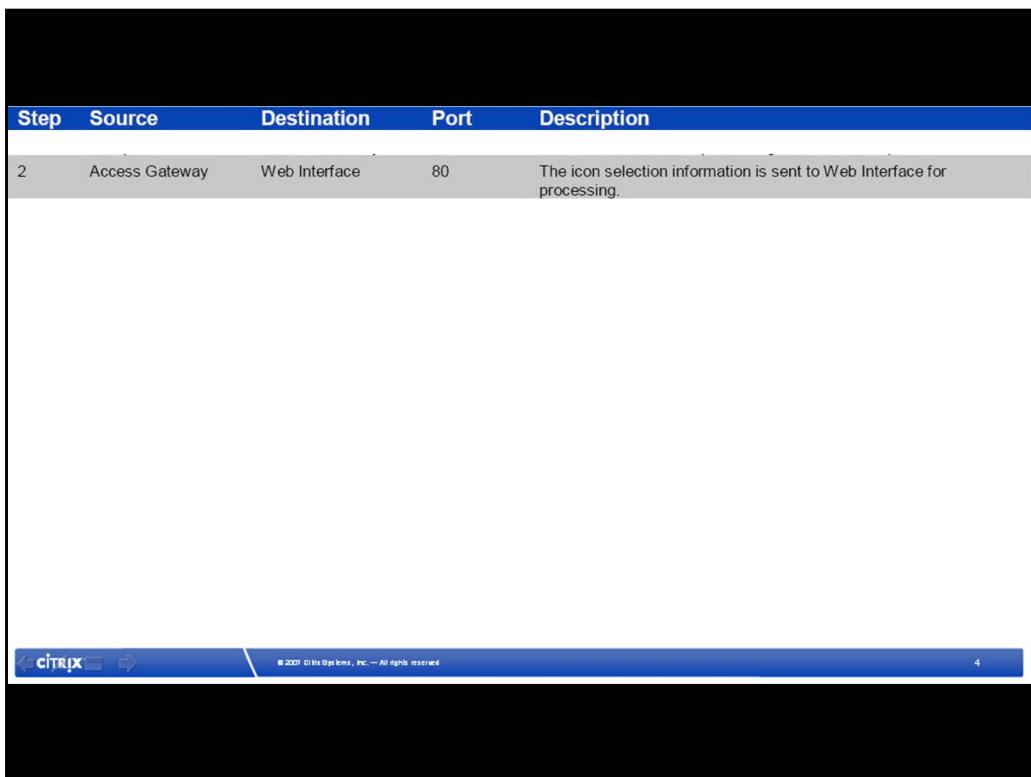
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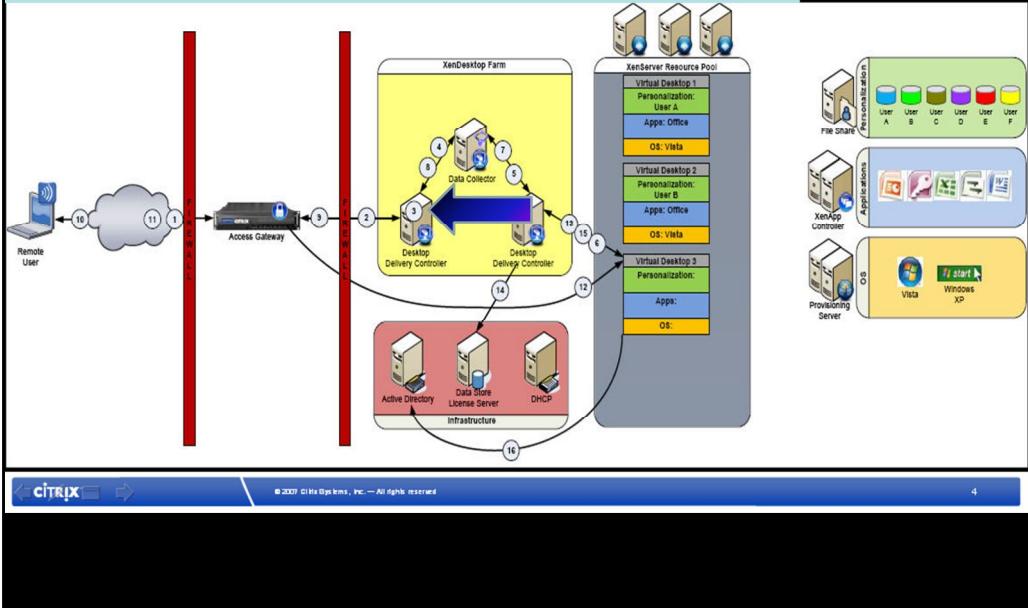
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
2	Access Gateway	Web Interface	80	The icon selection information is sent to Web Interface for processing.

A screenshot of a Citrix interface. At the top, there is a table with a header row and one data row. The table has columns for Step, Source, Destination, Port, and Description. The data row shows Step 2, Source Access Gateway, Destination Web Interface, Port 80, and a description stating 'The icon selection information is sent to Web Interface for processing.' Below the table, there is a horizontal status bar with the Citrix logo on the left, a progress bar in the center, and the text '© 2009 Citrix Systems, Inc. -- All rights reserved' on the right. The number '4' is also visible on the right side of the status bar.

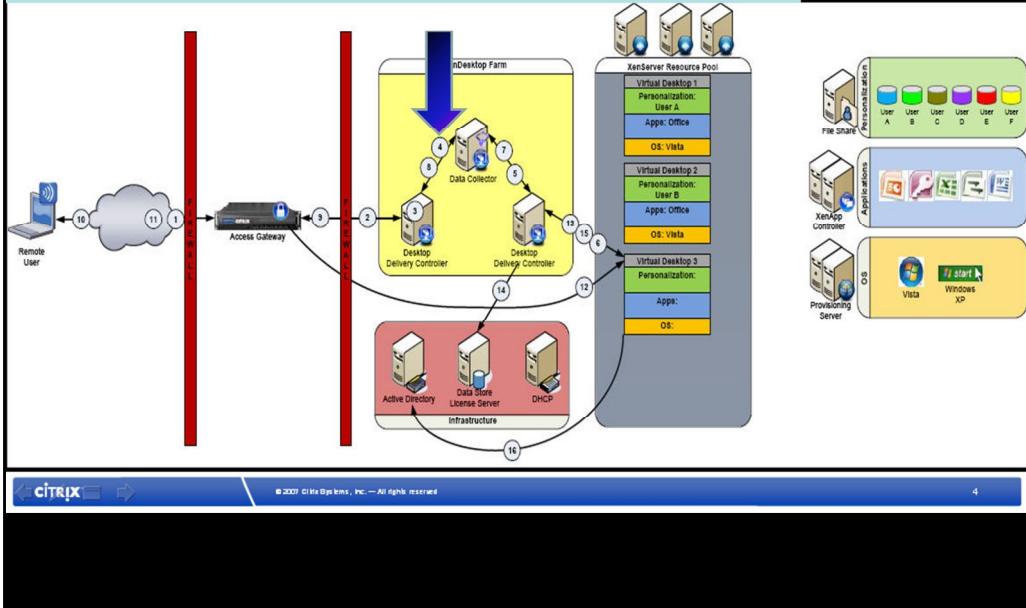
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
3	Web Interface	XML Service & IMA Service (Desktop Delivery Controller)	80	Web Interface forwards the request onto the XML Service and then onto the IMA Service.

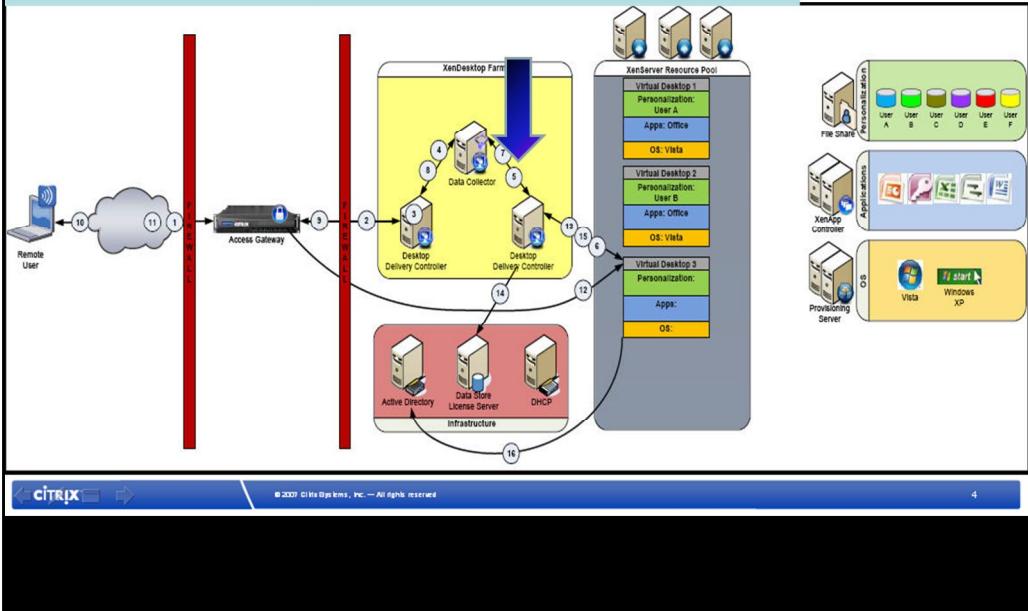


Virtual Desktop Connection Process



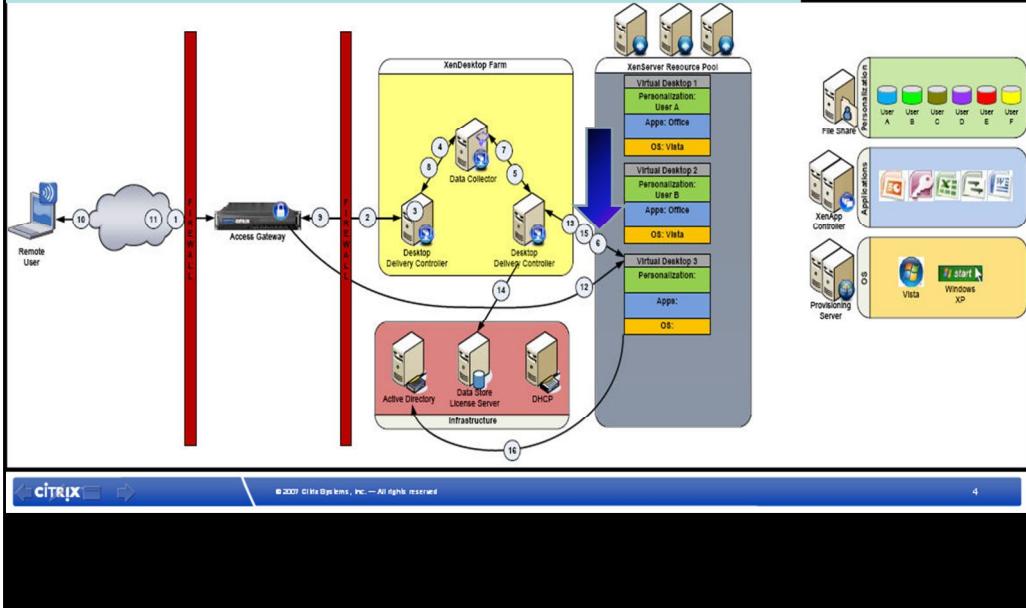
Step	Source	Destination	Port	Description
4	XML Service (Desktop Delivery Controller)	Data Collector	IMA: 2512	The request is forwarded onto the Data Collector for processing.

Virtual Desktop Connection Process



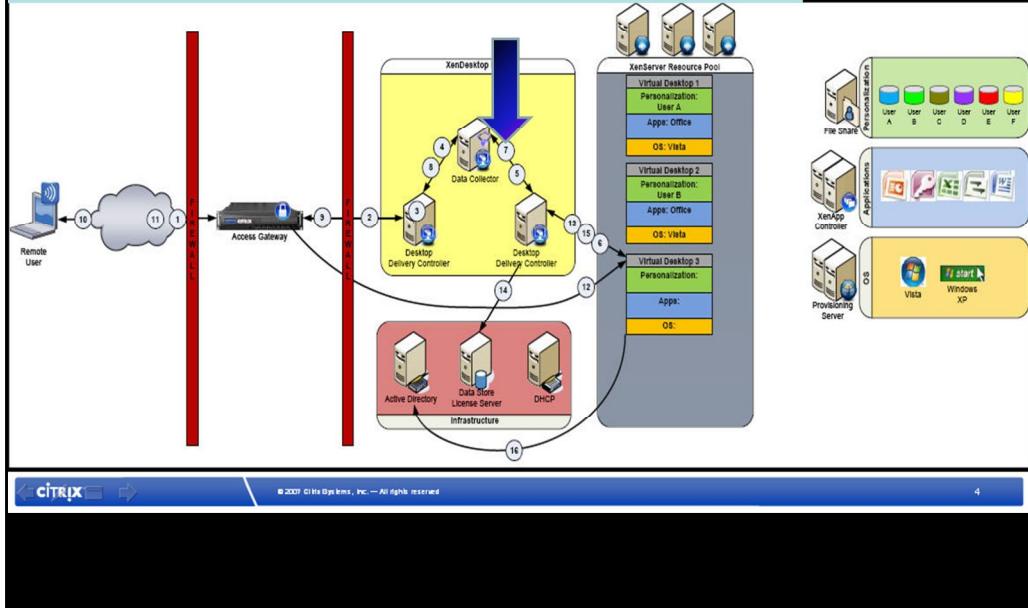
Step	Source	Destination	Port	Description
5	IMA Service (Data Collector)	Controller Service via the IMA Service (Desktop Delivery Controller)	IMA: 2512	<p>The data collector will determine if the user currently has a virtual desktop disconnected, connecting or active. If there is an available virtual desktop, the user will be directed to it. However, if no virtual desktops are available, the Controller service will tell the Pool Service to contact the XenServer and tell it to start up a new virtual desktop.</p> <p>Once a virtual desktop has been identified, the data collector tells the controller to prepare the virtual desktop.</p>

Virtual Desktop Connection Process



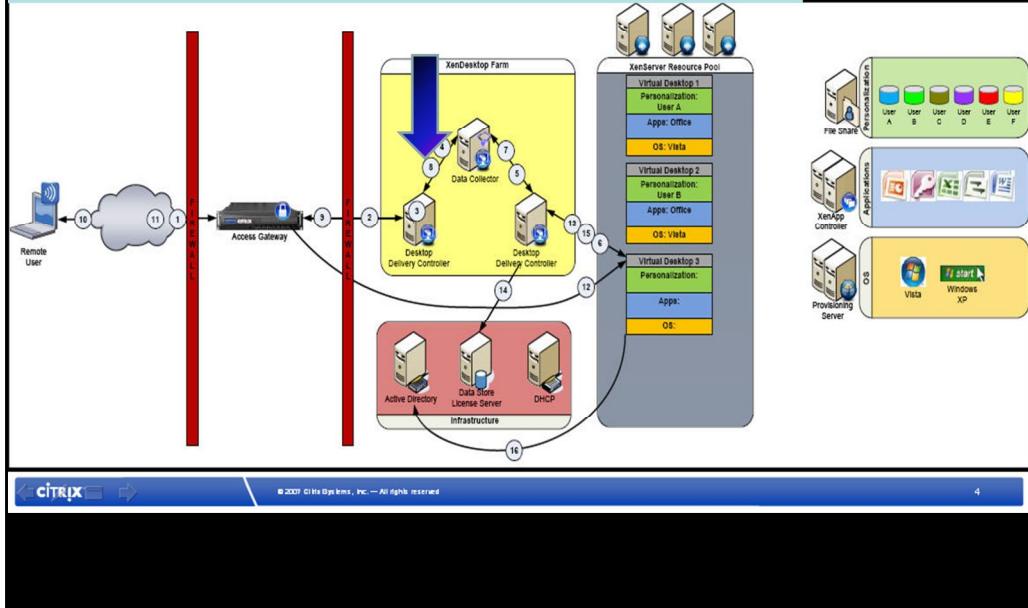
Step	Source	Destination	Port	Description
6	Controller Service (Desktop Delivery Controller)	Virtual Desktop Service (Virtual Desktop)	8080	The controller tells the virtual desktop to start listening on ICA and CGP ports for an incoming session.

Virtual Desktop Connection Process



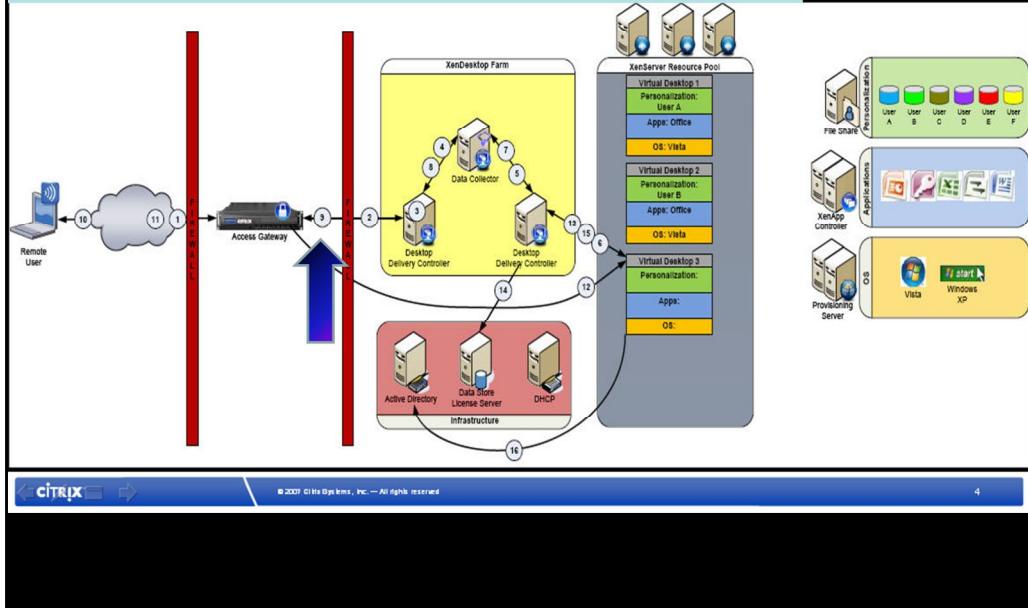
Step	Source	Destination	Port	Description
7	Controller Service (Desktop Delivery Controller)	IMA Service (Data Collector)	IMA: 2512	The controller forwards the virtual desktop connection information to the data collector through IMA.

Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
8	XML Service (Data Collector)	Web Interface	80	The data collector forwards the virtual desktop connection information onto Web Interface via the XML broker.

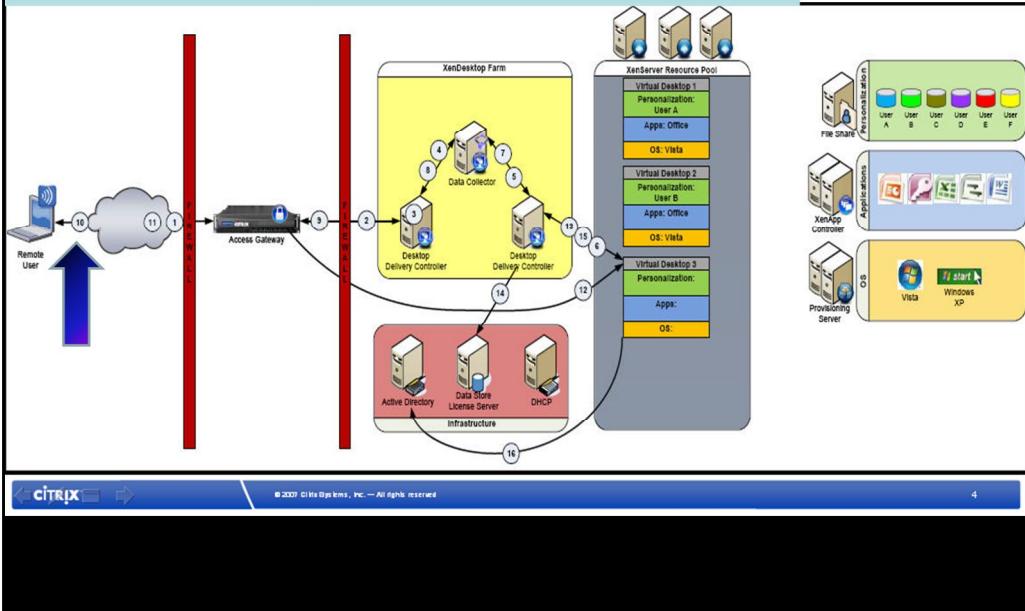
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
9	Web Interface	Access Gateway	443	Web Interface creates a launch file (ICA file) for the virtual desktop. The file is forwarded onto Access Gateway.



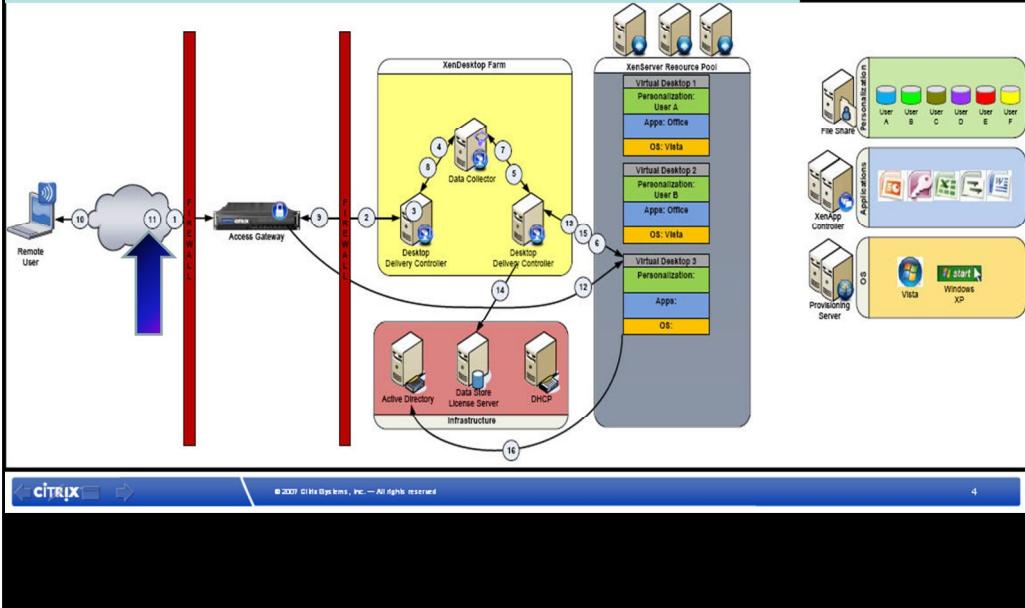
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
10	Access Gateway	End-Point	443	Access Gateway forwards the ICA file onto the end-point.



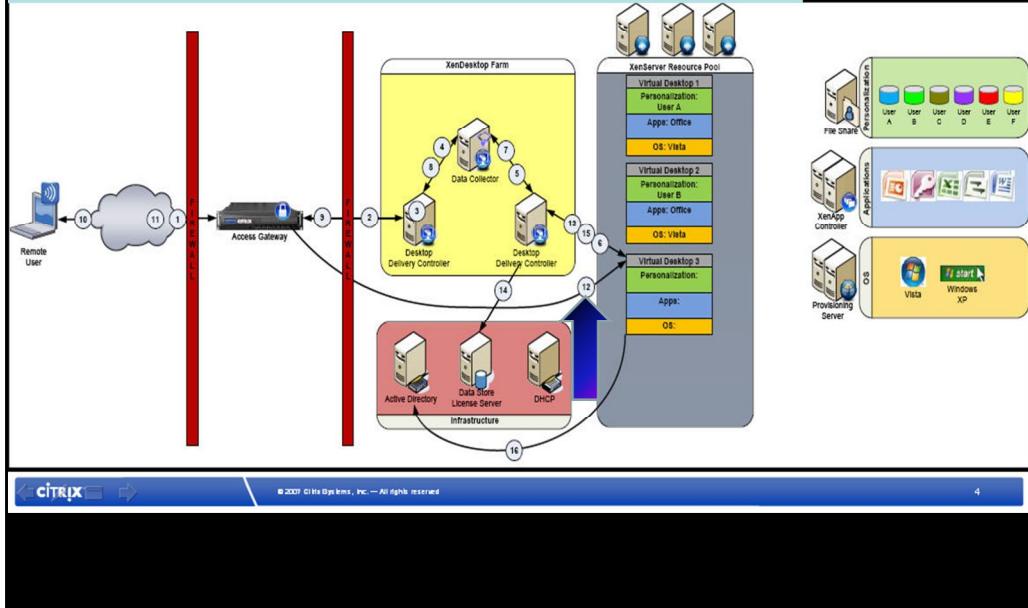
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
11	End-Point	Access Gateway	File type association	The end-point receives the ICA file and executes it. Based on file type associations, the ICA file is launched by the desktop receiver. The connection request is sent to Access Gateway.

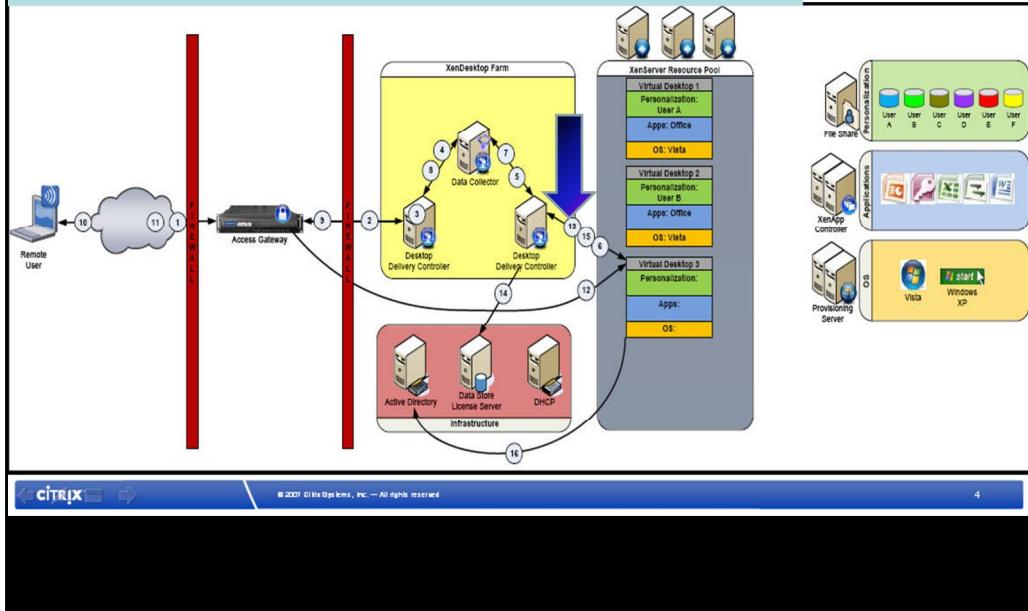


Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
12	Access Gateway	Virtual Desktop	ICA or CGP	Access Gateway proxies the launch request between the end-point

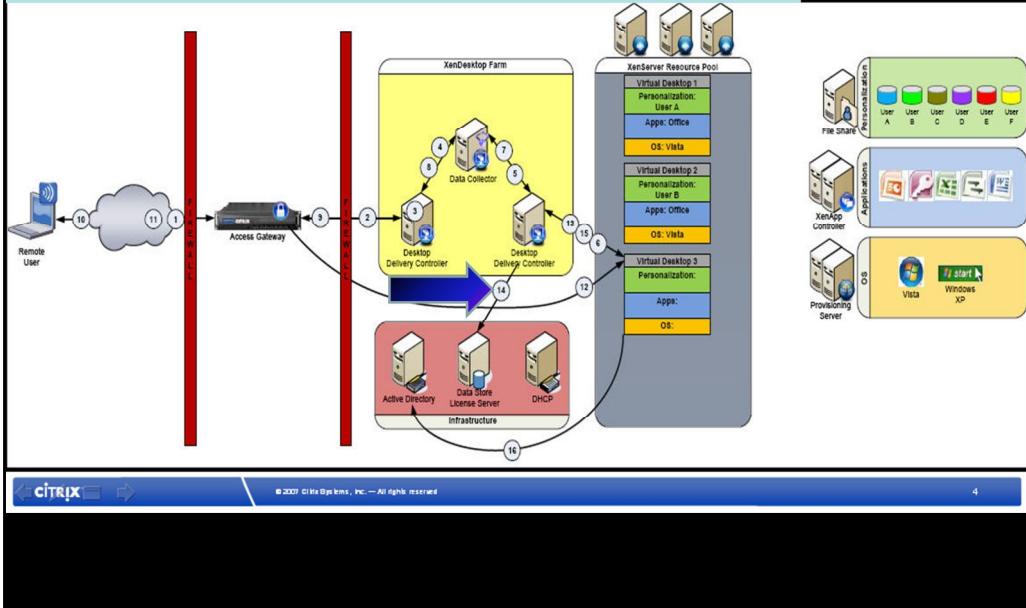
Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
13	Virtual Desktop	Controller Service (Desktop Delivery Controller)	8080	Virtual desktop tells the controller that the user has connected and this information is sent onto the data collector. The user's logon information is sent onto the controller for validation.

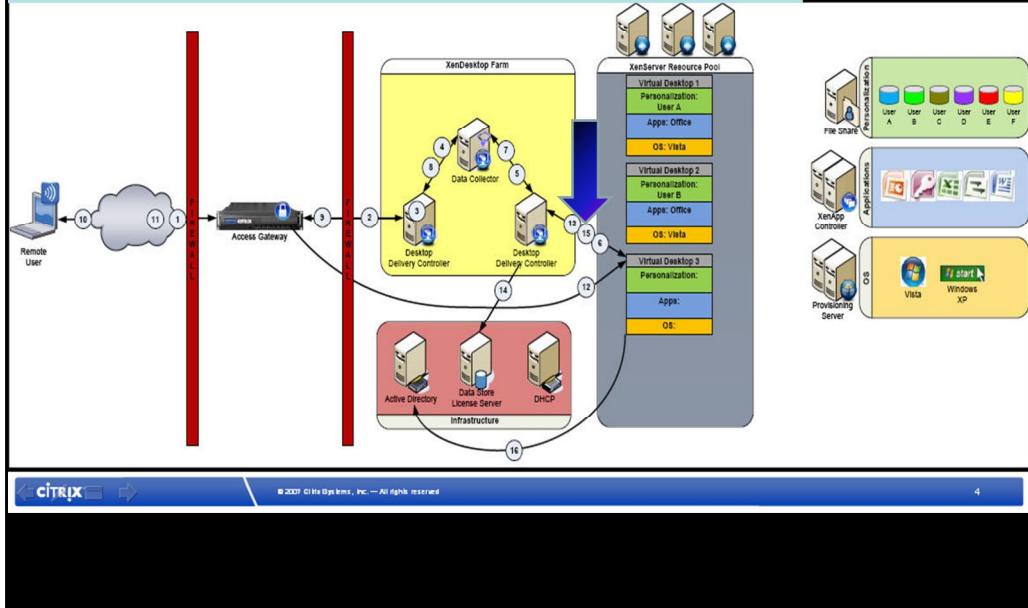


Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
14	Controller Service (Desktop Delivery Controller)	License Server	27000	<p>The controller does the following before authentication proceeds:</p> <ul style="list-style-type: none">• Validates the credentials• Checks out a license from the license server.• Determines the resultant set of policies for the virtual desktop

Virtual Desktop Connection Process



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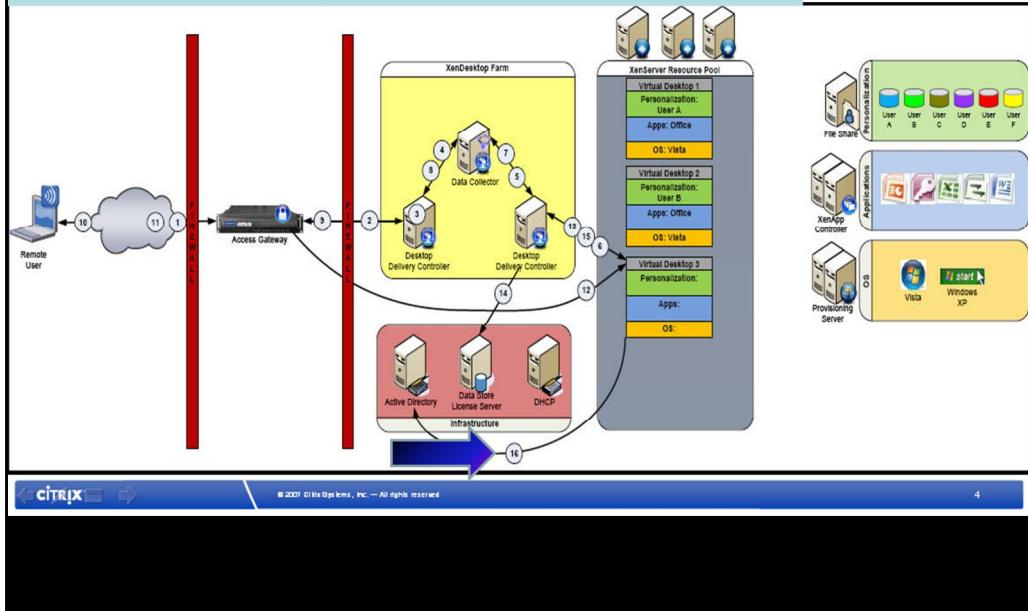
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Step	Source	Destination	Port	Description
15	Controller Service (Desktop Delivery Controller)	Virtual Desktop	8080	If the credentials are valid and there is an available license, then the credentials, license and policy are sent to the virtual desktop for processing.



Virtual Desktop Connection Process



Step	Source	Destination	Port	Description
16	Virtual Desktop	Active Directory	LDAP	Once the connection has been approved by the controller, the virtual desktop uses the transferred credentials to logon against Active Directory and applies the appropriate policies.

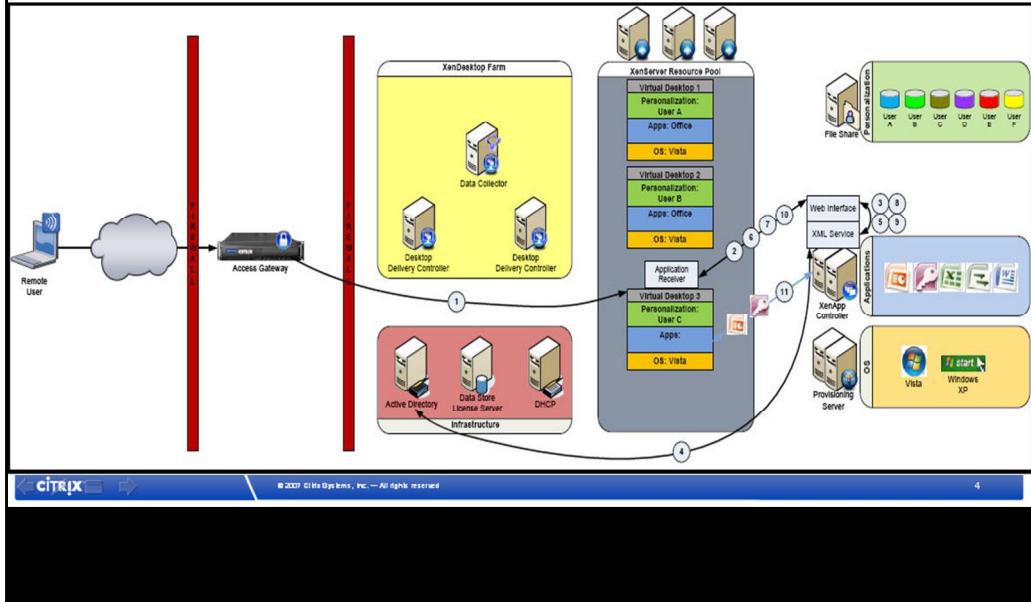
Step	Source	Destination	Port	Description
17	Virtual Desktop	Personalization	SMB	Based on the Active Directory policies applied, the Virtual Desktop contacts the file server holding the user's personalization settings. Those settings are applied to the virtual desktop.

Figure 4: Virtual Desktop Connection

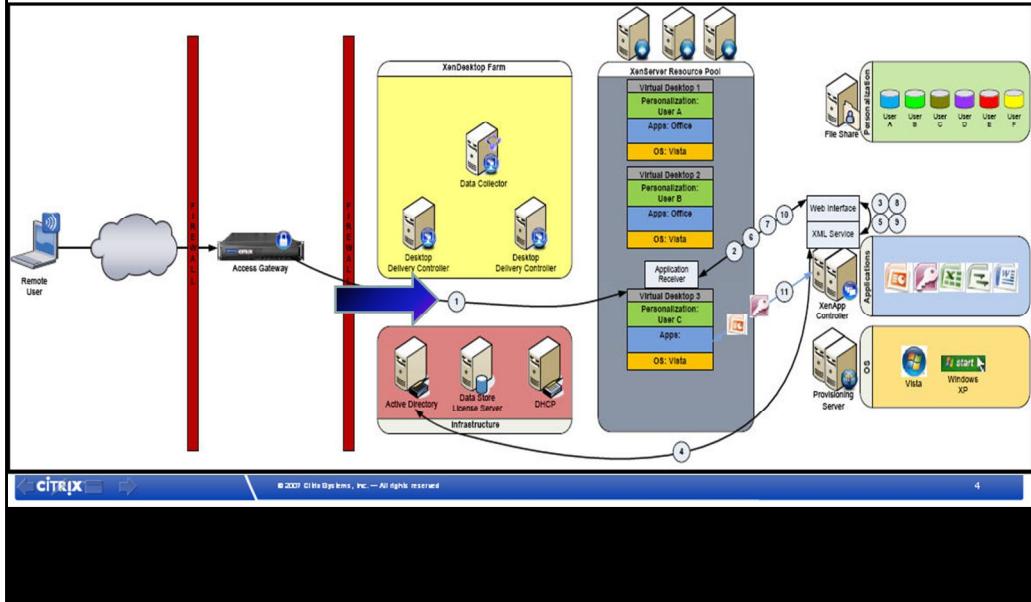
Step	Source	Destination	Port	Description
1	End-point	Access Gateway	443	User selects an icon representing a virtual desktop.
2	Access Gateway	Web Interface	80	The icon selection information is sent to Web Interface for processing.
3	Web Interface	XML Service & IMA Service (Desktop Delivery Controller)	80	Web Interface forwards the request onto the XML Service and then onto the IMA Service.
4	XML Service (Desktop Delivery Controller)	Data Collector	IMA: 2512	The request is forwarded onto the Data Collector for processing.
5	IMA Service (Data Collector)	Controller Service via the IMA Service (Desktop Delivery Controller)	IMA: 2512	The data collector will determine if the user currently has a virtual desktop disconnected, connecting or active. If there is an available virtual desktop, the user will be directed to it. However, if no virtual desktops are available, the Controller service will tell the Pool Service to contact the XenServer and tell it to start up a new virtual desktop. Once a virtual desktop has been identified, the data collector tells the controller to prepare the virtual desktop.
6	Controller Service (Desktop Delivery Controller)	Virtual Desktop Service (Virtual Desktop)	8080	The controller tells the virtual desktop to start listening on ICA and CGP ports for an incoming session.
7	Controller Service (Desktop Delivery Controller)	IMA Service (Data Collector)	IMA: 2512	The controller forwards the virtual desktop connection information to the data collector through IMA.
8	XML Service (Data Collector)	Web Interface	80	The data collector forwards the virtual desktop connection information onto Web Interface via the XML broker.
9	Web Interface	Access Gateway	443	Web Interface creates a launch file (ICA file) for the virtual desktop. The file is forwarded onto Access Gateway.
10	Access Gateway	End-Point	443	Access Gateway forwards the ICA file onto the end-point.
11	End-Point	Access Gateway	File type association	The end-point receives the ICA file and executes it. Based on file type associations, the ICA file is launched by the desktop receiver. The connection request is sent to Access Gateway.
12	Access Gateway	Virtual Desktop	ICA or CGP	Access Gateway proxies the launch request between the end-point

Step	Source	Destination	Port	Description
13	Virtual Desktop	Controller Service (Desktop Delivery Controller)	8080	and virtual desktop. Virtual desktop tells the controller that the user has connected and this information is sent onto the data collector. The user's logon information is sent onto the controller for validation.
14	Controller Service (Desktop Delivery Controller)	License Server	27000	The controller does the following before authentication proceeds: <ul style="list-style-type: none"> • Validates the credentials • Checks out a license from the license server. • Determines the resultant set of policies for the virtual desktop
15	Controller Service (Desktop Delivery Controller)	Virtual Desktop	8080	If the credentials are valid and there is an available license, then the credentials, license and policy are sent to the virtual desktop for processing.
16	Virtual Desktop	Active Directory	LDAP	Once the connection has been approved by the controller, the virtual desktop uses the transferred credentials to logon against Active Directory and applies the appropriate policies.
17	Virtual Desktop	Personalization	SMB	Based on the Active Directory policies applied, the Virtual Desktop contacts the file server holding the user's personalization settings. Those settings are applied to the virtual desktop.

Virtual Desktop Personalization



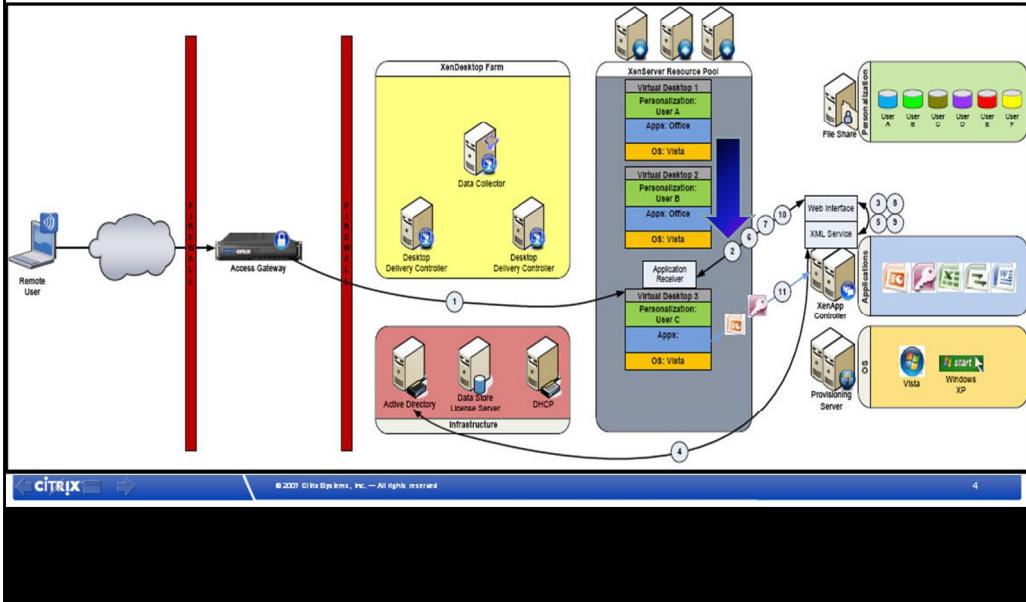
Virtual Desktop Personalization



Step	Source	Destination	Port	Description
1	End-point	Virtual Desktop	443 / ICA / CGP	A connection has already been made between the end-point to the virtual desktop through Access Gateway

A screenshot of a Citrix interface. At the top, there is a blue header bar with the Citrix logo on the left and a search bar on the right. The main area is black and contains the text "A connection has already been made between the end-point to the virtual desktop through Access Gateway". At the bottom, there is a dark footer bar with the text "© 2009 Citrix Systems, Inc. -- All rights reserved" and the number "4" on the right side.

Virtual Desktop Personalization



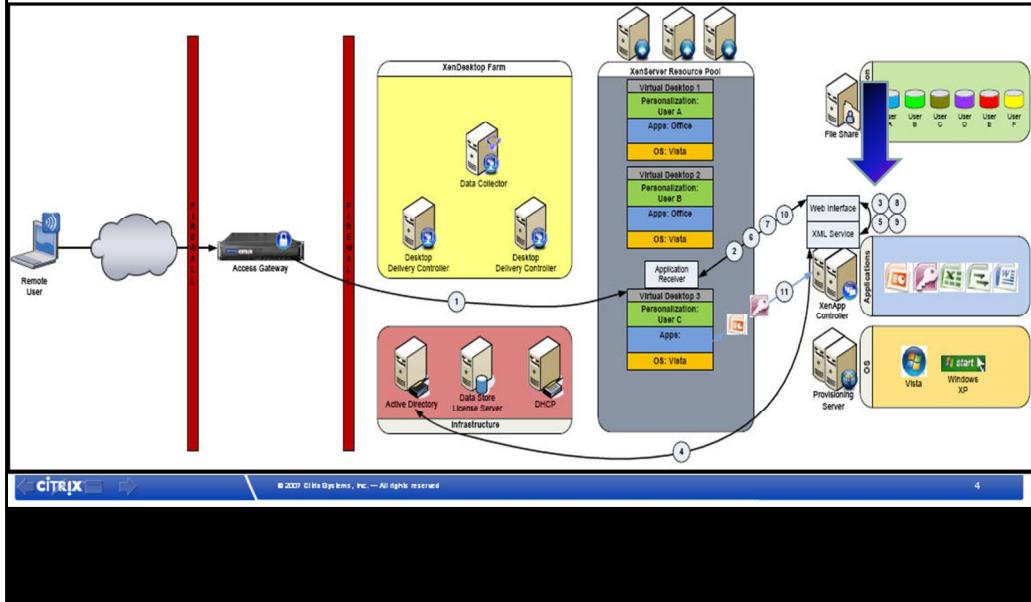
Virtual Desktop Personalization

Once the virtual desktop has launched, the last item to accomplish is to integrate the applications into the virtual desktop. This process happens automatically as follows, when integrated with XenApp.

Step	Source	Destination	Port	Description
2	Application Receiver (Virtual Desktop)	Web Interface	80	When the user is logged into the desktop, the Application Receiver starts automatically. Based on the configuration, the receiver contacts Web Interface and automatically passes the logon credentials.



Virtual Desktop Personalization



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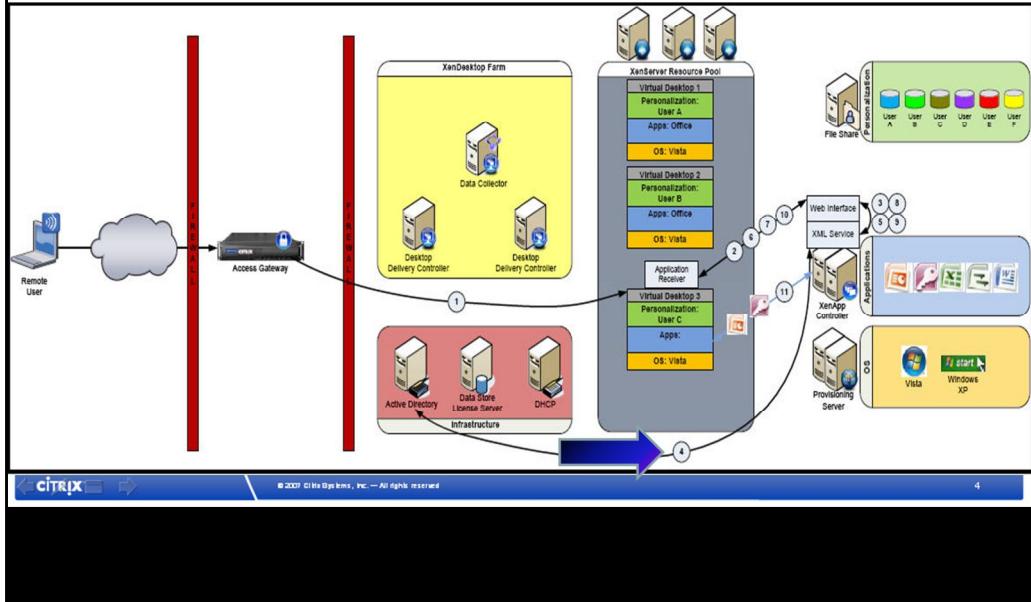
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Step	Source	Destination	Port	Description
3	Web Interface	XML Service	80	Web Interface passes the logon credentials onto the XML service

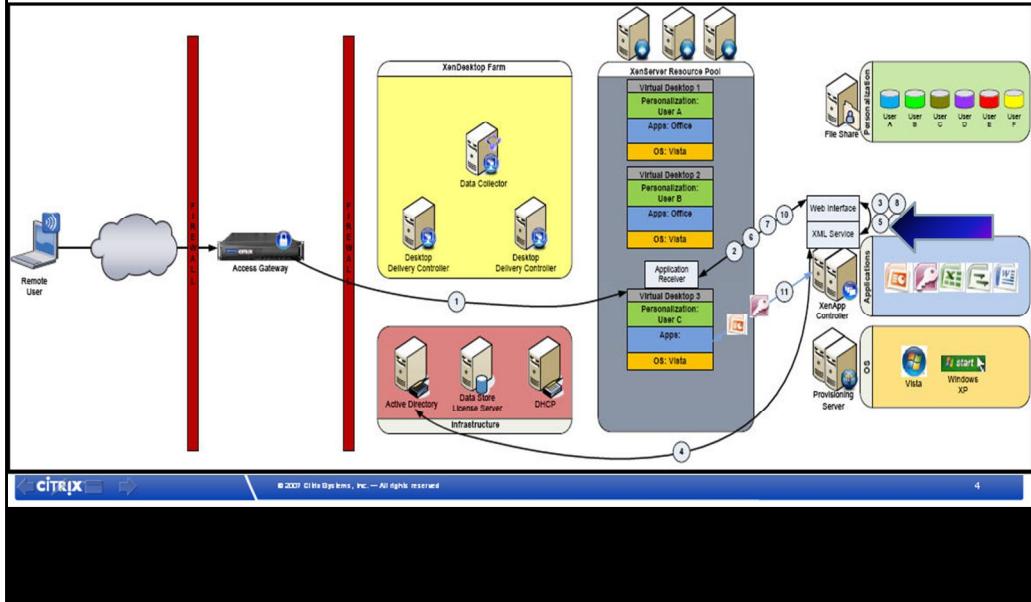


Virtual Desktop Personalization



Step	Source	Destination	Port	Description
4	XML Service	Active Directory	LDAP	The XML Service validates the credentials against Active Directory.

Virtual Desktop Personalization

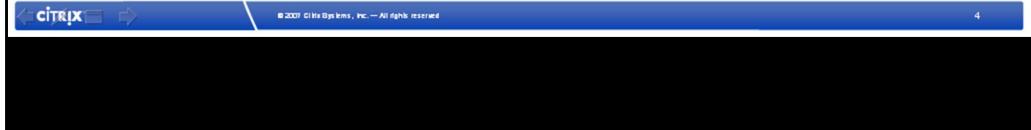


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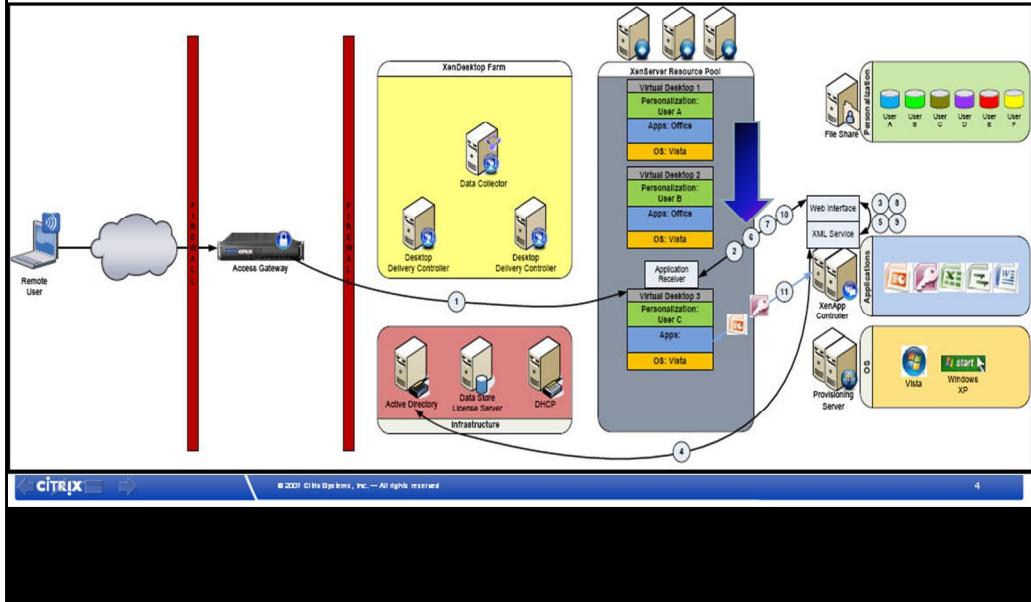
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Step	Source	Destination	Port	Description
5	XML Service	Web Interface	80	With validated credentials, the XML Service identifies the available applications for the user and passes this information on to Web



Virtual Desktop Personalization



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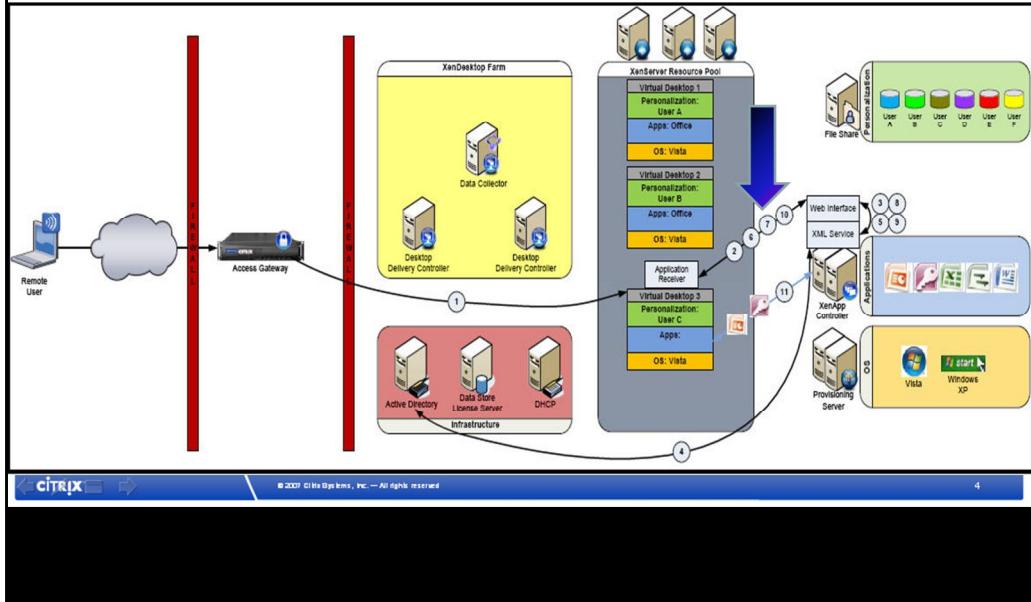
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Step	Source	Destination	Port	Description
6	Web Interface	Application Receiver	80	Web Interface sends the application information to the Application Receiver for display.



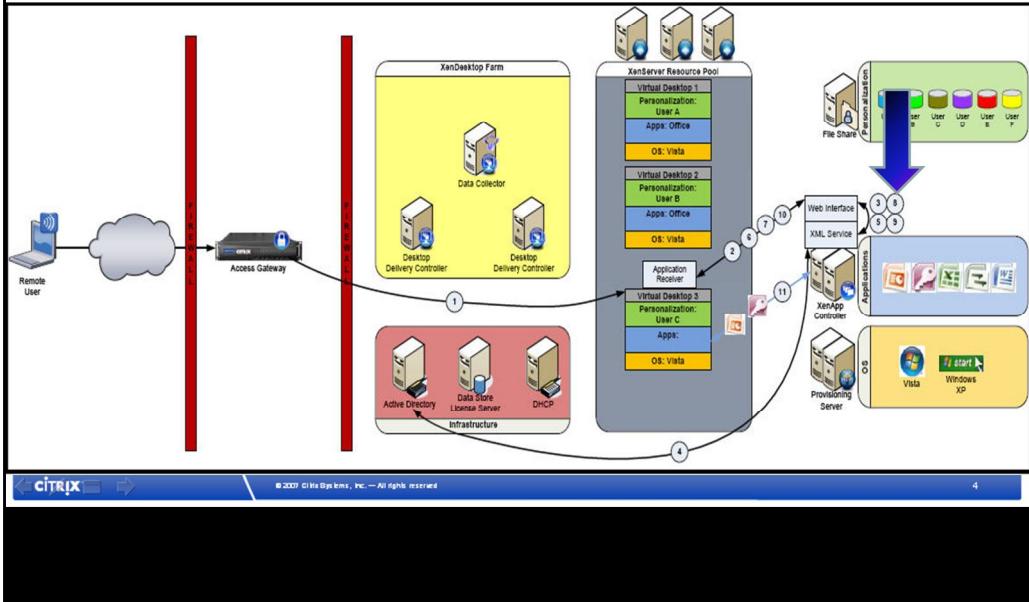
Virtual Desktop Personalization



Step	Source	Destination	Port	Description
7	Application Receiver	Web Interface	80	When the user selects an application within the receiver, the request is sent to Web Interface



Virtual Desktop Personalization



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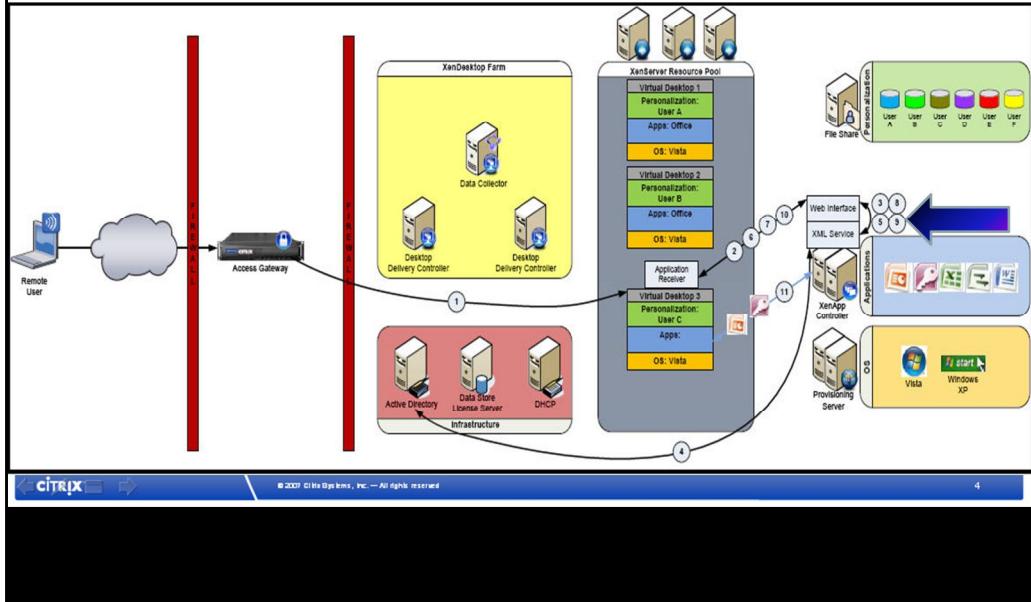
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Step	Source	Destination	Port	Description
8	Web Interface	XML Service	80	The application launch request is forwarded on to the XML Service which identifies if the application is streamed or hosted.



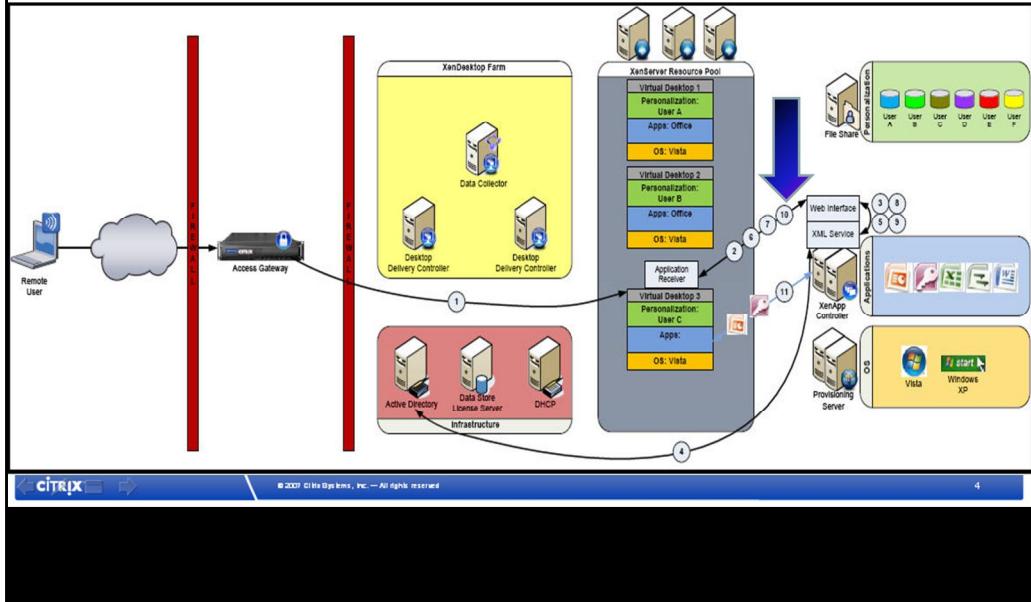
Virtual Desktop Personalization



Step	Source	Destination	Port	Description
9	XML Service	Web Interface	80	The XML Service sends the application information to Web Interface

A screenshot of a Citrix interface. The top bar is blue with the Citrix logo on the left and a search bar on the right. The main area is black, indicating a blank or loading screen.

Virtual Desktop Personalization



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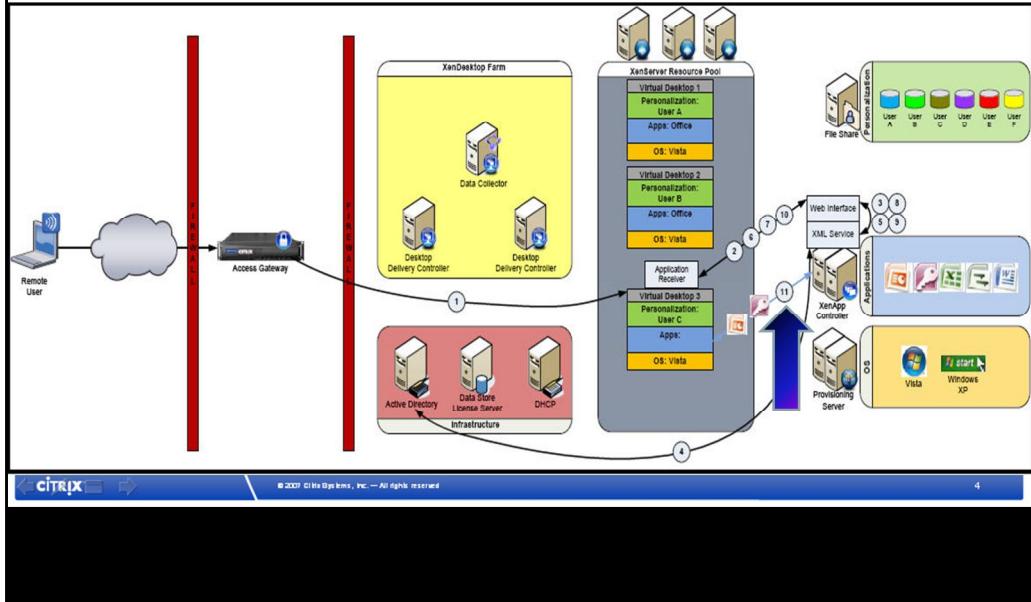
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Step	Source	Destination	Port	Description
10	Web Interface	Application Receiver	80	Web Interface takes the application information, creates a launch file, and sends the launch file to the Receiver.



Virtual Desktop Personalization



Step	Source	Destination	Port	Description
11	Application Receiver	XenApp	1494 or SMB	<p>The application receiver executes the launch file which contains application launching instructions</p> <ul style="list-style-type: none"> • Streamed Applications: The launch file instructs the receiver to contact the server delivering the application. The application is streamed to the virtual desktop using SMB. • Hosted Applications: The launch file instructs the receiver to connect to the XenApp server hosting the application. The Receiver and the XenApp server create a direct connection over ICA port 1494.



Virtual Desktop Personalization				
Step	Source	Destination	Port	Description
1	End-point	Virtual Desktop	443 / ICA / CGP	A connection has already been made between the end-point to the virtual desktop through Access Gateway
2	Application Receiver (Virtual Desktop)	Web Interface	80	When the user is logged into the desktop, the Application Receiver starts automatically. Based on the configuration, the receiver contacts Web Interface and automatically passes the logon credentials.
3	Web Interface	XML Service	80	Web Interface passes the logon credentials onto the XML service
4	XML Service	Active Directory	LDAP	The XML Service validates the credentials against Active Directory.
5	XML Service	Web Interface	80	With validated credentials, the XML Service identifies the available applications for the user and passes this information on to Web

Virtual Desktop Personalization				
6	Web Interface	Application Receiver	80	Web Interface sends the application information to the Application Receiver for display.
7	Application Receiver	Web Interface	80	When the user selects an application within the receiver, the request is sent to Web Interface
8	Web Interface	XML Service	80	The application launch request is forwarded on to the XML Service which identifies if the application is streamed or hosted.
9	XML Service	Web Interface	80	The XML Service sends the application information to Web Interface
10	Web Interface	Application Receiver	80	Web Interface takes the application information, creates a launch file, and sends the launch file to the Receiver.
11	Application Receiver	XenApp	1494 or SMB	<p>The application receiver executes the launch file which contains application launching instructions</p> <ul style="list-style-type: none"> Streamed Applications: The launch file instructs the receiver to contact the server delivering the application. The application is streamed to the virtual desktop using SMB. Hosted Applications: The launch file instructs the receiver to connect to the XenApp server hosting the application. The Receiver and the XenApp server create a direct connection over ICA port 1494

Pilot Considerations

As the environment is being used with production data and with real users, it is advisable to build the environment with redundancy. The entire architecture can be made redundant with the duplication of key components.

- ❑ **Access Gateway:** Multiple Access Gateway devices can be added and setup in a high-availability pair. If one Access Gateway were to fail, the other would take over automatically.
- ❑ **Desktop Delivery Controllers:** Multiple Desktop Delivery Controllers should be used to provide redundancy.
 - o **Web Interface:** In the default setup, each Desktop Delivery Controllers contains a Web Interface site. Multiple Web Interface servers should be used to continue to allow availability if one fails.
 - o **Data Collector:** There is only one Data Collector in the XenDesktop Farm. If the Data Collector were to fail, another Desktop Delivery Controller would take on the role of the Data Collector automatically.
- ❑ **Virtualization Infrastructure:** The virtualization infrastructure is the base for desktop virtualization. When XenDesktop is implemented with XenServer, multiple XenServers should be used and added to the same resource pool. If one XenServer fails, the other XenServer will still provide virtualization infrastructure to the virtual desktops. And the virtual desktops hosted from the failed XenServer can be

